

BrilliantPad™



Training Guide

BrilliantPad™ Training Guide

Introduction

Congratulations! You have purchased the world's first self-cleaning dog potty. BrilliantPad automatically replaces a soiled dog pad with a clean, fresh one. Once your dog adapts to using BrilliantPad, you will never have to handle or smell messy pads again!

We know how important your dog is to you and we strive to make sure you spend less time cleaning and more time loving, because no mess should come between you and your dog.

General Instructions

Here are some important things to remember when training your pup:



- **BrilliantPad works best for dogs under 25 pounds.** Some heavier dogs can use BrilliantPad if they can use a 24 x 23 inch pad, otherwise BrilliantPad may not be right for your dog.
- **Have patience.** All dogs can be trained to use BrilliantPad, but some take longer than others.
- **Reward your dog.** Give your dog lots of love, affection and treats after successful completion of each training step.
- **Never punish your dog.** Dogs rarely understand what was wrong when punished for inappropriate elimination. In fact, punishment may cause even more inappropriate eliminations. Instead, encourage and reward good behavior.

Training Framework

All dogs require some training to adopt new behavior. University-based veterinarians and animal behaviorists helped develop our three-step framework so your dog can become a BrilliantPad dog:

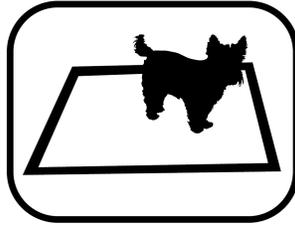


Training Plans

The specific steps vary according to age and current habits of your dog, and it takes anywhere from a few days to a few weeks to complete each step. If your dog has trouble with a specific training step, relax! Sometimes it takes more than one try. If necessary take a break for a few days and try again. It may take some time to train your dog to use BrilliantPad, but think of it as an investment now that will make your home cleaner and smell better for both you and your dog.

Follow the training plan that best describes your dog, and current potty habits:

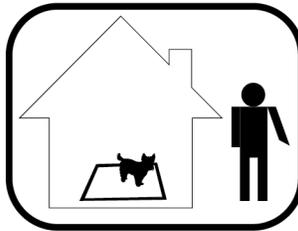
1. PLAN A: Dogs that currently use pads



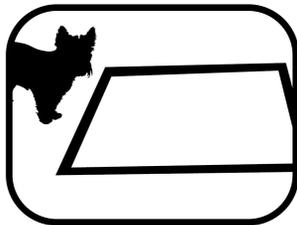
2. PLAN B: Training puppies when you are home during the day



3. PLAN C: Puppies when you are not home during the day



4. PLAN D: Adult dogs that do not use pads



Troubleshooting and General Tips

For additional suggestions, see Section T: BrilliantPad Troubleshooting Tips

PLAN A: Training Adult Dogs

that Currently Use Pads

Step 1: Let your dog get comfortable around BrilliantPad

Set up BrilliantPad and see how your dog reacts to it. The first step is to allow your dog to take as much time as he needs to get completely comfortable around BrilliantPad before starting any training.

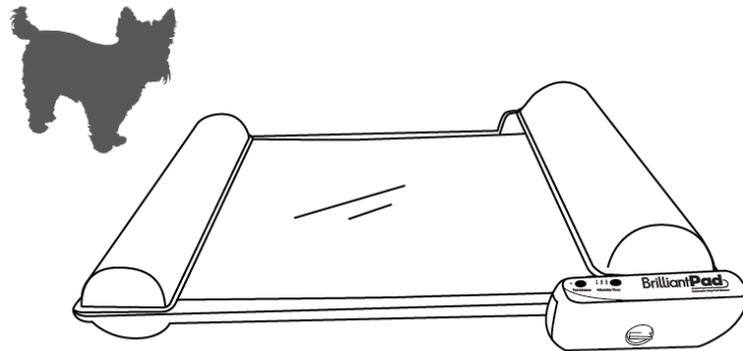


If your dog is scared or nervous around BrilliantPad, you may need to hide it by covering it with a towel or even moving it to another room. Then uncover or reintroduce the machine to your dog a few days later. Give praise when your dog nears or sits on BrilliantPad.

If your dog is uncomfortable around BrilliantPad do not place or force your dog on it.

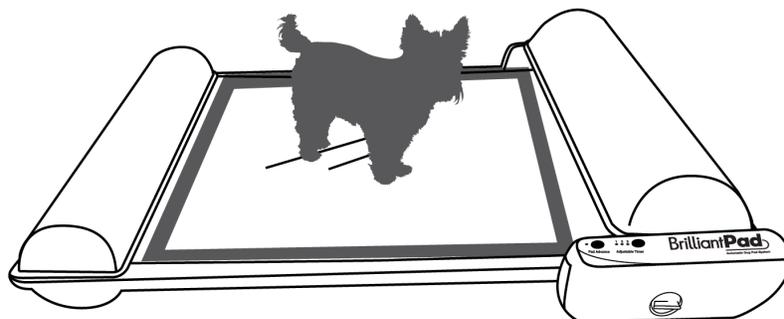
Step 2: Encourage dog to explore BrilliantPad

Once your dog is comfortable around BrilliantPad, use treats to encourage your dog to step onto the platform. Have patience and remember to praise your dog when he gets on the BrilliantPad platform even if he doesn't go potty. Continue this until your dog completely accepts BrilliantPad. Only then should you begin training your dog to use BrilliantPad.



Step 3: Put your current pad on the BrilliantPad Platform

Once your dog has accepted BrilliantPad, put one of your regular potty pads on the platform. Some dogs may start going potty on BrilliantPad within a few days, but some dogs will take longer, so be patient if your dog requires additional time.

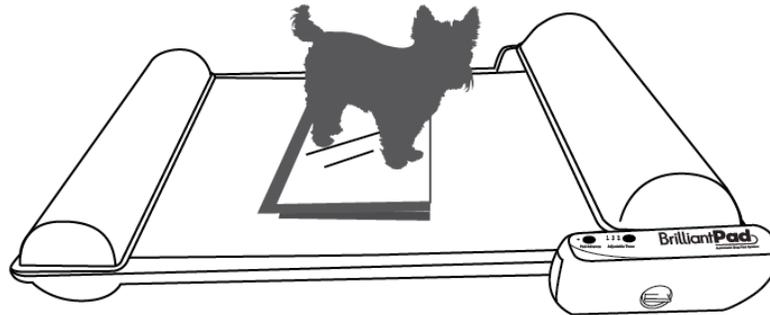


If your dog does not use the pad on the platform right away, you may need to put a second pad on the ground near the machine so your dog doesn't go potty on the floor. After a few

days, remove the pad on the floor but leave the second pad on the machine.

Step 4: Reduce the size of your regular pad on the machine

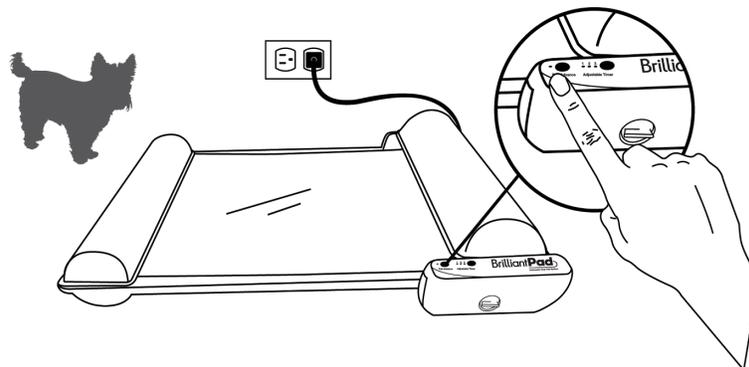
Once your dog has used the pad on the machine for a few days, reduce its size by folding or cutting it in half. After a few more days fold or cut the pad in quarters. Eventually, remove the pad completely.



If your dog resists going on the platform once the pad size is reduced or the pad is removed, put a pad the same size as the last one successfully used on the platform. Then after a few days try gradually reducing the size of the pad again.

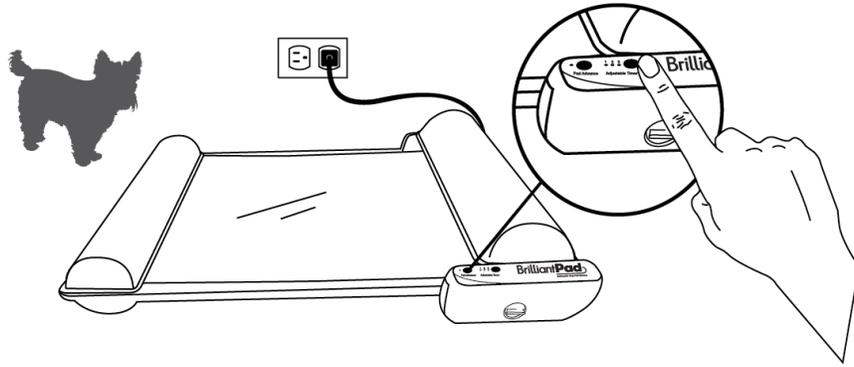
Step 5: Slowly introduce use of the electronic controls

Once your dog starts using BrilliantPad, use the MANUAL advance for a few days. Then, with the dog nearby but not on the platform, press and hold the manual advance button to advance the pad, or double-click to advance a full sheet:



If your dog accepts the machine noise, praise him and give him a treat.

After several days of advancing manually, you can consider setting the Automatic Timer to replace the pad automatically one, two or three times per day (i.e., once every 24, 12 or 8 hours):



Additional Training Tips:

For additional suggestions, go to BrilliantPad [Troubleshooting Tips](#).



PLAN B: Training Puppies If You Are Home During the Day

Step 1: Be Patient

Training a puppy three months or younger to use BrilliantPad generally takes no longer than training a puppy to use traditional potty pads.

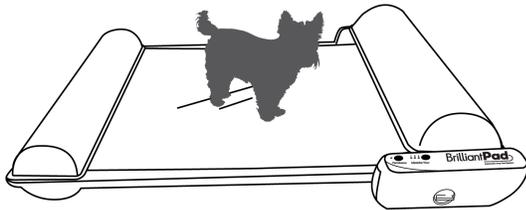
Some puppies will only take a few days to train but others may need

several weeks just to get comfortable with the machine before you even start training. Please be patient if your puppy requires some time.

Don't allow puppies unsupervised access of the house while training. The goal is to avoid elimination in inappropriate areas. Punishment is not recommended for inappropriate elimination. Puppies rarely understand what was wrong and so there will be no benefit from punishment. In fact, punishment may cause even more inappropriate eliminations. Instead, encourage and reward good behavior.



If you discover that you are not home enough to consistently place your puppy on BrilliantPad when it is potty time, please follow the training instructions in [Section C](#)



Step 2: Place your puppy on BrilliantPad at potty time

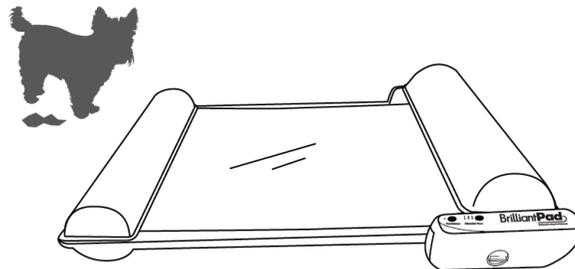
- Every 2-3 hours
- When your puppy wakes up
- After playing
- 10-15 minutes after eating
- After noticing pacing, circling or sniffing



Give your puppy lots of praise and treats if he goes on the platform even if he does not go potty.

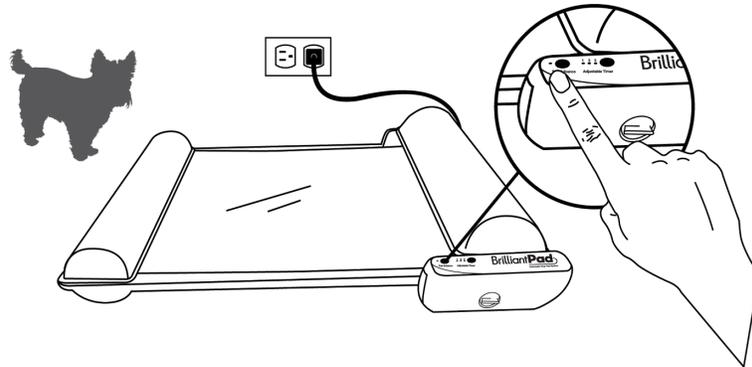
Step 3: Let your puppy take the time he needs to learn to go potty on BrilliantPad

Have patience and reward your puppy every time he uses BrilliantPad. Your puppy will have accidents so to discourage their recurrence, clean all inappropriately soiled areas with an enzymatic cleaner such as *TidyShot* by BrilliantPad, *Urine Off*, *Liquid Alive*, etc. Eventually, your puppy will learn to use BrilliantPad every time he needs to go potty.



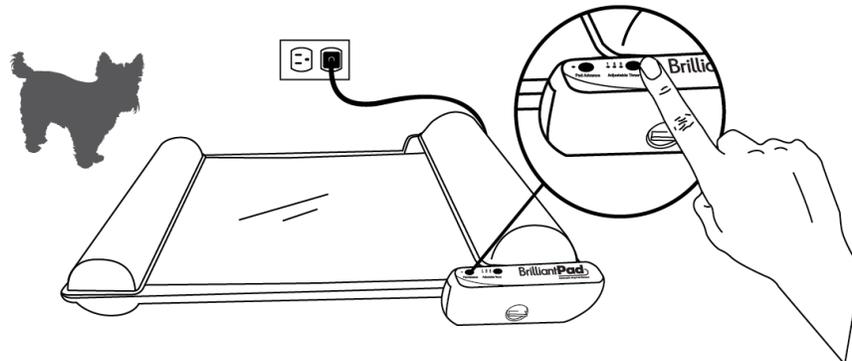
Step 4: Slowly introduce use of the electronic controls

Once your dog starts using BrilliantPad, use the MANUAL advance for a few days. Then, with the dog nearby but not on the platform, press and hold the manual advance button to advance the pad, or double-click to advance a full sheet:



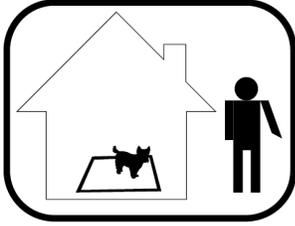
If your dog accepts the machine noise, praise him and give him a treat.

After several days of advancing manually, you can consider setting the Automatic Timer to replace the pad automatically one, two or three times per day (i.e., once every 24, 12 or 8 hours):



Additional Training Tips:

For additional suggestions, go to BrilliantPad [Troubleshooting Tips](#).



PLAN C: Training Puppies If You Are Not Home During the Day

Step 1: Be Patient

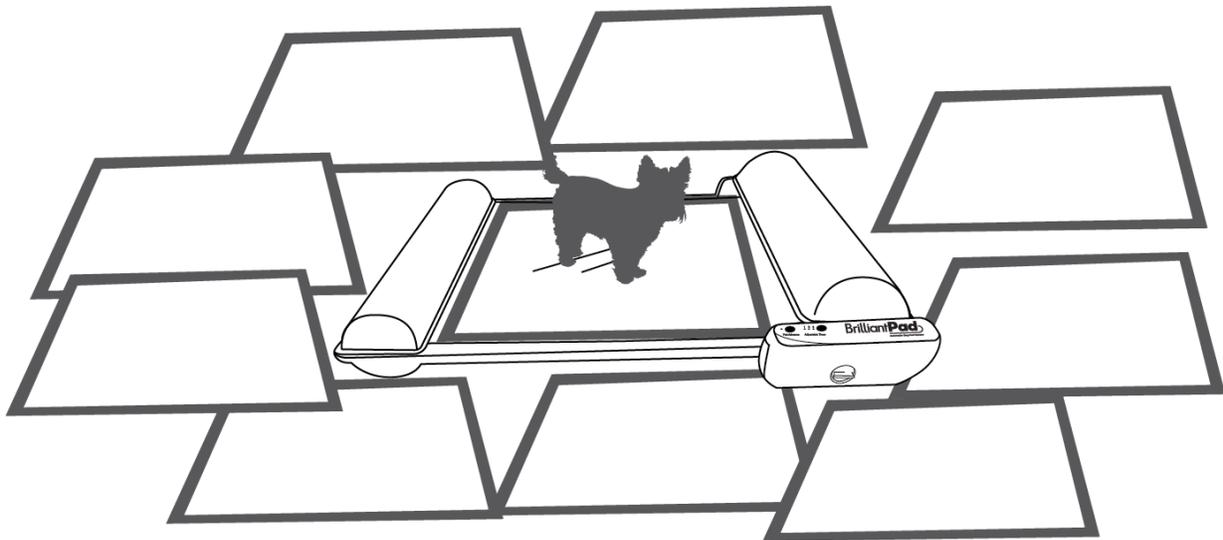
Training a puppy three months or younger to use BrilliantPad generally takes no longer than training a puppy to use traditional potty pads. Some puppies will only take a few days to train but others may need several weeks just to get comfortable with the machine before you even start training. Please be patient if your puppy requires additional time.

The goal is to avoid elimination in inappropriate areas. Punishment is not recommended for inappropriate elimination. Puppies rarely understand what was wrong and punishment will not have a benefit. In fact, punishment may cause even more inappropriate eliminations. Instead, encourage and reward good behavior.

To discourage accidents from recurring, clean all inappropriately soiled areas with an enzymatic cleaner such as *TidyShot* by BrilliantPad, *Urine Off*, *Liquid Alive*, etc.

Step 2: Confine your puppy to a small area with BrilliantPad

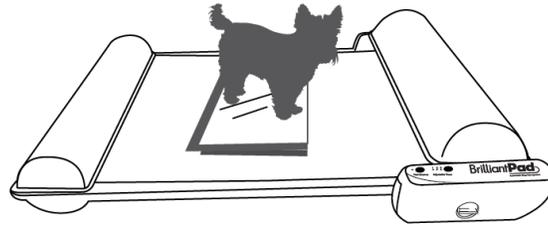
Cover the floor surrounding the BrilliantPad machine with regular puppy pads or with the BrilliantPad transition pads included with the machine. This is especially important if you are not home during the day to put the puppy on the machine when it is time to go potty. Once your puppy goes potty on the pads, gradually remove them until there is only one on top of the machine.



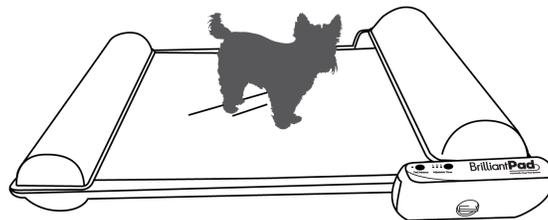
If after you remove the transition pad from the machine, your puppy won't go potty on the platform, restore the transition pad and try removing it again a few days later.

Step 3: When your puppy is used to going potty on just one pad, reduce the size of the pad

Once your puppy has used the pad on the machine for a few days, reduce its size by folding or cutting it in half. After a few more days fold or cut the pad in quarters. Eventually, remove your pad completely.



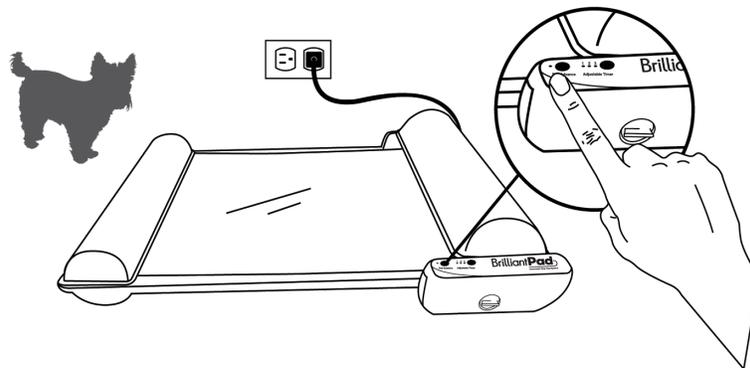
Finally, remove the pad completely and your puppy should start going potty on BrilliantPad. Remember to reward your puppy with treats and affection each time he goes potty in the correct place. **Additional BrilliantPad transition pads can be ordered on our website. [\[SHOP NOW\]](#)**



If your dog resists going on the platform once the pad size is reduced or the pad is removed, put a pad the same size as the last one successfully used on the platform. Then after a few days try gradually reducing the size of the pad again.

Step 4: Slowly introduce use of the electronic controls

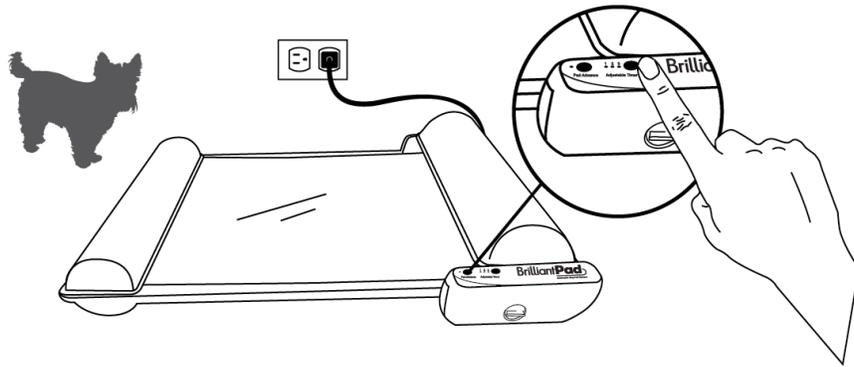
Once your dog starts using BrilliantPad, use the MANUAL advance for a few days. Then, with the dog nearby but not on the platform, press and hold the manual advance button to advance the pad, or double-click to advance a full sheet:



If your dog accepts the machine noise, praise him and give him a treat.

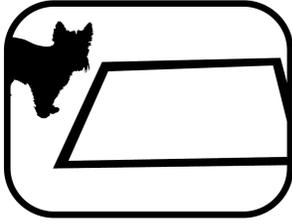
After several days of advancing manually, you can consider setting the Automatic Timer to replace the

pad automatically one, two or three times per day (i.e., once every 24, 12 or 8 hours):



Additional Training Tips:

For additional suggestions, go to BrilliantPad [Troubleshooting Tips](#).



PLAN D: Training Adult Dogs That Do Not Use Pads

Adult dogs that do not use pads will take a little longer to be trained to use BrilliantPad, but most dogs can successfully make the transition with your patience, love and treats.

Step 1: Let your dog get comfortable around BrilliantPad

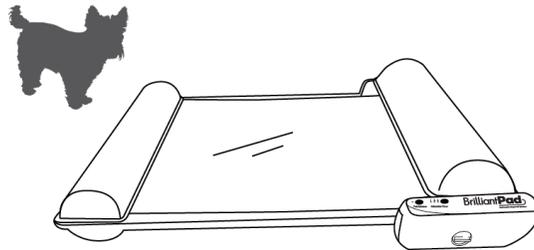
Set up BrilliantPad and see how your dog reacts to it. The first step is to allow your dog to take as much time as he needs to get completely comfortable with BrilliantPad before starting any training.



If your dog is scared or nervous around BrilliantPad, you may need to hide it by covering it with a towel or even moving it to another room. Then uncover or reintroduce the machine to your dog a few days later.

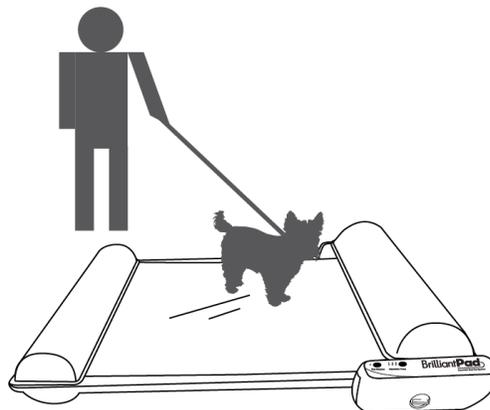
Step 2: Encourage dog to explore BrilliantPad

Once your dog is comfortable around BrilliantPad, use treats and praise to encourage your dog to step up onto the platform. Have patience and remember to praise your dog when he gets on the BrilliantPad platform even if he doesn't go potty. Continue this until your dog completely accepts BrilliantPad. Only then should you begin training your dog to use BrilliantPad.

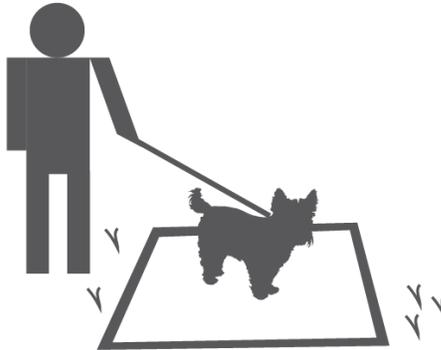


Step 3: Use A Leash to Lead your Dog to BrilliantPad

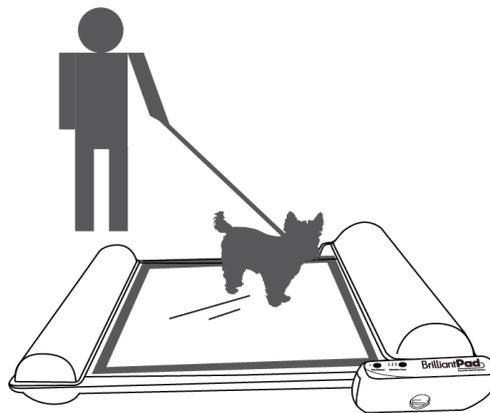
When your dog wants to go outside to go potty, put on his leash and lead him to BrilliantPad and see if he will use the platform. If your dog goes potty on BrilliantPad, praise profusely and give him treats. Thereafter, continue leading him to the machine on a leash whenever it is potty time. After one to two weeks, your dog should feel comfortable going potty on BrilliantPad without being led there.



If your dog is not ready to use BrilliantPad inside right away, then, when you take your dog outside to go potty, take a transition pad or a traditional dog pad outside with you. Put the pad on the ground when your dog shows signs of potty behavior. Then use the leash to lead your dog to the pad. Praise your dog and give him treats if he successfully goes on the pad.



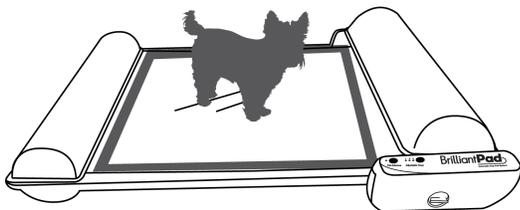
Repeat until your dog is OK going on the pad outside. Bring the pad indoors and put it on BrilliantPad. Then lead your dog by the leash to the machine with a slightly soiled pad on the platform.



Additional BrilliantPad transition pads can be ordered on our website.

To help your dog transition, once your dog is OK using a pad outdoors, place your dog on the BrilliantPad platform center indoors at the following times:

- Every 2-3 hours
- When your dog wakes up
- After playing
- 10-15 minutes after eating
- After noticing pacing, circling or sniffing



Give your dog lots of praise and treats if he stays on the platform even if he does not go potty. After a while, your dog should start going potty on pad surface atop BrilliantPad.

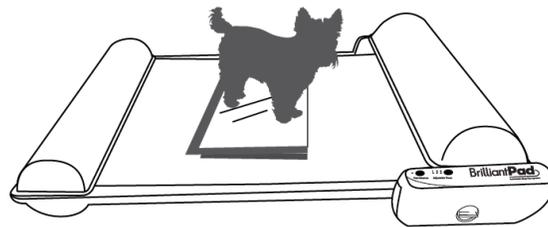


If your dog does not go potty on the pad on the machine, then continue bringing a pad with you when you walk your dog and then try to reintroduce your dog to BrilliantPad after a few days.

It may take a few days or weeks to train your dog to make this transition. After all, it's take a lot of time to teach an old dog a new trick! Stick with it!

Step 4: Reduce the size of your regular pad on the machine

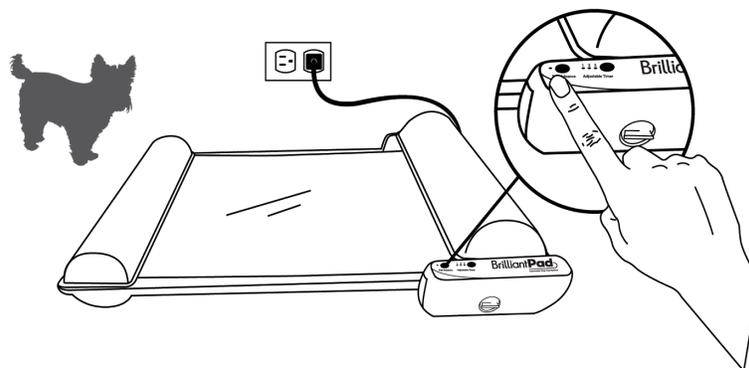
Once your dog has used the pad on the machine for a few days, reduce its size by folding or cutting it in half. After a few more days fold or cut the pad in quarters. Eventually, remove your pad completely.



If your dog resists going on the platform once the pad size is reduced or the pad is removed, put a pad the same size as the last one successfully used on the platform. Then after a few days try gradually reducing the size of the pad again.

Step 5: Slowly introduce use of the electronic controls

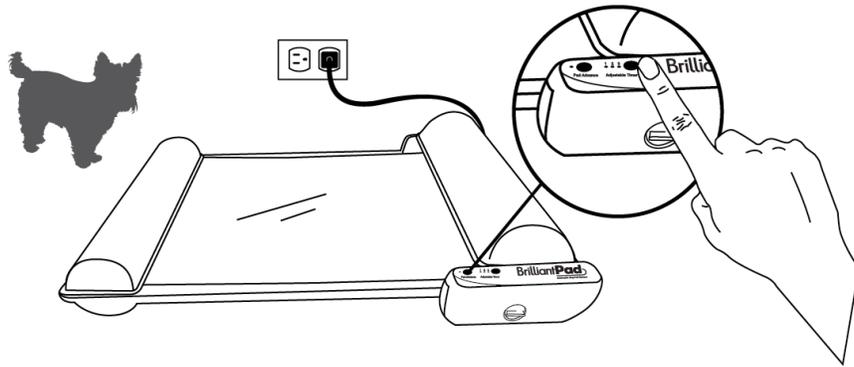
Once your dog starts using BrilliantPad, use the MANUAL advance for a few days. Then, with the dog nearby but not on the platform, press and hold the manual advance button to advance the pad, or double-click to advance a full sheet:



If your dog accepts the machine noise, praise him and give him a treat.

After several days of advancing manually, you can consider setting the Automatic Timer to replace the

pad automatically one, two or three times per day (i.e., once every 24, 12 or 8 hours):



Additional Training Tips:

For additional suggestions, go to BrilliantPad [Troubleshooting Tips](#).

T. Troubleshooting Tips

1. Training is required for all dogs to learn new behavior. Training a dog to use BrilliantPad is no more difficult than training a dog to use traditional potty pads. Follow our Training Guide and with time, effort and patience, your dog can become a BrilliantPad dog.
2. If your dog is easily frightened by new things or sounds, extra training effort may be required. Allow your dog to get comfortable around BrilliantPad. Cover it with a towel or traditional pads, if necessary. Leave treats on the machine to encourage exploration. In some cases, you may need to move BrilliantPad to another room and reintroduce it a few days later.
3. Additional BrilliantPad [transition pads can be ordered on our website.](#) **[SHOP NOW]**
4. To facilitate training, put your puppy or dog on BrilliantPad at potty time:
 - o Every 2-3 hours
 - o When your dog wakes up
 - o After playing
 - o 10-15 minutes after eating
 - o After noticing pacing, circling or sniffing

Give your pup praise and treats if he stays on the platform even if he does not go potty.

5. Punishment is not recommended for inappropriate elimination. Dogs rarely understand what was wrong and punishment will not have a benefit. In fact, punishment may cause even more inappropriate eliminations. Instead, encourage and reward good behavior.
6. When teaching your dog to ignore the machine sounds, practice your sit and stay commands in order to distract your dog from any motion or sound coming from the machine. This technique will promote greater acceptance when you are not home.
7. To discourage recurrence of accidents, clean all inappropriately soiled areas with an enzymatic cleaner such *TidyShot* by BrilliantPad, *Urine Off*, *Liquid Alive*, etc.
8. Always praise your dog profusely after using Brilliant Pad. Consider keeping a bag of treats near the Brilliant Pad location. Channel your inner cheerleader: Go! Dog! Go!

If you are still having problems or questions, email training@BrilliantPad.com. We are here to help!