



Dog Training Collar

User Manual

Models M919-1/M919-2



PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

PetSpy Premium Dog Training Collar

Operating guide for models M919-1/M919-2



PACKAGE:

1x Remote Transmitter

1x Receiver Collar (2 in M919-2)

1x Collar Strap (2 in M919-2)

2x Pair of Contacts (4 in M919-2)

2x Pair of Rubber Caps (4 in M919-2)

1x Dual USB Charger

1x Test Light

Radio Frequency: 900 Mhz

Built-in Batteries information:

Transmitter: 3.7V 500mAh LiPo

Receiver: 3.7V 500mAh LiPo

Contact: support@petspy.com



**Contact Points
with Rubber Caps**



Testing Light Kit



Charger and USB Cable

Note: PetSpy has 2 models of Premium Dog Training Collars: M919-1 and M919-2 (for 2 dogs). This manual is designed for both models. Visit www.petspy.com to download this guide.

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PETSPY PREMIUM DOG TRAINING COLLAR

Dear Customer, thank you very much for choosing the PetSpy Brand! It's our pleasure to serve you and your beloved dog. Our mission is to ensure your pet's safety and happiness by providing you with the tools and techniques to successfully train your dog.

If you have any questions, please contact PetSpy Customer Service at support@petspy.com - we will be happy to assist you!

1. Intensity Level - indicates the intensity level of Shock and Vibration in the range from 0-100.

2. Beep/Tone Indicator - flashes when beep is sent.

3. Shock Button - press the button to deliver Shock to your dog. Hold it down for continuous shock delivery - it will stop automatically after 10 seconds to avoid injury.

4. Tone/Beep Button - press the button to send an audible tone/beep to your dog. When your dog is well trained, the tone button is all you need to effectively interact with dog.

5. Channel Switch - the remote has 3 channels that allow you to control up to 3 dogs. Press the button to switch between channels 1, 2 and 3.

Please refer to "*Synchronizing Remote Transmitter with Receiver Collar*" paragraph to learn how to pair the system.

6. Level Up "+" - press the button to increase the level of intensity by 1 point. Hold it down for a faster change.

7. Charging Port - use it to recharge the remote.

8. Level Down "-" - press the button to decrease the level of intensity by 1 point. Hold it down for a faster change.

9. Vibration Button - press the button to deliver Vibration stimulation to your dog. Hold it down for continuous vibration - it will stop automatically after 10 second to avoid injury.

10. Battery Charge Indicator - recharge the remote when it shows a low level.

11. Channel Indicator - shows the channel number that has been selected.



FEATURES

1. 3 Training Modes: Shock, Vibration, and Tone.
2. Rechargeable Transmitter and Receiver - recharge time is about 2-3 hours.
3. Fully waterproof Receiver Collar.
4. The system communication range is up to 1000 yards (in ideal conditions).
5. 100 levels of Shock and Vibration - makes it perfect for all breeds.
6. The remote can be used with 3 collars, allowing you to control up to 3 dogs.
7. Power saving design with Auto Sleep Mode and Remote Activation: the receiver collar will go to Sleep Mode after 5 minutes of being inactive - send any command from remote to activate it.
8. Soft conductive rubber covers allow you to cover contact points for added safety. It was carefully designed to avoid pressure necrosis and skin irritation.

HOW DOES PETSPLY DOG TRAINING SYSTEM WORK?

PetSpy Dog Training System can assist you with controlling and training your dog without a leash in the range up to 1000 yards. Using a Remote Transmitter you can send a command to your dog in form of the Shock, Vibration, or Tone. By using PetSpy Dog Training System consistently, you can train your dog and eliminate any undesired behavior (jumping up, digging, chasing, etc.). You can also teach your dog many obedience commands like sit, come, stay, etc. Please refer to PetSpy Dog Training Guide for more dog training tips.

IMPORTANT NOTES

- The system operational range goes up to 1000 yards. Hold the Transmitter horizontally and away from your body to achieve maximum range. Weather condition, terrain, vegetation, and interference from other electronic devices can affect the maximum communication distance of the system.
- There are 100 levels of Shock and Vibration Simulation. If you use Shock on the strongest level it might penetrate dog's hair up to 6mm thick. Do not shave your dog's hair to reduce the risk of skin irritation or pressure necrosis.
- For comfort, safety, and effectiveness of the system, please start training your pet with the lowest Shock level. It's fine to have a Vibration level on medium or high. Please check your dog's neck after each training session for skin irritation or pressure necrosis. If skin irritation develops, discontinue to use the collar for 48 hours. If condition persist beyond 48 hours, please consult with your vet.
- Do not attach a leash to the collar. Use a separate collar for on leash walking.
- We suggest you to use Vibration Stimulation before you start using the Shock. Then slowly start training with the lowest level of Shock. If you follow this training method, your dog will learn that Shock comes right after Vibration. Hence, the Vibration alone can effectively cure unwanted behavior of your dog.

PREPARING REMOTE TRANSMITTER FOR YOUR FIRST USE:

Make sure the Remote Transmitter is charged before proceeding to the training:

1. The charging port is located at the bottom of remote. Carefully insert the charging cable into the charging port.
2. The Battery Charge Indicator will start flashing. It takes about 3 hours for a full charge.
3. The remote transmitter is not waterproofed - keep it in a dry place!

REMOTE TRANSMITTER OPERATION

1. The remote always stands in the Stand-by Mode. Simply press any button to wake it up.
2. If you have 2 or 3 collars, you can select which collar is being controlled (1, 2, or 3) by pressing the Channel Switch Button.
3. Press the Vibration Button to deliver vibration stimulation to your dog.
4. Press the Shock Button to deliver shock to your dog.
5. Press the Tone/Beep Button to deliver audible tone to your dog.
6. You are welcome to attach a lanyard to remote for your convenience.

Dog Breeds by Average Size and Weight

Size	Neck (cm)	Chest (cm)	Weight (LB)	Type
Mini	20-22	25-30	9	Chihuahua, Yorkshire Terrier, Pekingese
Small	20-24	29-36	9-15	Chihuahua, Yorkshire Terrier, Pomeranian
Medium	23-28	35-42	15-35	Cocker Spaniel, Shih Tzu, Beagle, Poodle
Large	27-31	41-47	35-55	Boxer, Golden Retriever
Large	30-34	46-53	35-55	Schnauzer, Labrador Retriever
Large	33-37	52-59	35-55	Bull Terrier, Basset Hound
Huge	43-48	76-84	55-120	German Shepherd, Husky
Huge	47-52	88-97	55-120	Rottweiler, Pitbull
Huge	52-62	92-100	55-120	Great Dane, Old English Sheepdog

PREPARING RECEIVER COLLAR FOR YOUR FIRST USE:

Make sure that Receiver Collar is charged before proceeding to the training:

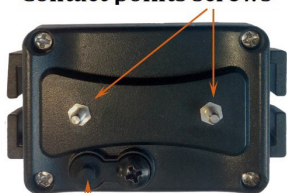
1. Carefully open the rubber cover over the charging port and connect the charger.
2. Red LED light will indicate that receiver is charging. It takes about 3 hours to fully charge it. Make sure to unplug the collar after 3 hours to avoid battery damage.
3. Put the rubber cover back over the charging port to ensure collar is fully waterproof.
4. Press the Power Button to turn it on. The red LED will start flashing every 4-5 seconds.
5. When Receiver is charged and turned on, it always stands in the Sleep/Standby Mode waiting for any command (e.g. Shock, Vibration or Beep) to activate it.

SYNCHRONIZING REMOTE TRANSMITTER WITH RECEIVER COLLAR

Sometimes the collar can loose connection with remote. The fix is pretty quick and simple. Follow these steps to re-synchronize the system:

1. Make sure that both the Transmitter and Receiver are charged and turned on.
2. Press and hold the Power button on the Receiver Collar for about 5 seconds to enter the Synchronization Mode - the receiver will beep and red LED will start flashing fast.
3. While red LED is flashing, send any correction command from remote. We recommend you to send a Vibration command by pressing and holding the Vibration button on remote until you feel that collar vibrating. If no command is sent, the flashing will stop after 10 seconds.
4. The system is now resynchronized - try to send any command to test it. If you have 2 or 3 collars, repeat this steps for all collars on channels 1, 2 and 3.

Contact points screws



Charging Port

Activity/Pairing/Charging LED



**Power On/Off (1 press)
Re-sync (hold for 5 seconds)**

TESTING PETSPY DOG TRAINING SYSTEM

Shock Test:

- Take the included Test Light and put its metal wire on the Receiver's Contact Points.
- Press the Shock Button on the Remote Transmitter.
- The Test Light will light up indicating that shock is working.
- The higher the shock level is the brighter it should be.



Vibration Test:

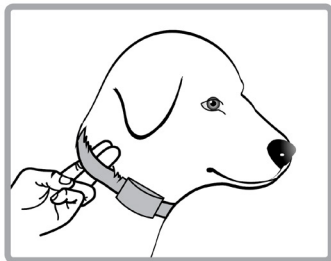
- Press the Vibration Button on the Remote Transmitter.
- The Receiver Collar will vibrate indicating that vibration stimulation is working.
- Try to adjust the level of vibration and see how the intensity is changing.

Tone/Beep Test:

- Press the Tone Button on the Remote Transmitter.
- The Receiver Collar will beep indicating that tone/beep is working.

FITTING THE COLLAR

To ensure effective training and dog's safety, you must properly fit the collar on your dog. The collar must fit snugly to allow the "contact points" to have direct contact with the skin. Position the receiver unit high up on your dog's neck just below ears.



You should be able to fit two fingers between the collar strap and your dog's skin. Too tight poses the risk of skin irritation and discomfort. Too loose and the contact points will not be able to administer the stimulation reliably and can cause skin irritation due to chafing. Cover the contact points with conductive rubber caps to reduce the risk of skin irritation or injury.

CAUTION: E-collars are not designed to be worn constantly. We recommend using e-collars only under adult supervision and for no longer than 4 hours per day. NEVER attach a leash to an e-collar. Use a separate regular collar if there is a need for a leash.

FIND THE BEST STIMULATION LEVEL FOR YOUR DOG

CAUTION: Start with Vibration mode and use the Shock in case of emergency. PetSpy e-collar is a powerful tool for encouraging desired dog's behavior. But first, you must identify the intensity level for your dog - it has to be high enough to be noticed, but not so high as to be disruptive. Your dog must learn to act in response to the e-collar stimulation and understand that he can control it by his actions.

You will find this method of e-collar training is even gentler than many traditional leash-training methods. Additionally, the e-collar improves communication by providing instant feedback to your dog during the training. This reduces confusion, fosters a positive training attitude, and accelerates learning, rapidly producing off-leash reliability.

Even if your dog already knows the basic obedience commands, follow the procedures given. Your dog must learn how to respond to the e-collar for each command before you can use your PetSpy collar for training at a distance.

PetSpy Premium Dog Training Collar has 100 different stimulation levels. This allows you to choose the level that is best for your pet. Once you have placed the Receiver Collar on your pet, it is time to find the Stimulation Level that is best for him. This is called the *Recognition Level*. A slight change in your pet's behavior, such as looking around in curiosity, scratching at his collar, or flicking his ears when command is sent indicates the Recognition Level.

Follow the steps below to find your dog's Recognition Level:

1. Starting at the Lowest Level of stimulation on the Remote, press the Vibration or Shock Stimulation Button continuously.
2. If your pet shows no reaction, repeat the Stimulation Level several times before moving up to the next level.

CAUTION: YOUR DOG SHOULD NOT BARK OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.

3. Move up through the Stimulation Levels until your dog reliably responds to the stimulation.
4. If your dog continues to show no response at the Highest Level, check the fit of the Receiver Collar. If your dog has long or thick fur, use the longer set of Contact Points. Then go back to step 1 and repeat the process. If this still does not yield any results, your pet's hair will need to be trimmed around the Contact Points.

Please refer to PetSpy Dog Training E-Book for more dog training tips. You can download it at www.petspy.com - it is free!

GENERAL TIPS

- PetSpy Dog Training Collar is not design to be worn constantly. We recommend you to limit collar usage just during the active Training Sessions. Always take off the collar when you leave your dog unattended.
- Most dogs will feel uncomfortable when wearing collar for the first time. Don't use any commands until your dog has gotten used to the collar which will normally take several days.
- Eliminate one unwanted action or teach one obedience command at a time. If you move to quickly with training, your dog may become confused.
- Be consistent in your training. Give your dog the same stimulation for each unwanted action. We suggest you to use Vibration Stimulation before starting the Shock Stimulation. If you follow this training method, your dog will learn that Shock Stimulation might come after Vibration. Hence, the Vibration Stimulation alone can effectively cure unwanted behavior of your dog.
- Do not over-correct. Use as few stimulation as possible to train your dog.
- Following a predefined scenario in all Training Sessions can dramatically improve your chances of success.
- Should your dog react to the training by hiding or reacting fearfully, redirect his attention to a simple command such as "Speak" or "Sit" to calm him down. Use treats to help your dog understand which commands have been done correctly.

TROUBLESHOOTING

My e-collar does not respond to any command, what should i do?

- Make sure that both the Remote Transmitter and Receiver Collar are fully charged and turned on. The red LED on the receiver should be flashing every 4-5 seconds.
- Follow the steps from "*Synchronizing Remote Transmitter with Receiver Collar*" paragraph to pair remote transmitter with the collar.
- Watch our video guides for more information at www.petspy.com
- Contact us at support@petspy.com if the above steps don't help.

REGULAR MAINTENANCE AND STORAGE

- When not used, PetSpy Dog Training System must be kept in a dry place just like any other electronic devices.
- To prevent batteries from damage, charge both the Transmitter and Receiver regularly even when it's not used. Make sure you do not charge it for longer than 3 hours.
- Clean the receiver and contact points weekly. Make sure that contact points are tightly attached to the collar.
- Check your dog's neck for irritation daily.

FREQUENTLY ASKED QUESTIONS

1. Is the Receiver Collar waterproof?

Yes, the Receiver Collar is fully waterproof.

2. Is the Remote Transmitter waterproof?

No, the Remote Transmitter must be kept away from water.

3. Once my dog is trained, do we have to continue using the collar?

You might have to reinforce training with the collar from time to time.

4. How long can I continuously deliver Vibration or Shock to my dog?

The max amount of time you can deliver the Vibration or Shock to you dog continuously is 10 seconds. The remote transmitter will time out and the Vibration/ Shock button must be released and pressed again.

CAUTION: While it is fine to use the Vibration for up to 10 seconds, it is highly recommended to limit the continuous Shock delivery to no more than 3 seconds (the smaller the dog the shorter it should be).

5. What should I do if my dog's neck becomes red and irritated?

Stop using the collar immediately for at least 48 hours. If the condition persists beyond 48 hour please consult your veterinarian.

6. Can I attach a leash to the Receiver collar?

No, this can result in pulling the contact points to tightly against your dog's neck causing an injury. Use a separate collar when needed.

7. How long can I leave a Receiver Collar on my dog?

E-collars are not designed to be worn constantly! We recommend to use it only during active training sessions and outdoor activities for no longer than 4 hours per day under adult supervision.

8. How long should the training sessions be?

Training sessions should be kept short and positive (10-15 minutes).

9. How long does the battery charge last?

It depends on the intensity of training sessions and vary from one day to a week.

10. What is the maximum operational range?

The max operational range is 1000 yards in ideal conditions. The range may vary depending on the terrain, buildings, trees and electromagnetic interference.

11. Will the collar fit my dog?

The collar strap is adjustable to fit dogs from 10 to 140 pounds. It has a maximum length of 26 inches and minimum length of 8.

12. What is the best dog's age to start training?

Your pup should be old enough to understand basic commands. 6 months is normally a good age.

Should you have more questions, please contact us at support@petspy.com

TERMS OF USE AND LIMITATION OF LIABILITY

1. Terms of Use

This Product is designed to be used with dogs where training is desired. The specific temperament of your dog may not work with the product. We do not recommend you to use this product if your dog is less than 10 lbs, under 6 months old, or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian, or a certified trainer. Proper use includes reviewing the entire User Manual and Dog Training Guide provided with the product. Pay extra attention to all Caution statements.

2. No Unlawful or Prohibited Use

This Product is designed for use with dogs only. PetSpy dog training collar is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State or local laws.

3. Limitation of Liability

In no event shall we be liable for any direct, indirect, punitive, incidental, special or consequential damages and injuries, or any damages and injuries whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

4. Modification of Terms and Conditions

We reserve the right to change the terms, conditions and notices under which this Product is offered.

WARRANTY

Please register your 1 year replacement warranty at www.petspy.com
If your purchased e-collar malfunctions or breaks within 1 year, we will send you a free replacement. No more than one replacement per purchased item. Replacement warranty does not apply to promotional orders with total discount greater than 30%. The warranty begins from the date of purchase. A purchase confirmation such as amazon order id is required for a claim. The warranty does not cover products with physical damage or lost items. PetSpy does not offer warranty for products purchased from unauthorized resellers such as online auctions. PetSpy products are exclusively sold on Amazon.com, Chewy.com and PetSpy.com. Any other sources are considered as unauthorized resellers. The refund period is strictly limited to 30 days for all products starting from the date of purchase.

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