



Pet Mate Ltd. guarantee your product for a period of 3 years from the date of purchase (with the exception of the pump which is guaranteed for 1 year only), subject to the registration of your purchase details on our website www.pet-mate.com within 14 days of purchase. (If you do not have access to a computer, please send details of your purchase with copy of receipt along with your name and address.) In the event of a fault developing contact Pet Mate customer services for a returns authorisation number. The guarantee is limited to any defect arising due to faulty materials or manufacture. Any defective item will be repaired or replaced free of charge at the manufacturer's discretion, provided that the defect has not been caused by neglect, misuse or normal wear and tear. This guarantee excludes damage caused by your pet, although replacement parts are available from our website. Your statutory rights are not affected.

D GARANTIE

Pet Mate Ltd. gewährt auf Ihr Produkt eine Garantie von 3 Jahren ab dem Kaufdatum (die Garantiefrist für die Pumpe ist jedoch auf 1 Jahr beschränkt), dass die Registrierung Ihres Produkts auf unserer Website www.pet-mate.com innerhalb von 14 Tagen des Kaufdatums erfolgt ist. (Wenn Sie keinen entsprechenden Computerzugang haben, senden Sie uns bitte Ihre Kaufangaben zusammen mit einer Kopie Ihres Einkaufsbelegs und Angabe Ihres Namens und Ihrer Adresse.) Sollte an Ihrem Produkt eine Störung auftreten, so kontaktieren Sie bitte den Kundendienst von Pet Mate, damit wir Ihnen eine Rücksendungs-Genehmigungsnummer übermitteln können. Die Garantie ist auf Mängel beschränkt, die auf fehlerhaftes Material oder Produktionsfehler zurückzuführen sind. Fehlerhafte Artikel werden nach Ermessen des Herstellers kostenlos repariert oder ersetzt, vorausgesetzt, dass der Defekt nicht durch ein Missgeschick, Vernachlässigung, falsche Bedienung oder normale Abnutzung verursacht wurde. Diese Garantie gilt nicht für Schäden, die durch Ihr Haustier verursacht wurden. Ersatzteile können aber auf unserer Website bestellt werden. Ihre gesetzlichen Rechte sind nicht betroffen.

F GARANTIE

Pet Mate Ltd. garantit votre produit pour une période de 3 ans à compter de la date d'achat (l'exception de la pompe, qui est garantie 1 an seulement), sous réserve d'enregistrement des détails de votre achat sur notre site www.pet-mate.com dans les 14 jours suivant l'achat. (Si vous n'avez pas accès à un ordinateur, veuillez envoyer les détails de votre achat avec une copie du reçu, accompagnée de votre nom et de votre adresse.) En cas de panne/mauvais fonctionnement, contactez Pet Mate pour obtenir un numéro d'autorisation de retour. Les articles défectueux seront remplacés ou réparés gratuitement à la discrétion du fabricant, sous réserve que le mauvais fonctionnement ne soit pas le résultat d'un usage inadapté ou abusif ou d'une usure normale. Cette garantie exclut les dommages causés par votre animal de compagnie. Les pièces de rechange sont disponibles sur notre site. Ces conditions n'affectent pas vos droits statutaires.

E GARANTÍA

Pet Mate Ltd. garantiza su producto durante un período de 3 años a partir de la fecha de compra (y a excepción de la bomba, cuya garantía se limita a 1 año), siempre y cuando haya registrado los detalles de su compra en nuestro sitio web, www.pet-mate.com, durante los 14 días posteriores a la fecha de compra. (Si no tuviera acceso a un ordenador, por favor, envíe los detalles de su compra junto con una copia del recibo, su nombre y dirección.) En caso de producirse un fallo, póngase en contacto con Servicio al Cliente de Pet Mate para obtener un número de autorización de devolución. La garantía se limita a aquellos fallos que se produzcan como consecuencia de materiales o fabricación defectuosos. Todo artículo defectuoso se reparará o reemplazará a la discreción del fabricante, siempre y cuando el defecto no haya sido causado por negligencia, uso indebido o el uso y desgaste normales. Esta garantía excluye los daños causados por su mascota. En nuestro sitio web encontrará las piezas de recambio que necesite. Sus derechos estatutarios no resultarán afectados.

NL GARANTIE

Pet Mate Ltd. garandeert uw product gedurende 3 jaar na koopdatum (met uitzondering van de pomp die slechts 1 jaar wordt gegarandeerd), vanaf de koopdatum en afhankelijk van de registratie binnen 14 dagen na aankoop van uw koopgegevens op onze website www.pet-mate.com. (Als u geen toegang tot een computer hebt, wilt u dan de gegevens over uw aankoop samen met een kopie van uw koopbewijs inclusief uw naam en adres opsturen.) Mocht zich een defect voordoen, neemt u dan contact op met de klantendienst van Pet Mate en u ontvangt een autoriseringsnummer voor retour. Deze garantie betreft slechts defecten ten gevolge van materiaal- of fabrieksfout. Elk defect onderdeel wordt gratis gerepareerd of vervangen, dit ter beoordeling van de fabrikant, en op voorwaarde dat het defect niet ontstaan is door onzorgvuldigheid, onjuist gebruik of door normale slijtage. Deze garantie is exclusief beschadigingen die ontstaan zijn door u, echter vervangende onderdelen zijn te bestellen via onze website. Dit heeft geen effect op uw vastgelegde rechten.

CAT MATE®

41002/1118

INSTRUCTIONS

Gebrauchsanleitung · Mode d'emploi · Instrucciones · Instructies

IMPORTANT - PLEASE READ BEFORE USE

SHELL PET FOUNTAIN

D

WICHTIG - BITTE VOR MONTAGE DURCHLESEN

MUSCHEL-TRINKBRUNNEN FÜR HAUSTIERE

F

IMPORTANT - A LIRE AVANT USAGE

FONTAINE ANIMALIÈRE « COQUILLAGE »

E

IMPORTANTE - LEA ANTES DE USAR

FUENTE PARA MASCOTAS CON CONCHA

NL

BELANGRIJK! LEES DIT EERST VOOR GEBRUIK

DRINKFONTEIN MET SHELP VOOR HUISDIEREN

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Hereby, Pet Mate Ltd., declares that this product is in compliance with the essential requirements and other relevant provisions of EU Directives. All Declarations of Conformity (DoC) may be viewed at www.pet-mate.com/eudoc.

D

Pet Mate Ltd. erklärt, dass dieses Produkt den grundlegenden Anforderungen und anderen zutreffenden Bestimmungen von EU-Richtlinien entspricht. Alle Konformitätserklärungen können unter www.pet-mate.com/eudoc aufgerufen werden.

F

Pet Mate Ltd. déclare par la présente que ce produit est conforme aux exigences essentielles et aux autres dispositions pertinentes des directives de l'UE. Toutes les déclarations de conformité peuvent être consultées à l'adresse www.pet-mate.com/eudoc.

E

Por el presente, Pet Mate Ltd. declara que este producto cumple los requisitos esenciales y demás provisiones oportunas de las Directivas UE. Todas las Declaraciones de Conformidad (DoC) pueden verse en www.pet-mate.com/eudoc.

NL

Hierbij verklaart Pet Mate Ltd. dat dit product voldoet aan de essentiële eisen en overige relevante voorschriften van EU Richtlijnen. Alle verklaringen van overeenstemming (DoC) zijn te lezen op www.pet-mate.com/eudoc.



IMPORTANT: Dispose of damaged/faulty/end-of-life products in accordance with locally applicable regulations for your country. **EU:** Refer to Terms and Conditions section *EU Waste Electrical and Electronic Equipment (WEEE) Directive* on www.pet-mate.com for more information.

D

WICHTIG: Beschädigte, fehlerhafte Produkte und Altprodukte müssen in Übereinstimmung mit den im Verwendungsland geltenden örtlichen Bestimmungen entsorgt werden. **EU:** Weitere Informationen dazu können in den Allgemeinen Geschäftsbedingungen im Abschnitt zur EU-Richtlinie über Elektro- und Elektronik-Altgeräte (WEEE-Richtlinie) unter www.pet-mate.com aufgerufen werden.

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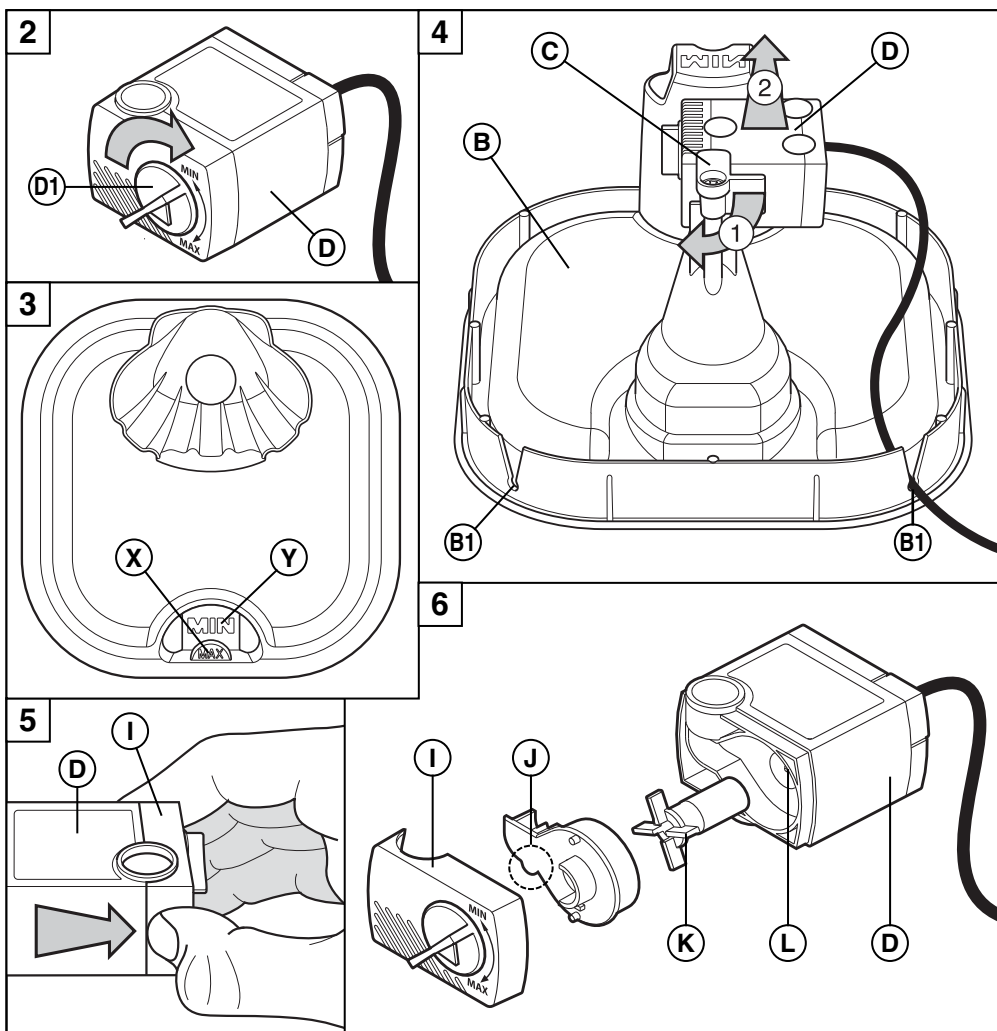
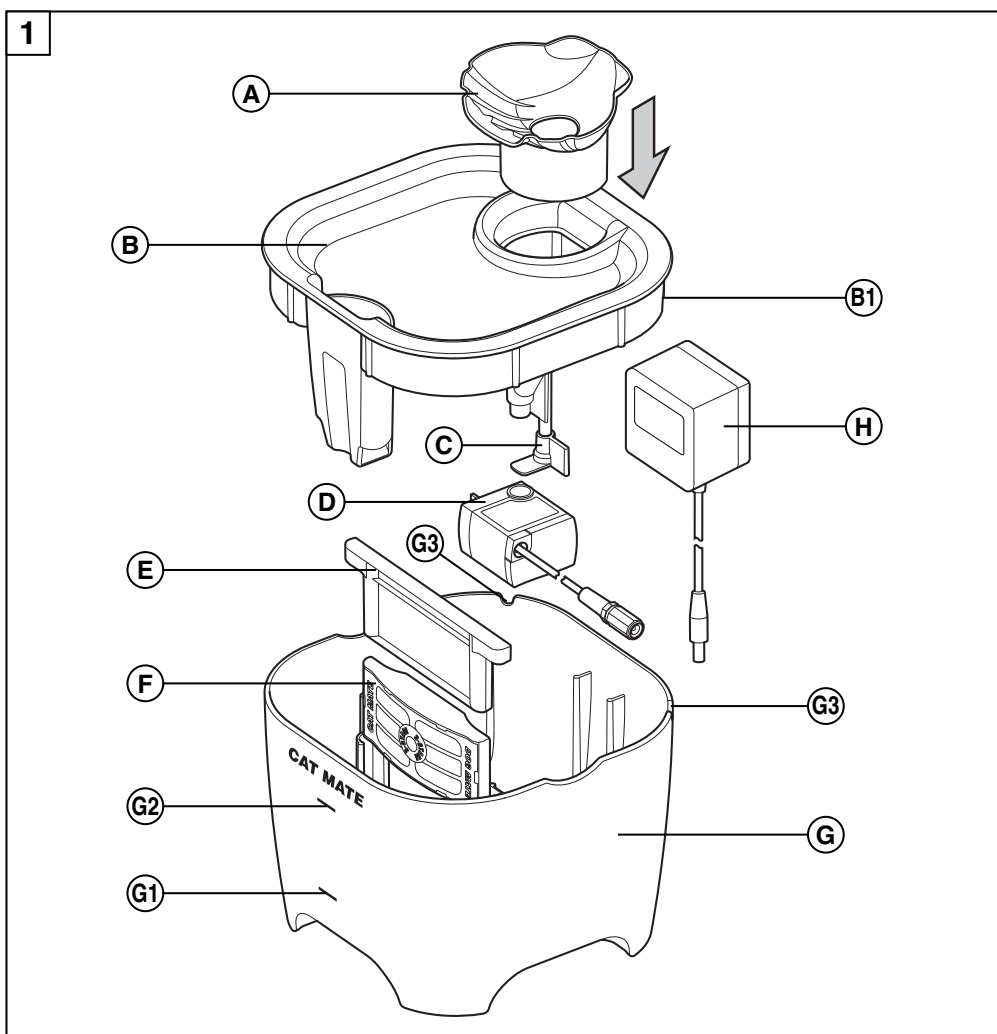
IMPORTANT : mettez au rebut les produits endommagés/défectueux/en fin de vie en respectant les réglementations locales en vigueur dans votre pays. **UE:** reportez-vous à la section Modalités et conditions de la directive européenne relative aux déchets d'équipements électriques et électroniques (DEEE) sur www.pet-mate.com pour plus d'informations.

E

IMPORTANTE: Elimine los productos dañados/defectuosos/gastados en conformidad con los reglamentos locales aplicables en su país. **UE:** Para más información, consulte la sección de Términos y Condiciones, Directiva sobre Residuos de Aparatos Eléctricos y Electrónicos (RAEE) en www.pet-mate.com.

NL

BELANGRIJK! Beschadigde/defecte/afgedankte producten afvoeren in overeenstemming met de lokaal geldende voorschriften van uw land. **EU:** Voor aanvullende informatie kunt u de paragraaf met Richtlijnen voor Afgedankte Elektrische en Elektronische Apparatuur in de Algemene Voorwaarden van de EU (AEEA) op www.pet-mate.com raadplegen.



IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

- Read and follow all instructions that are on the product or provided with the product.
 - Register your purchase on-line at www.pet-mate.com (see guarantee).
 - Check that the voltage label on the transformer (H) conforms with your supply voltage.
 - Inspect product regularly for correct operation and damage. Do not use if in doubt.
 - This product is designed for use with pets only, as described in these instructions.
 - Close supervision is necessary when an appliance is used near children.
 - Do not use outdoors. **FOR INDOOR USE ONLY.**
 - Do not let pump run dry.
 - Turn off power and unplug transformer (H) with dry hands before disassembling pet fountain or cleaning.
 - Turn off power and unplug transformer (H) if power cord/plugs are damaged or fountain malfunctions.
 - Do not use in a bathroom.
 - Do not allow electrical connector or transformer (H) to become wet.
 - Do not allow pets or children to tamper with product.
 - Do not use an extension cord.
 - Ensure transformer (H) is in a well ventilated position away from curtains or other flammable items.
 - Transformer (H) is intended to be correctly orientated in a vertical or floor mount position.
 - Appliance is placed on a flat, even surface.
 - Do not leave appliance unattended for extended periods.
 - Do not allow pets to chew or swallow any parts.
 - Dispose of all packaging material properly.
- NOTE: Plastic bags could cause suffocation - keep away from children and animals.*

SAVE THESE INSTRUCTIONS

A. ASSEMBLY

1. Lift bowl (B) as shown in Fig. 1 and remove all components from base (G).
2. Remove filter cartridge (F) from packaging and rinse under a tap to remove any charcoal dust. Insert filter cartridge and baffle (E) into base (G) as shown in Fig. 1.
3. Check pump (D) is set to the highest flow rate by rotating flow adjuster (D1) clockwise to the 'MAX' setting (Fig. 2) and replace bowl (B) onto base (G) making sure the power cord is located between either pair of recesses (B1 and G3) according to the location of power supply.
4. For use with cats fit shell (A) to bowl (B) as shown in Fig. 1, ensuring that it is pushed fully down into place. For use with dogs we do not recommend shell (A) is fitted. Position the pet fountain in your chosen location.
5. Fill fountain base to 'MAX' mark (X, Fig. 3) using a jug.
6. Connect transformer (H) to pump (D) and plug into power supply.

WHEN IN USE, DO NOT LET THE WATER LEVEL FALL BELOW THE 'MIN' MARK (Y, Fig. 3) THAT MAY BE VIEWED FROM DIRECTLY ABOVE.

Minimum (G1) and maximum (G2) levels are also indicated by printed marks on pet fountains fitted with a transparent base.

B. CLEANING

Before introducing your pet to their new fountain we recommend you run the fountain for approximately 2 hours and then clean as follows:

1. Turn off power supply and unplug transformer (H).
CAUTION: Once power has been disconnected, an amount of water will remain in bowl (B). We recommend that you carefully move the pet fountain to a sink and empty water by tilting front of unit as required before proceeding.
 2. Remove shell (A) and bowl (B) as shown in Fig. 1.
 3. Remove pump (D) as shown in Fig. 4 by turning retaining lock (C) a quarter turn and pulling pump in the direction indicated by arrow (2).
 4. Remove baffle (E) and filter cartridge (F) from base (G).
- All parts excluding pump (D), filter cartridge (F) and transformer (H) may be washed in a dishwasher.

C. MONTHLY MAINTENANCE (or when flow rate has noticeably reduced)

1. Filter cartridge replacement

A CLOGGED FILTER CARTRIDGE WILL CAUSE POOR OPERATION AND PREMATURE PUMP FAILURE.

Always use genuine CAT MATE 3-Stage Filter Cartridges (4 Pack, Product Ref. 386 - available from www.pet-mate.com) which will ensure the healthiest water for your pet and reduce pump maintenance.

With one pet, we recommend you replace the filter cartridge (F) monthly.

For two or more pets, you may need to replace filter cartridges more regularly if clogged.

If using two filter cartridges, we recommend that you discard the lower cartridge only and fit a new cartridge above the old upper cartridge.

2. Pump maintenance

IMPORTANT: CLEANING THE PUMP IS ESSENTIAL TO PREVENT THE BUILD UP OF LIMESCALE AND SUBSEQUENT PUMP FAILURE. IN HARD WATER AREAS YOU MAY NEED TO DO THIS AT LEAST EVERY TWO WEEKS.

Remove pump (D) as shown in Fig. 4, taking care to ease out power cord from recess (B1).

Carefully disassemble as follows:

- i) Remove front cover (I) by inserting a fingernail into the seam and pulling away in the direction as shown by arrow in Fig. 5.
- ii) Remove impeller cover (J) by lifting from the small lip, as highlighted in Fig. 6.
- iii) Use pliers or tweezers to pull out impeller (K) which is held in place by a magnet.
- iv) Place all parts, including pump body (D) excluding power cord, into a small bowl containing a solution of warm water and vinegar in equal amounts and leave to soak.
- v) After 2-3 hours rub off limescale deposits and clean inside the impeller tunnel (L) using brush supplied.
- vi) Rinse all parts well and carefully reassemble.

D. TROUBLESHOOTING

1. Pump does not pump water or 'gurgles':

- When switching on for the first time or after cleaning etc., wait a few minutes for pump to dispel trapped air. If pump still fails to pump water, dismantle the pump as described in pump maintenance (section C.2) and rinse all parts in water to remove any debris.
- Ensure water level is well above the 'MIN' mark (Y, Fig. 3).
- Check filter cartridge is clean and is not clogged.
- Pump requires maintenance. Refer to section C.2.
- Renew pump (Product Ref. 354 - available from www.pet-mate.com).

2. Pet will not drink from fountain:

- Most pets will be instantly attracted by the running water but sometimes need time to adapt to using their new water source. It may help to try switching off the pump initially.
- Some pets are put off by contaminants in water which should normally be eliminated by the filter cartridge over the first day or so. Always take care to ensure that your pet does not become dehydrated.

NOTE: The pet fountain and filter cartridge are manufactured entirely from BPA-free plastics for your pet's health.

