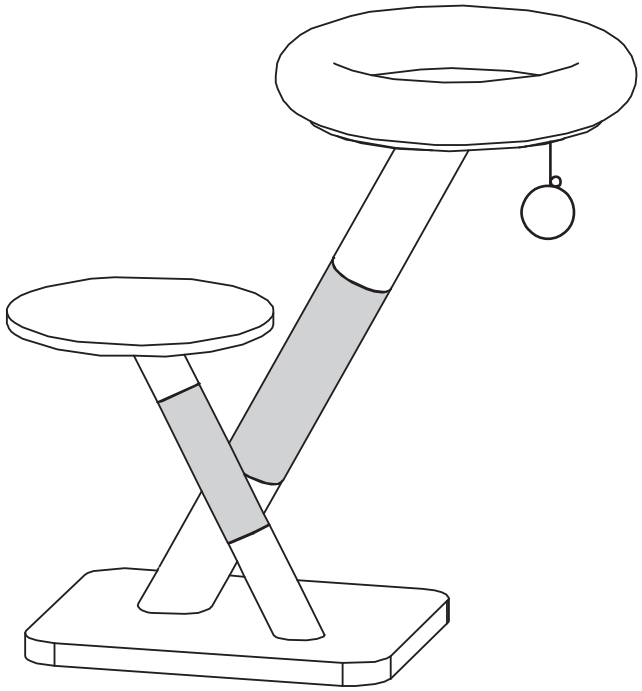
If you're having difficulty, our friendly customer team is always here to help.

EMAIL:petsurvice@126.com



Cat Tree

K-Tree

EN

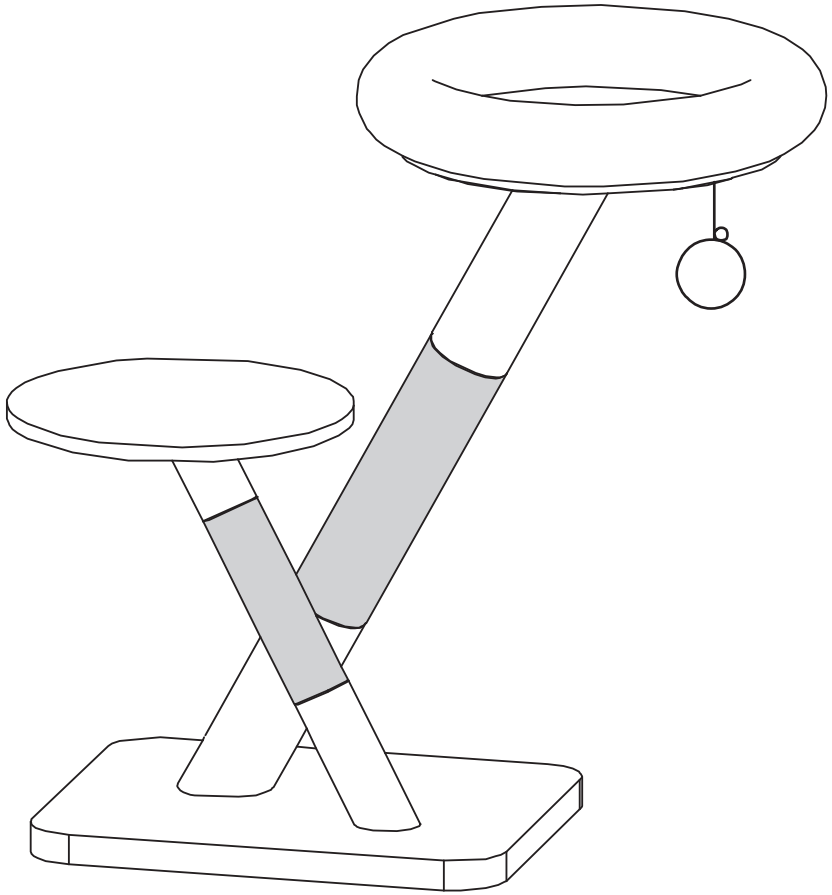
Before You Start

- Please read all instructions carefully.
- Retain instructions for future reference.
- Separate and count all parts and hardware.
- Read through each step carefully and follow the proper order.
- We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- Always place the product on a flat, steady and stable surface.
- Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

EN

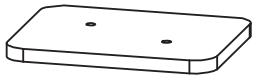
Return / Damage Claim Instructions

- **DO NOT discard the box / original packaging.**
  In case a return is required, the item must be returned in original box. Without this your return will not be accepted.
- **Take a photo of the box markings.**
  A photo of the markings (text) on the side of the box is required in case a part is needed for replacement. This helps our staff identify your product number to ensure you receive the correct parts.
- **Take a photo of the damaged part (if applicable).**
  A photo of the damage is always required to file a claim and get your replacement or refund processed quickly. Please make sure you have the box even if it is damaged.
- **Send us an email with the images requested.**
  Email us directly from marketplace where your item was purchased with the attached images and a description of your claim.



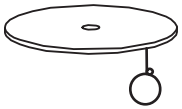
If any parts are missing or damaged, please contact us by email with the order number and we will be happy to send you a replacement free of charge.

A × 1

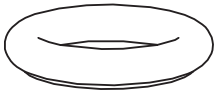


B × 1

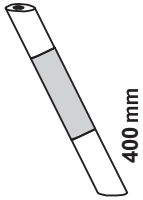
C × 1



D × 1



P1



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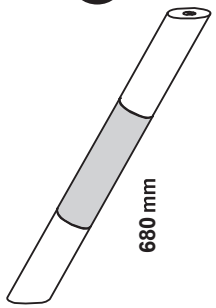
P2



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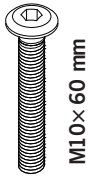
W1



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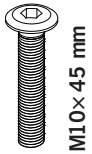
W2



× 1

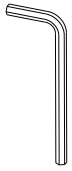
W3

× 1

W4

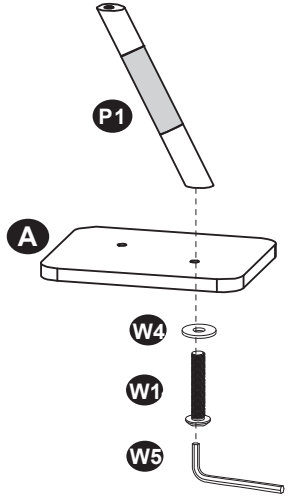
× 2

W5



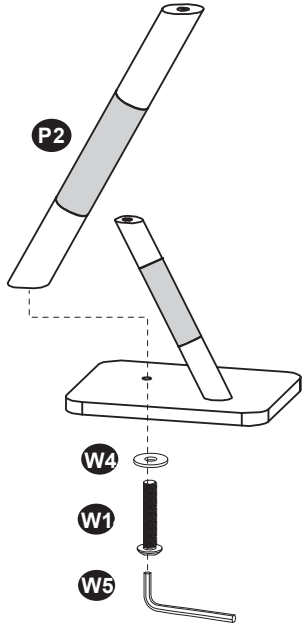
× 1

1



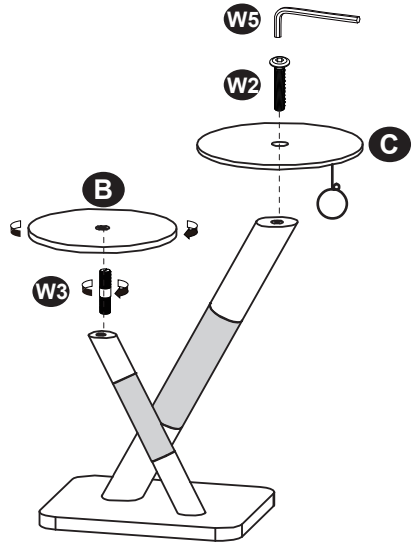
W1		× 1
W4		× 1
W5		× 1

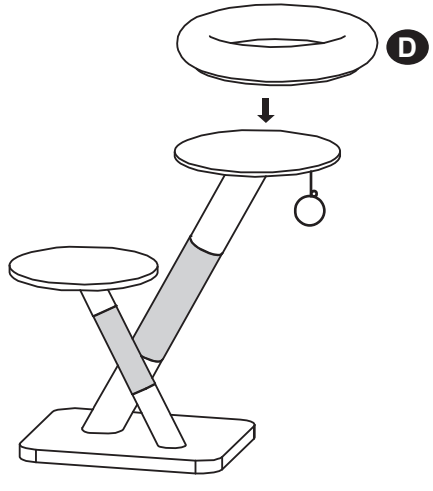
2



W1		× 1
W4		× 1
W5		× 1

3



W2		× 1
W3		× 1
W5		× 1

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