

THIS IS NOT A CARRIER. FOR SAFETY, REMOVE LEASH AND COLLAR BEFORE YOUR PET ENTERS THE CRATE. NEVER USE THIS TO TRANSPORT PETS.

INDOOR & OUTDOOR SOFT DOG CRATE INSTRUCTION MANUAL

THIS CRATE IS NOT FOR USE WITH AGGRESSIVE, DESTRUCTIVE OR UNTRAINED ANIMALS THAT MAY CHEW OR DAMAGE THE COVER AND/OR FRAME. ALTHOUGH THIS CRATE IS VERY WELL MADE, NO SOFT CRATE COVER WILL BE ABLE TO HOLD UP TO A PET THAT CHEWS OR SCRATCHES. USE YOUR BEST JUDGMENT AND FOLLOW ALL INSTRUCTIONS WHEN USING THIS PRODUCT.

PARTS INCLUDED

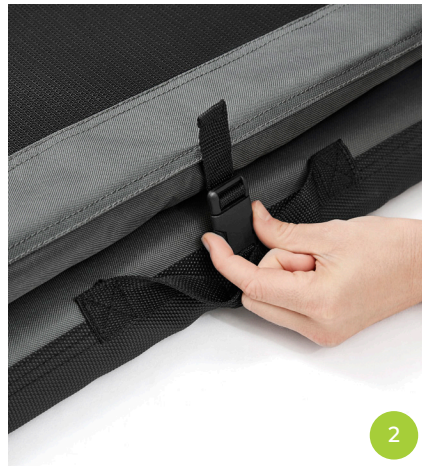
✔ Soft Crate

SOFT CRATE ASSEMBLY INSTRUCTIONS

When assembling the crate, please be cautious with your fingers to avoid pinching.



STEP 1 Remove the folded soft crate from the box. Place the bottom panel on the floor or on a sturdy, level surface.



STEP 2 Press the sides of the quick-release buckle near the carrying handle to open.



STEP 3 Lift the side panel into a vertical position.



STEP 4 Unzip the top door (4a). Pull the other side panel upward until it forms a loose rectangular shape (4b). Adjust the cover so that it fits snugly over the frame.



STEP 5 Undo all of the straps (5a) and locate the two support bars (5b). Extend one support bar so that the U-shaped end snaps onto the bar on the opposite side (5c). Slowly push the support bar, sliding the U-shaped end along the bar toward the corner until it stops just before the screw (5d). Repeat for second support bar.



STEP 6 Make sure that all four of the straps on the inside of the cover are tightly wrapped around the frame. The straps closest to the ends of the U-shaped support bar help provide extra support for a secure grip.

WEIGHT RECOMMENDATIONS

For your pet's safety, please follow the recommended weight limitations for each crate model. Never use a crate for a pet that exceeds the maximum stated weight.

21-in (21" x 15" x 15") Up to 15 lbs

36-in (36" x 24" x 23.5") Up to 65 lbs

26-in (26" x 20.5" x 20.5") Up to 25 lbs

42-in (42" x 30.5" x 30.5") Up to 85 lbs

30-in (30" x 21" x 21") Up to 35 lbs

The Indoor & Outdoor Soft Dog Crate is available in dark gray or khaki green in the following model numbers for the sizes below:

105032 Dark Gray 21"

105038 Khaki Green 21"

105033 Dark Gray 26"

105039 Khaki Green 26"

105034 Dark Gray 30"

105040 Khaki Green 30"

105035 Dark Gray 36"

105041 Khaki Green 36"

105036 Dark Gray 42"

105042 Khaki Green 42"

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SPECIAL FEATURES

- Soft, easy-fold construction makes it portable and perfect for camping, car trips, or providing your pet extra privacy in your home
- Large zippered top door for easy access to your pet
- Mesh zippered side doors provide two extra entryways for convenient placement in your home
- Mesh doors and window help increase airflow and circulate fresh air
- Heavy-duty frame resists jostling from pets or travel
- Door zippers can be secured shut with clips to keep pets from escaping (Fig. A)
- Back pocket for storing treats, wallet, poop bags, etc.
- Top and side doors roll up for easy entry (Fig. B)
- 21-inch crate features a convenient shoulder strap for transporting crate, not pet



CARE AND MAINTENANCE

To keep your pet's "home away from home" smelling fresh, disassemble and carefully remove the crate cover and wash it by hand with a mild, nontoxic detergent in cold water. Scrub with a gentle, nonabrasive material for the best results. Hang to dry. Do not place in the washer or dryer.

CRATE TRAINING TIPS



INTRODUCTION

Introduce your pet to his new home. Let him explore it first—on his own time. Don't force him or rush the process. Remember, you want your pet to think of his crate as a positive, safe space of his own, so let his natural curiosity lead. If he seems reluctant, entice him to explore by putting a few treats and his favorite toy inside.



TIME

Acclimate him to it slowly. Once your pet is comfortable, get him used to the idea of staying in his crate little by little. At first, keep him inside the crate by sitting or standing in front of the open door while talking soothingly. Do this for a short amount of time, then gradually increase it. Eventually, close the door, leaving it closed for a short duration, increasing it gradually. Praise him and reward him with treats each time. Remember, positive associations!



DENNING

Appeal to your pet's instinct as a denning animal. Help him associate his crate with a den (or a castle) of his own by creating the safe space where all his basic needs are met. And make it comfy for him by placing a towel, bed or blanket at the bottom.



BATHROOM

Take him out for regular potty breaks. Wild animals don't do their business in their dens. Reinforce this natural instinct in your pet by taking him outside, away from his "castle" to do his business. And do it regularly. Smaller and younger animals need to be let out more frequently.



POSITIVE ASSOCIATION

Never put your pet in his crate as punishment. That creates negative associations and will make him reluctant to use it.



PROFESSIONAL HELP

Always consult your veterinarian or trainer with specific questions for crate training your pet.

WARNINGS AND CAUTIONS

We care about the safety of your pet, so please **READ AND FOLLOW ALL INSTRUCTIONS** before using this crate. Improper use may result in serious injury or even the death of your pet.

- Always remove your pet's collar, harness, tags and/or leashes before placing him in the crate to prevent choking and other serious injuries.
- Never use the crate to transport pets. The straps are made to carry the crate when it's empty and will not support the weight of your pet.
- This crate should not be used to restrain aggressive dogs. Talk to your veterinarian or trainer for recommendations on restraining aggressive pets.
- Make sure the crate is secure and properly assembled before your pet is placed inside or enters the crate.
- Don't leave your pet inside the crate for a long period of time. Keep in mind that pets need to be able to socialize, exercise and go potty. Talk to your veterinarian or trainer about the recommended amount of time that your pet can safely and comfortably be left in the crate.
- Consult your veterinarian about whether it's safe to leave food, dishes, toys or other items in the crate with your pet. Every pet has his own quirky personality, so what works for one might not work for another. Always make sure your pet has had enough food and water BEFORE leaving him in his crate.
- Never place more than one pet inside the crate. (It's not made for "paw-tays.")
- Do not allow children to play in, on or around the crate. Your pet's crate should be a spot that's just for him, and no matter how comfy it looks, it's designed specifically for pet use only.
- Take care to make sure your pet's paws, ears or tail aren't in the way when zipping or unzipping the top or side panels. No one's a fan of the zipper pinch.
- Never place your pet's crate in direct sunlight or leave your pet in a closed car. Serious injuries can occur, including overheating, heat stroke, other injuries or death.
- Storing the crate outside or in a car might result in fading, tears or other damage to the cover.
- While we are dedicated to providing the best for your pet, Chewy, Inc. is not responsible for any loss, discomfort, injury, illness, death or costs of any kind as a result of or by use of this crate.

QUESTIONS?

**CALL OUR FRIENDLY CUSTOMER SERVICE TEAM ANYTIME.
WE'RE HERE 24/7! 1-800-67-CHEWY (672-4399)**