

# Crate Training Tips

## Introduction

Introduce your pet to their new home. Let them explore it first—on their own time. Don't force them or rush the process. Remember, you want your pet to think of their crate as a positive, safe space of their own, so let their natural curiosity lead. If they seem reluctant, entice them to explore by putting their favorite toy inside.

## Time

Acclimate them to it slowly. Once your pet is comfortable, get them used to the idea of staying in their crate little by little. At first, keep them inside the crate by sitting or standing in front of the open door while talking soothingly. Do this for a short amount of time, then gradually increase it. Eventually, close the door, leaving it closed for a short duration, increasing it gradually. Praise and reward them with treats each time. Remember, positive associations!

## Denning

Appeal to your pet's instinct as a denning animal. Help them associate their crate with a den (or a castle) of their own by creating the safe space where all their basic needs are met. And make it comfy for them by placing a towel, bed or blanket at the bottom.

## Bathroom

Take your pet out for regular potty breaks. Wild animals don't do their business in their dens. Reinforce this natural instinct in your pet by taking them outside, away from their "castle" to do their business. And do it regularly. Younger animals especially need to be let out more frequently.

## Positive Association

Never put your pet in their crate as punishment. That creates negative associations and will make them reluctant to use it.

## Professional Help

Always consult your veterinarian or trainer with specific questions for crate training your pet.

## Questions

Questions? Call our friendly customer service anytime. We're here 24/7 at 1.800.672.4399

# Warnings & Cautions

We care about the safety of your pet, so please read and follow all instructions before using a new crate. Improper use may result in serious injury or even the death of your pet.

This product is not for human use. Please, never allow children to play in or around the pen. For pet use only.

Never allow children to stand, lean, climb or hang on any part of this crate.

An additional tipover restraint, such as a wall anchor, is recommended.

This product is considered a heavy lift. A two-person lift is recommended.

To prevent choking and other serious injuries, always remove any collars, tags or leashes from your pet before placing your pet in their crate.

This crate is not designed to restrain aggressive breeds of dogs who may thrash and launch themselves inside the crate. Consult your veterinarian for recommendations on restraining aggressive pets.

Before your pet enters their crate, make sure that it's secure. Double-check that the crate is properly assembled, all screws are tightened, and all locks are secure before leaving your pet inside their crate.

It's never a good idea to leave your pet inside their crate for too long. Remember, pets need time to socialize, exercise and go potty! Consult your veterinarian or trainer to determine the appropriate amount of time that your pet can safely and comfortably be left in their crate.

Make sure that your dog's paws are large enough that they won't slip through the bars in the floor panel.

Always be sure your pet has enough food and water before leaving them in their crate.

Consult your veterinarian about whether it's safe to leave food, toys or other items in the crate with your particular pet. They all have unique personalities and habits, so what works for one might not work for another.

Never place multiple pets into one crate.

Never use the crate without its metal tray properly fitted and secured, and be sure not to place your pet into a crate with a damaged tray.

We know how excited pets can get, but do be sure to make sure their paws, snout, ears or tail aren't in the way of the door hinge or latch. Ouch!

Never place your pet's crate in direct sunlight or store your crate outside or in a car, because the metal can become very hot. Never leave your pet in a closed car on a hot day. Serious heatstroke or death could result from an overheated pet.

While we are dedicated to providing the best for your pet, Chewy, Inc. is not responsible for any loss, damage, discomfort, injury, illness, death or costs of any kind as a result of or by use of this crate.

frisco<sup>®</sup>  
by chewy



# Ultimate Lightweight Foldable & Stackable Heavy Duty Steel Metal Crate Instruction Manual

SKU# 326416, 326417, 326418

FOR SAFETY, REMOVE LEASH AND COLLAR  
BEFORE YOUR PET ENTERS THE CRATE.

frisco<sup>®</sup>  
by chewy

# Assembly Instructions

Please Read Through All Instructions Before Starting

**Parts** 01. 1 Crate (A) 02. 1 Top Panel (B) 03. 1 Plastic Pan (C) 04. 14 Long Screws (D)

05. 4 Caster Wheels (E) 06. 4 Short Screws (F) 07. 3 Connector Plates (G) 08. Allen Wrench

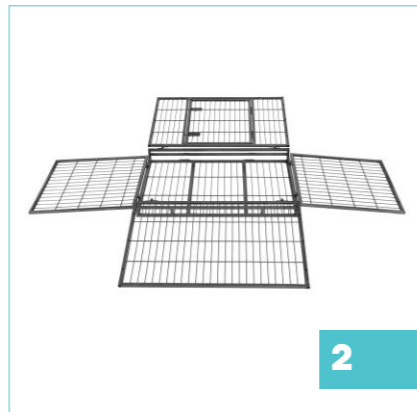


## Assembly Instructions



### Step 1.

Locate the **Crate (A)** and lay it with the bottom side down on the floor.



### Step 2.

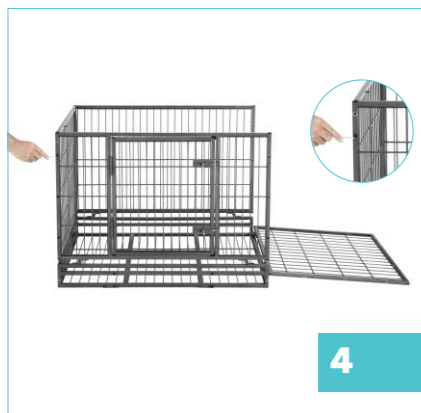
Unfold the back, front and side panels and lay them flat.



### Step 3.

Lift up one of the side panels and the back panel. Connect the panels using one **Long Screw (D)** through the hole in the back panel.

Tip: Do not fully tighten screws until assembly is complete.



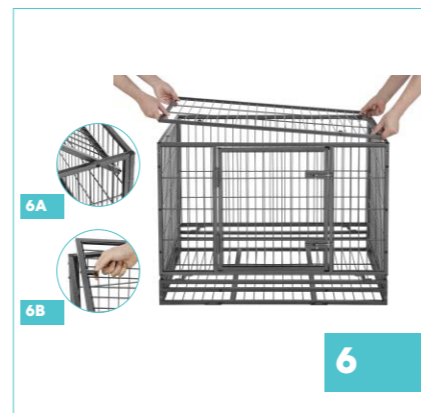
### Step 4.

Lift up the door panel and connect it to the side panel using one **Long Screw (D)** through the hole in the door panel.



### Step 5.

Repeat for the other side panel using two more **Long Screws (D)**.



### Step 6.

Place the **Top Panel (B)** on top of the crate. (A) Connect the top panel using two **Long Screws (D)** through the holes on both side panels. (B) Pull out the screws on the front top panel and insert them into the holes in the front side panel.

# Assembly Instructions

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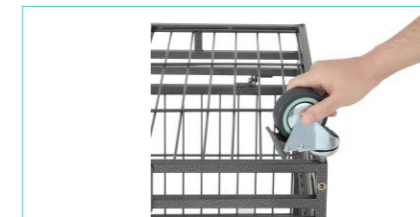
### Step 7.

Slide the **Plastic Pan (C)** through the slot under the door panel and secure it in place with the tab.

### Step 8.

Tighten all screws using the included Allen Wrench.

Tip: If you're not stacking a second crate on top, locate the **Short Screws (F)** and secure them in the open holes in the top corners of the crate. Set the **Connector Plates (G)** aside for safekeeping in case you do wish to stack another crate later.



## Attach The Wheels

### Step 1.

Turn the crate over onto its back side.

### Step 3.

Screw one **Caster Wheel (E)** into the holes in each corner of the crate bottom.

### Step 2.

Locate the **Caster Wheels (E)**.

### Step 4.

Turn the crate upright again.

Tip: To lock the **Caster Wheels (E)**, press down on the lever. To unlock, pull the lever up.

## Stack The Crates

### Step 1.

With the bottom crate upright and the **Caster Wheels (E)** locked, lift and place the top crate. Make sure the door panel on each crate is facing the same direction.

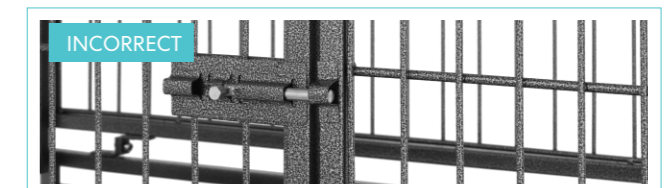
Tip: This product is considered a heavy lift. A second person is recommended to safely place the top crate.

### Step 2.

Place the **Connector Plates (G)** on each corner and secure each plate with one **Short Screw (F)** through the top hole and one **Short Screw (F)** through the bottom hole.

## How To Use The Lock

To lock the door, push the knob up halfway and slide it all the way to the left. Then, push the knob down so it fits into the groove to the left. Make sure the knob points down toward the floor.



To open the door, push the knob halfway up from the locked position. Slide the knob all the way to the right and push it down so that it fits into the groove at the right side of the latch.

## Maintenance

To provide your pet with the most comfortable crate possible, clean their crate routinely with a mild, non-toxic cleaner and water.