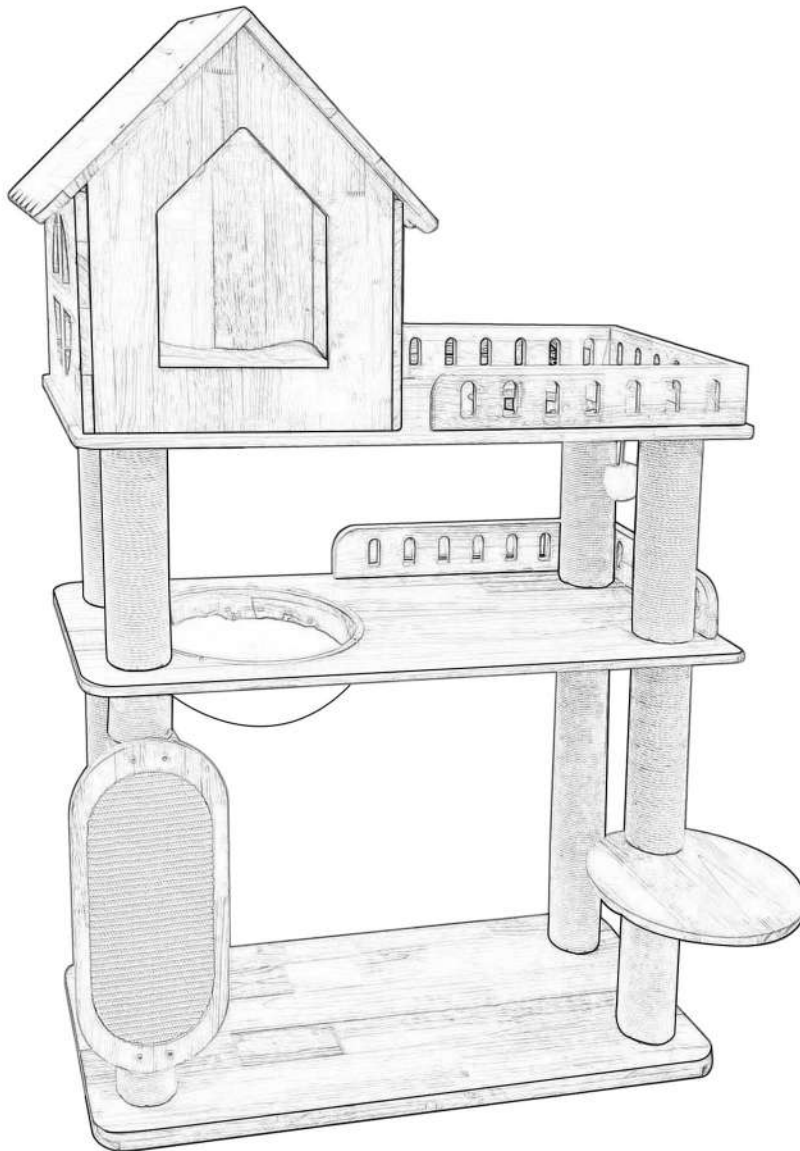


Instruction

Wood Cat Tree

ASSEMBLY INSTRUCTION FOR MODELS: Cat Villa



Scan QR Code for
Installation Video



Please contact us via email if parts are missing or damaged, we will gladly ship your replacement parts free of charge.



IMPORTANT

1. THIS INSTRUCTION BOOKLET CONTAINS IMPORTANT SAFETY INFORMATION. PLEASE READ AND KEEP FOR FUTURE REFERENCE.
2. THIS PRODUCT CONTAINS SMALL COMPONENTS. PLEASE ENSURE THAT THEY ARE KEPT AWAY FROM SMALL CHILDREN.

RETURN & WARRANTY

Thank you for choosing our product!

We would like to take this opportunity to thank you for choosing us.

We hope that you are completely satisfied with your purchase, and enjoy it for years to come.

Your satisfaction is our highest pursuit.

Return policy

We believe you will absolutely love your Wood Cat Tree, but if for some reason you want to return the product, please contact us directly before you decide to return your product to the retailer. Our Customer Service organization can answer most concerns and can assist you with any questions you may have about your new product.

The item must be returned in good condition, in original box, with all original proof of purchase, parts and accessories, within the time frame specified by the retailer it was purchased from.

Warranty

We warrant this product to be free from defects in material and workmanship agrees to remedy any such defect. This warranty covers one year from the date of original purchase. This is solely limited to be repair or replacement of defective parts and no assembly labor is included.

This warranty does not apply to any product which has been improperly assembled, subjected to misuse or abuse or which has been altered or repaired in any way.

Components repaired or replaced warranted through the remainder of the original warranty period only. The defective components will be repaired or replaced without charge, subject to the terms and conditions described above.

For help with assembly, identifying parts, product information or to order parts, please contact us freely.

BEFORE STARTING

Before Using Product



- ☐ Read each step carefully before starting. It is very important that each step is performed in the correct order. If these steps are not followed in sequence, assembly difficulties will occur.



- ☐ Make sure all parts are included



- ☐ Recommended # of people needed for assembly: 2
Estimated assembly time is 2 hours by electric screwdriver.



- ☐ Work in a spacious area and near where the unit will be used, preferably on a carpet, or use a piece of the cardboard packaging to protect your floor and product.





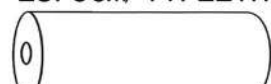
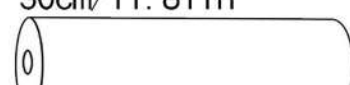
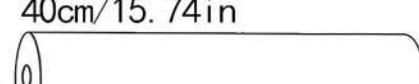

















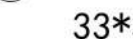

- ☐ For a smooth assembly process, we suggest you keep a lite tightness for all the screws during assembly. After the whole product is assembled, firmly tighten all the screws.

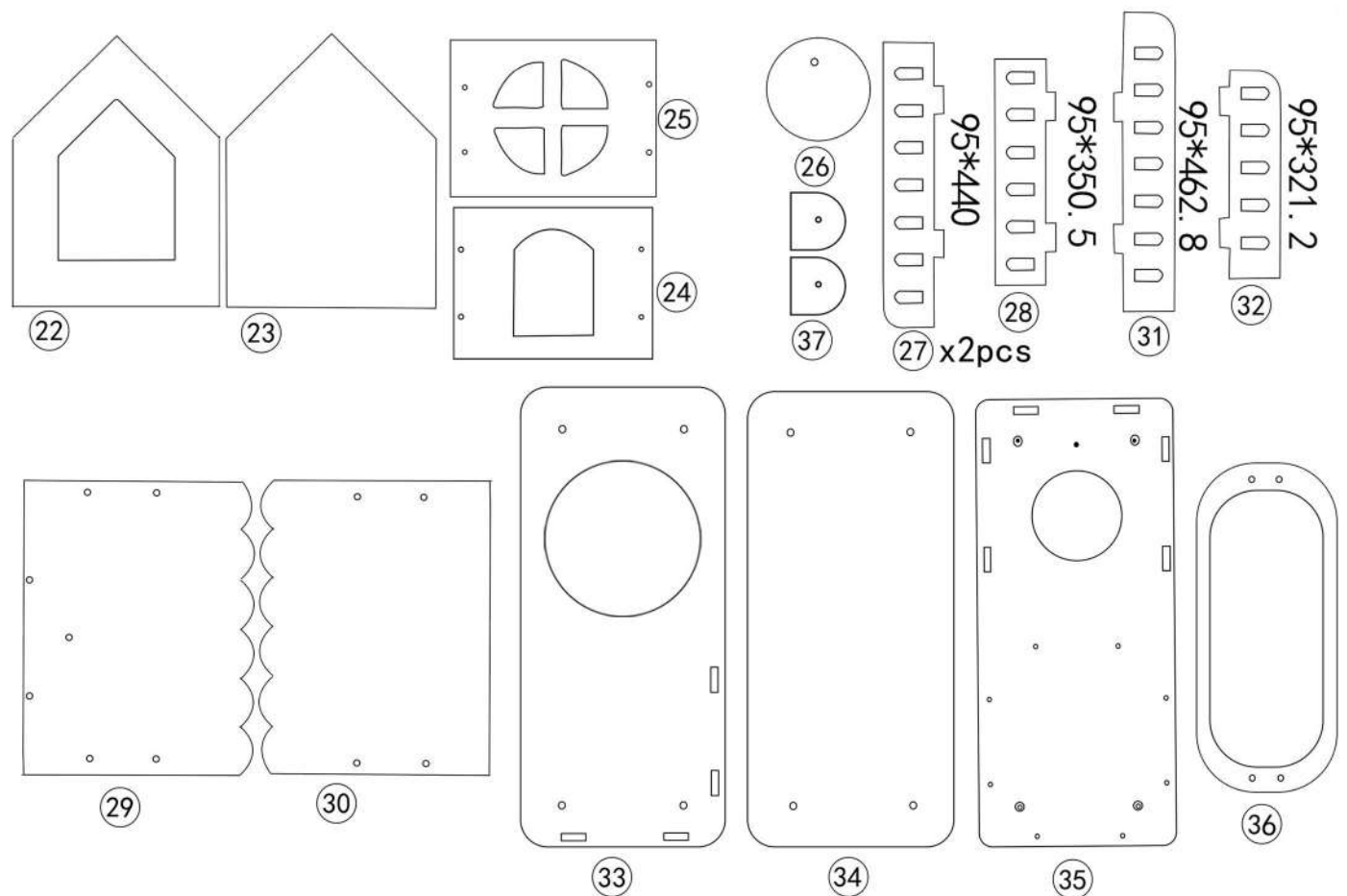


WARNING

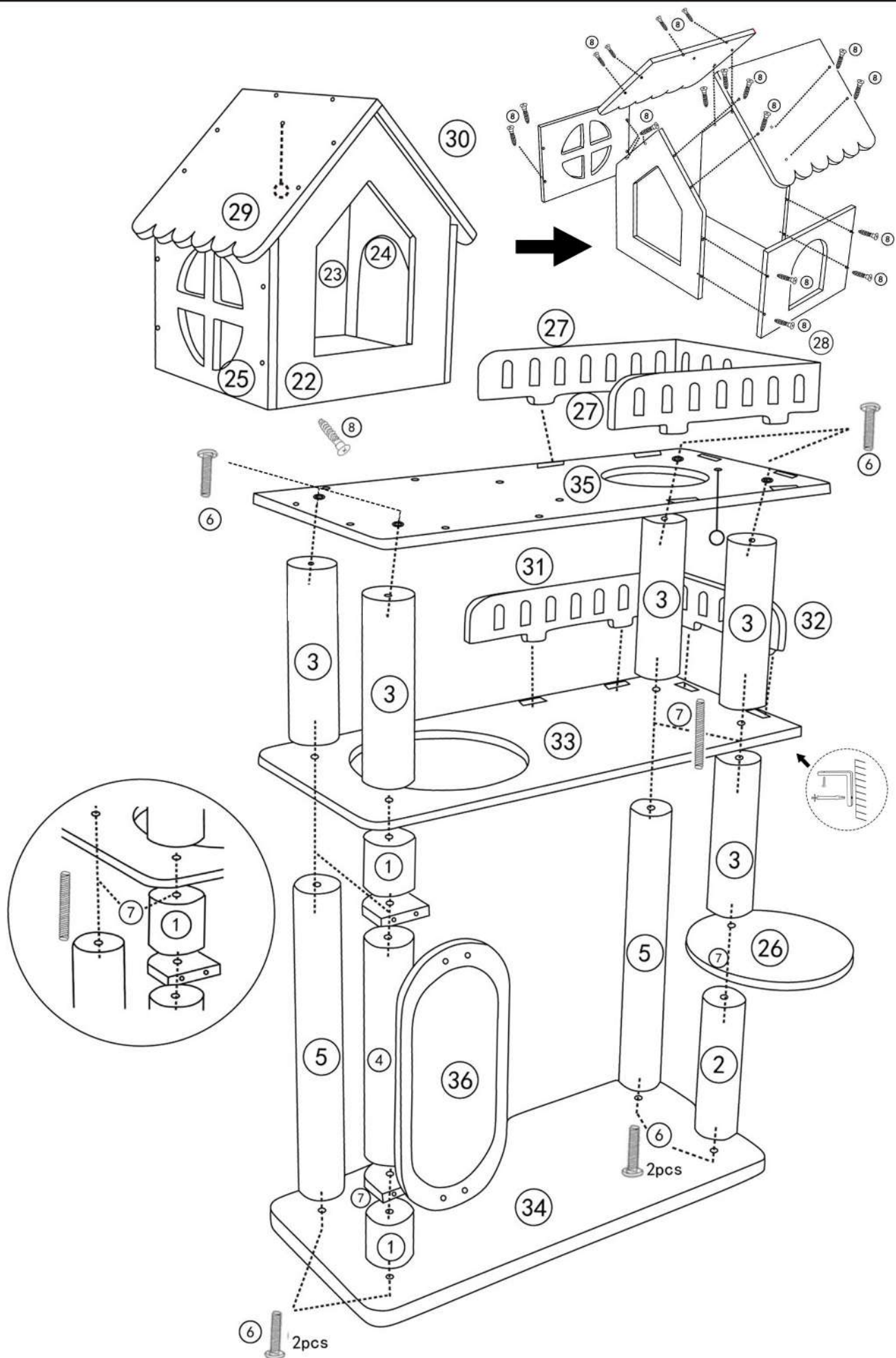
- Do not allow children to climb on unit.
- Avoid sharp objects or corrosive chemicals to prevent damage to the product.
- During assembly, keep parts and packaging materials away from children and pets as there could be potential injury and choking hazards.
- Please make sure that all objects are removed before moving the assembled unit.
- The unit must be team lifted, not dragged or pushed. Failure to do so could cause instability, product collapse, and/or serious injury.

PROUCT PARTS

| | | |
|--|--|---|
| <p>①  2pcs 8.5cm/3.34in</p> <p>②  1pc 28.5cm/11.22in</p> <p>③  5pcs 30cm/11.81in</p> <p>④  1pc 40cm/15.74in</p> <p>⑤  2pcs 60cm/23.62in</p> <p>⑥  4.5cmx8pcs</p> | <p>⑦  8mmx8pcs</p> <p>⑧  3cmx30pcs</p> <p>⑨  1pc</p> <p>⑩  4pcs</p> <p>⑪  1pc</p> <p>⑫  1pc</p> <p>⑬  1pc</p> <p>⑭  1pc</p> <p>⑮  1pc</p> | <p>⑬  1pc</p> <p>⑭  1pc</p> <p>⑮  1pc</p> <p>⑯  2pcs</p> <p>⑰  1pc</p> <p>⑱  1.3cmx1pc</p> <p>⑲  2pcs</p> <p>⑳  1pc 33*37cm</p> <p>㉑  1pc 33cm</p> |
|--|--|---|



IDENTIFY PARTS



FAQS

Q1: What should I do if some parts are missing or damaged when I receive the product?

A1: Please contact us through the mail. We will provide free replacement parts as quickly as possible, or give a refund.

Q2: The wooden balls in the bottom turntable tend to fall out. What should I do?

A2: Please use the provided accessories to tighten the bottom screws, and the balls will not fall out again. For safety reasons, it is recommended to check the screws every once in a while to see if they are loose, and tighten them immediately, so that your cat can sharpen its claws without worry!

Q3: How do I clean a cat scratching post?

A3: It is recommended to use a hair remover or hair remover for daily cleaning.

Q4: My cats are not using the cat tree right away. Is this normal?

A4: Yes. Some cats need time to get familiar with new furniture. You can try placing your cat's favorite toys or treats on the post to encourage them.

Q5: How can I get replacement parts in the future?

A5: Simply contact us via the mail with your order ID and details. We'll be happy to help.