

frisco.[™]
better pet goods



FOR SAFETY, REMOVE LEASH AND COLLAR
BEFORE YOUR PET ENTERS THE CRATE.

HEAVY DUTY DOG CRATE

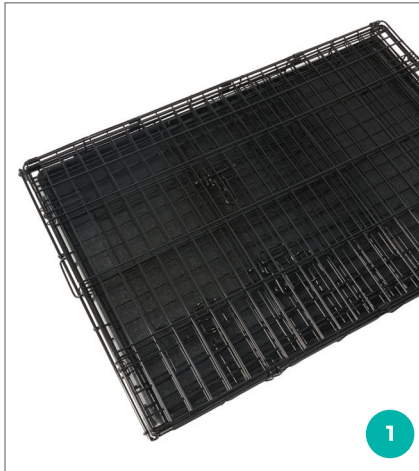
INSTRUCTION MANUAL

PARTS INCLUDED

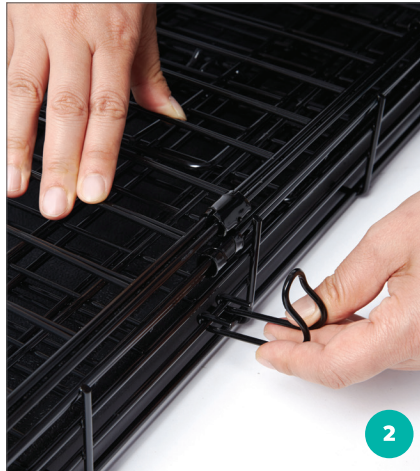
- ✓ Folded Crate
- ✓ Plastic Pan
- ✓ Divider Panel
- ✓ Carrying Plastic Handles- The handles included with this crate are repositionable and can be used for transporting an unassembled crate.

DOG CRATE ASSEMBLY INSTRUCTIONS

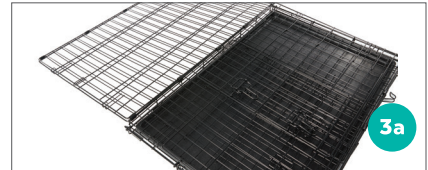
Assembly instructions for 2-door models 109787, 109788, 109789, 109790, 109791, 109792 and 1-door models 109779, 109780, 109781, 109782, 109783 and 109784.



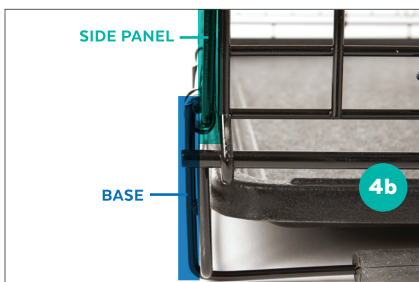
STEP 1 Remove the folded crate from the carton and place it on the floor with the plastic pan on the bottom.



STEP 2 Unlatch the lock(s) on the side of the crate.



STEP 3 (a) Unfold the top of the crate like a book so it lies flat on the ground. (b) Using both hands, grab the top panel and pull it upward. You will see the main structure of the crate begin to form.



STEP 4 (a) While holding the top of the crate to keep it from falling, reach inside and pull the door panel toward you until it fits into the u-shaped hooks on the side panels. (b) The side panels should rest inside the base of the crate as indicated.



STEP 5 To secure the door panel, pull it forward and then push down on the top panel. Position the u-shaped hooks on top of the door panel over the wire on the top panel. Repeat this process to secure the back panel.



STEP 6 To open and close door(s), lift the locking device handle(s) on the door panel and slide away from the u-shaped lock to open, and into the lock to close.

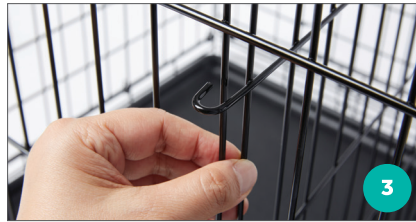
To disassemble, reverse this process.



DIVIDER PANEL INSTRUCTIONS

Our crates are designed to provide a safe, comfortable space for your pet. Think of it as his very own castle! Usually, dogs won't do their business in the same area where they sleep, but if the crate is too large, they may choose to go potty in one end and sleep in the other. To avoid this, use the divider panel to shorten the length of the crate so it's the right size for your pet.

STEP 1 First, determine the proper length the crate should be for your pet. He should have enough room to stand up without hunching, turn around comfortably and stretch his legs out fully, but no larger than that. (See Weight Recommendations.)



STEP 2 Insert the divider panel into the opening at an angle, making sure the hooks face the back of the crate.

STEP 3 Stand the divider panel up at the desired position, and attach the hooks securely to a vertical wire on one side, then slightly pull the side panel in to attach the hooks on the other side.

NOTE: If the crate has a side door, hook the divider panel onto the door's vertical wire. In this case, the side door will not operate while the divider panel is in use.

As your dog grows,

you can adjust the length of the crate by adjusting the divider panel. Remove the divider panel when your pet is fully grown.

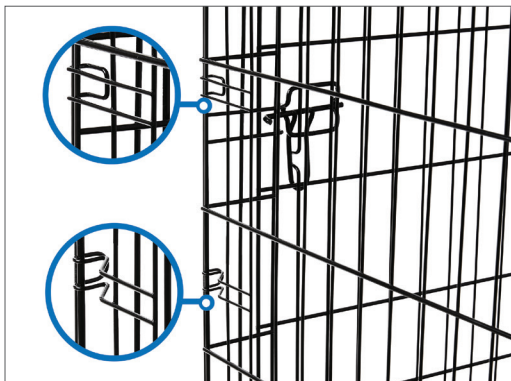
PLASTIC PAN INSTRUCTIONS



STEP 1 From the front of the crate, lift the pan above the pan-locking latch, then push the pan-locking latch inward under the pan.



STEP 2 Remove the pan by sliding it out toward you from the front of the crate. Reverse steps to reinsert pan and reengage the pan-locking latch.



For the 42-inch and 48-inch crates only, make sure to secure the 3 hooks on each side of the front and back panels. There will be 2 U-shaped hooks and 1 N-shaped hook to secure.

FINAL ASSEMBLY CHECKLIST

Before introducing your pup to his new castle, remember to double-check the following:

- Check that the side panels are resting inside the base of the crate
- If you aren't using the divider panel, make sure it is removed from the crate

NOTE:

- Never put your pet into his crate without the pan in place or the pan-locking latch engaged.
- Please do not attempt to remove or reinsert the pan in any other way than the one described here, or it may break or become damaged.
- Never remove or replace the pan while your pet is in the crate.

To order a replacement pan, call 1-800-67-CHEWY or visit www.chewy.com.

WEIGHT RECOMMENDATIONS

For your pet's safety, please follow the recommended weight limitations for each crate model. Never use a crate for a pet that exceeds the maximum stated weight.

XX SMALL 22 in (22 in x 13.5 in x 16 in) (55.9 cm x 34.3 cm x 40.6 cm) **2-10 lbs** (0.9-4.5 kg)

X SMALL 24 in (24 in x 18.5 in x 20.5 in) (61 cm x 47 cm x 52.1 cm) **11-25 lbs** (5-11.3 kg)

SMALL 30 in (30 in x 21.5 in x 23.5 in) (76.2 cm x 54.6 cm x 59.7 cm) **26-40 lbs** (11.8-18.1 kg)

MEDIUM 36 in (36 in x 24.5 in x 26.5 in) (91.4 cm x 62.2 cm x 67.3 cm) **41-70 lbs** (18.6-31.8 kg)

LARGE 42 in (42 in x 28.5 in x 30 in) (1.07 m x 72.4 cm x 76.2 cm) **71-90 lbs** (32.2-40.8 kg)

X LARGE 48 in (48 in x 30 in x 32.5 in) (1.22 m x 76.2 cm x 82.6 cm) **91-110 lbs** (41.3-49.9 kg)

NOTE: Crate size may vary based on assembly.

MAINTENANCE

To provide your pet with the most comfortable “castle” possible, clean his crate routinely with a mild, non-toxic cleaner and water.

CRATE TRAINING TIPS



INTRODUCTION

Introduce your pet to his new home. Let him explore it first—on his own time. Don't force him or rush the process. Remember, you want your pet to think of his crate as a positive, safe space of his own, so let his natural curiosity lead. If he seems reluctant, entice him to explore by putting a few treats and his favorite toy inside.



TIME

Acclimate him to it slowly. Once your pet is comfortable, get him used to the idea of staying in his crate little by little. At first, keep him inside the crate by sitting or standing in front of the open door while talking soothingly. Do this for a short amount of time, then gradually increase it. Eventually, close the door, leaving it closed for a short duration, increasing it gradually. Praise him and reward him with treats each time. Remember, positive associations!



DENNING

Appeal to your pet's instinct as a denning animal. Help him associate his crate with a den (or a castle) of his own by creating the safe space where all his basic needs are met. And make it comfy for him by placing a towel, bed or blanket at the bottom.



BATHROOM

Take him out for regular potty breaks. Wild animals don't do their business in their dens. Reinforce this natural instinct in your pet by taking him outside, away from his “castle” to do his business. And do it regularly. Smaller and younger animals need to be let out more frequently.



POSITIVE ASSOCIATION

Never put your pet in his crate as punishment. That creates negative associations and will make him reluctant to use it.



PROFESSIONAL HELP

Always consult your veterinarian or trainer with specific questions for crate training your pet.

WARNINGS AND CAUTIONS

We care about the safety of your pet, so please **READ AND FOLLOW ALL INSTRUCTIONS** before using a new crate. Improper use may result in serious injury or even the death of your pet.

- To prevent choking and other serious injuries, always remove any collars, tags or leashes from your pet before placing him in his crate.
- Never transport your pet in his crate. Please use a carrier specifically designed for the purposes of pet transport.
- If you need to reposition your pet's crate short distances within your home, the rollers attached to the bottom panel will help you do that. Move the empty crate carefully to avoid floor damage.
- This crate is not designed to restrain aggressive breeds of dogs who may thrash and launch themselves inside the crate. Consult your veterinarian for recommendations on restraining aggressive pets.
- Before your pet enters his crate, make sure that it's secure. Double-check that the crate is properly assembled and that all latches and hooks are secure before leaving your pet inside his crate.
- It's never a good idea to leave your pet inside his crate for too long. Remember, pets need time to socialize, exercise and go potty! Consult your veterinarian or trainer to determine the appropriate amount of time that your pet can safely and comfortably be left in his crate.
- Always be sure your pet has enough food and water before leaving him in his crate.
- Consult your veterinarian about whether it's safe to leave food, toys or other items in the crate with your particular pet. They all have unique personalities and habits, so what works for one might not work for another.
- Never place multiple pets into one crate.
- Never use the crate without its plastic pan properly fitted and secured, and be sure not to place your pet into a crate with a damaged pan.
- Please, never allow your children to play in, on, or around the crate. For pet use only.
- We know how excited pets can get, but do be sure to make sure his paws, snout, ears or tail aren't in the way of the door hinge or latch. Ouch!
- Never place your pet's crate in direct sunlight or leave your pet in a closed car on a hot day. Serious heatstroke, death or other injury could result from an overheated pet.
- Do not store your crate outside or in a car. Extreme heat may cause the crate pan to warp.
- While we are dedicated to providing the best for your pet, Chewy, Inc. is not responsible for any loss, damage, discomfort, injury, illness, death or costs of any kind as a result of or by use of this crate.

QUESTIONS?

**CALL OUR FRIENDLY CUSTOMER SERVICE TEAM ANYTIME.
WE'RE HERE 24/7! 1-800-67-CHEWY (672-4399)**