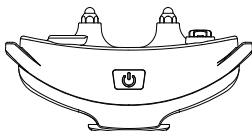
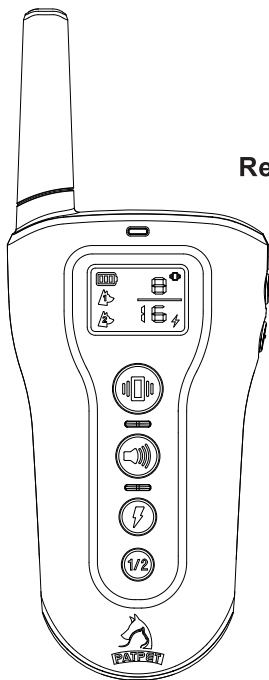


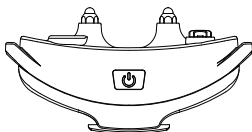


## Remote Training Collar

operating and training guide



For 1 Dog  
**p-collar 320**



For 2 Dogs  
**p-collar 320B**

**PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING**



# Important Safety Information

## **WARNING**

**Not for aggressive dogs.** Do not use this Product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

## **CAUTION**

**Safety during on-leash training.** It is vitally important that you and your dog remain safe while learning during on-leash training. Your dog should be on a strong leash, long enough for him to attempt to chase an object, but short enough for him not to reach a road or other unsafe area. You must also be physically strong enough to restrain your dog when he tries to chase.

## **CAUTION**

**Risk of skin damage.** Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers, which is commonly known as bed sores.

- Avoid leaving the receiver on the dog for more than 12 hours per day.
- When possible reposition the receiver on the pet's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.

- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- If a rash or sore is found, stop using the collar until the skin heals.
- If the condition persists beyond 48 hours, see your veterinarian.

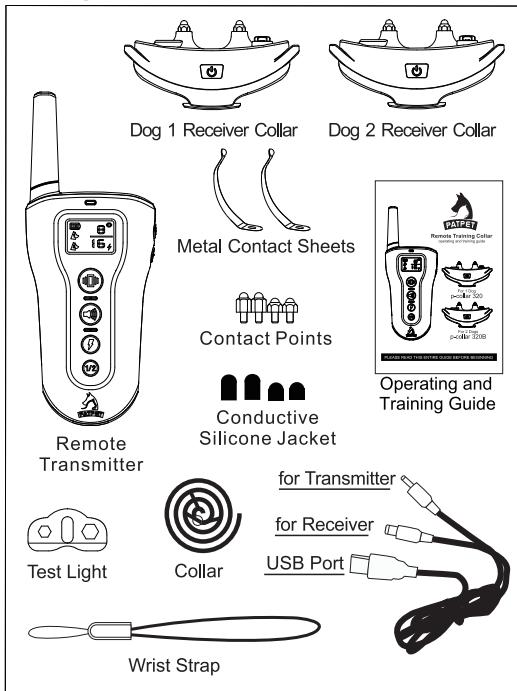
These steps will help keep your pet safe and comfortable. Millions of pets are comfortable while they wear stainless steel contacts. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. Then, you may relax these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue using until the skin fully heals.



# Table of Contents

<b>Components.....</b>	<b>06</b>
<b>Other Items you may need.....</b>	<b>06</b>
<b>Main features.....</b>	<b>07</b>
<b>Overview.....</b>	<b>08</b>
<b>Prepare the Receiver.....</b>	<b>09</b>
<b>Operating Guide.....</b>	<b>11</b>
How to turn the p-collar 320 on/off.....	11
How the transmitter buttons work.....	12
How to use the collar correctly.....	13
How to pair the transmitter and receiver.....	15
Fit the training collar.....	16
How to find the best vibration/shock level.....	17
How to switch between vibration level and shock level.....	17
To maximize the distance.....	18
The LCD & LED indicator.....	19
Charging the unit.....	20
How to use the test Light.....	22
<b>Training Guide.....</b>	<b>23</b>
<b>Frequently Asked Questions.....</b>	<b>24</b>
<b>Troubleshooting.....</b>	<b>25</b>
<b>Warranty and Repair Information.....</b>	<b>26</b>
<b>Reference Size for Difference Dogs.....</b>	<b>30</b>

# Components



## Other Items You May Need

- Screwdriver (the Test Light can be used as a screwdriver)
- Scissors
- Lighter

# Main Features



Vibration, Tone and Shock



8 Adjustable Intensity Levels for Vibration and  
16 Adjustable Intensity Levels for Shock



100% Waterproof Receiver Collar



2-hour Rapid Charging Lithium Polymer Battery



300M Remote Training Range



User Expandable to a Two-dog System

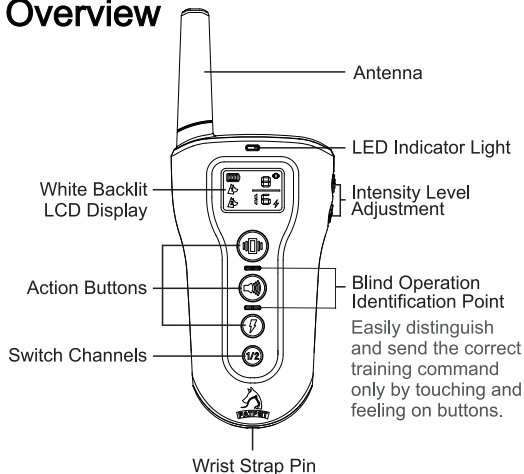


Touch Distinguishing Mode Buttons

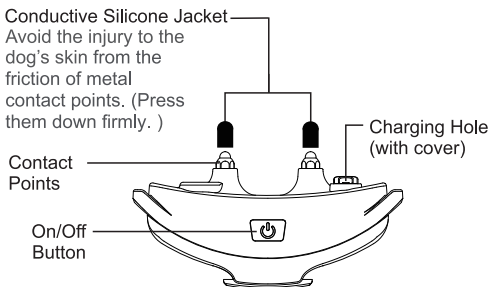


Backlit LCD Display Shows Intensity Level, Battery  
and Dog 1/2

# Overview



## Transmitter



## Receiver Collar

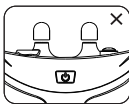
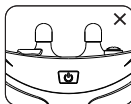
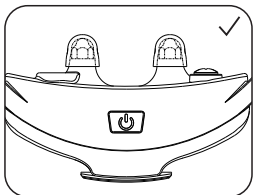
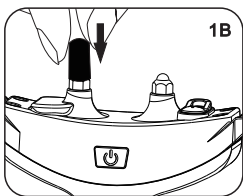
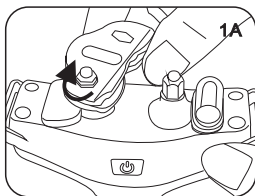
# Prepare the Receiver

## Install the Contact Points & Conductive Silicone Jacket

1. Select the correct Contact Points and Conductive Silicone Jacket length for your dog's coat type:
  - For dogs with thicker coats, Use 2pcs longer Contact Points and Conductive Silicones Jacket.
  - For dogs with shorter coats, Use 2pcs shorter Contact Points and Conductive Silicones Jacket.

**Note:** Don't install the Metal Contact Points when shock function is not be used.

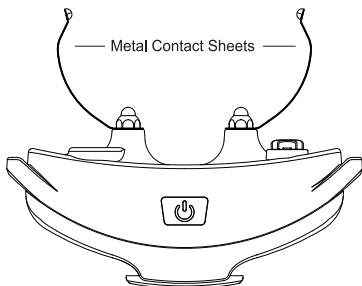
2. Insert the Contact Points into the ports of the collar, rotate clockwise to tighten them(1A).
3. Install the Conductive Silicone Jacket onto the Contact Points to make it softer, which will benefit dog's skin (1B).



## When Metal contact Sheets Needed

If your dog's fur is so thick that it is still hard to make the collar to touch his/her skin, then you can use the Metal Contact Sheets on the Receiver Collar to make it easy to touch his/her skin.




If you want to train your dog to the better effect, you also can use the Metal Contact Sheets.



# Operating Guide

## Step 1 How to turn the p-collar 320 on/off

### To turn the Transmitter on

1. Press any of    to activate Transmitter. The backlight will be on .
2. Backlight will stay on for about 30 seconds. if no operation then, backlight will go off.
3. LCD display will stay on for about 5 minutes. if no operation then, LCD display will shut off.

### To turn the Transmitter off

Transmitter has no POWER ON /OFF button, so that there is an immediate correction when pressing the Transmitter to stop a dog's misbehavior. If the transmitter needed to be turned on first, the best training correction could be missed.

### To turn the Receiver Collar on

Press  once, the green light goes on and will flash every 5 seconds under working mode.

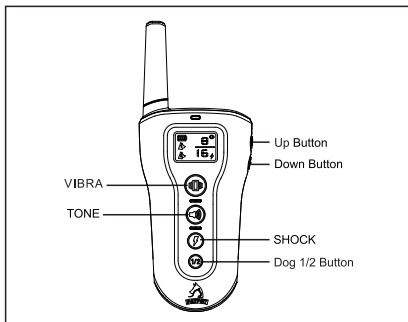
### To turn the Receiver Collar off






1. Press and hold the On/Off Button until the Red LED light shuts off.(This takes approximately three seconds.)
2. Release the On/Off Button.


**Note:** To extend the life of the batteries, please turn the Receiver Collar off when it is not in use.

## Step 2 How the Transmitter buttons work

# 2





1. Press  |  |  once to send a vibration, sound, shock command to Receiver Collar.
2. Press and hold  |  , Receiver Collar will have a continuous vibration/shock, It will stop automatically after 10 seconds.

Note: Do NOT press and hold  |  for long time to avoid physical or psychological hurt to the dog.

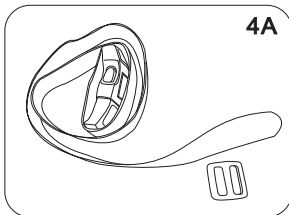


## Dog 1/2 Button

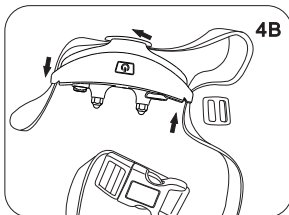
1. Press (1/2) once to switch between Dog 1 and Dog 2.
2. Press and hold (1/2) until the Vibration digit  flashes.  
Press “+ -” to adjust Vibration Level from 1-8.
3. Press and hold (1/2) until the Shock digit  flashes.  
Press “+ -” to adjust Shock Level from 1-16.

## Step 3 How to use the collar correctly

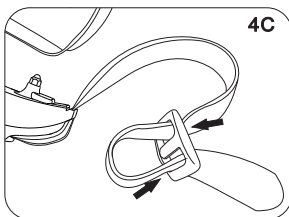
1. Unhitch the nylon belt and take off the Slide Buckle(4A).



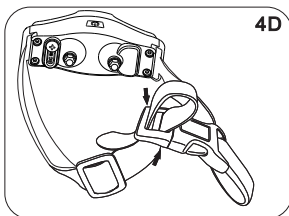
2. Pass the nylon belt through the Receiver (4B).



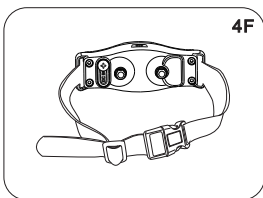
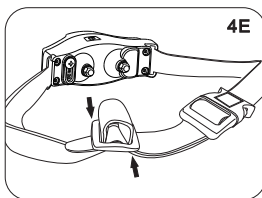
3. Pass the nylon belt through the slide buckle(4C).



4. Pass the nylon belt through the side release buckle(4D).



5. Pass the excess nylon belt through the slide buckle to make sure that your collar is securely tight(4E)(4F).






## Step

# 4

## How to pair the remote Transmitter and Receiver

If your Receiver does not beep when you press the Tone Button of the Remote, or if you find the Receiver isn't responsive to the Remote Transmitter, follow these steps to pair:

1. Long press on the power button to turn the Receiver off. Then long press again until the light flashes green and red alternately.
2. Press any of  |  |  on the transmitter, when the Green LED Light of the Receiver flashes rapidly 5 times , pairing is completed.

### Two Dog System

NOTE: If you wish to add another Receiver Collar to the training system, please buy the same model receiver.

### Remote Transmitter

1. Switch Dog1 to Dog2 by short pressing the button "1/2" .
2. Turn on the Receiver Collar for Dog 2, then repeat the pairing steps above.
3. If Dog 2 Receiver does not respond. Pairing may be needed. Repeat steps in Pair the Remote and the Receiver above.

## Step

# 5

## Fit the Training Collar

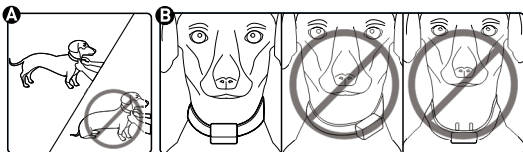
**Important:** The proper fit and placement of your training collar is important for effective operation. The contact points must have directly touched your dog's skin on the underside of his neck.

1. Start with the collar turned off and your dog standing comfortably, not sitting(A).
2. Put the training collar on your pet directly under your dog's chin. Center the contact points underneath your dog's neck, and touch the skin (B).

**NOTE:** It's sometimes necessary to trim the hair around the contact points to make sure that contact is consistent. We've also included longer contact points.

### CAUTION

Do not shave the pet's neck as this may increase the risk of skin irritation. The training collar should not be worn for more than 12 hours out of every 24-hour period. Leaving the training collar on too long could lead to skin irritation. Remove the collar when you're not training your dog.



## Step 6

### How to find the best vibration/shock level

The unit comes with Up and Down buttons to control the Vibration/Shock Level, with Level 1 being the lowest level for Both Vibration and Shock, Level 8 being the highest for Vibration and Level 16 being the highest for Shock.

The level of Vibration/Shock best suited for your dog depends on your dog's temperament and threshold for Vibration/Shock. Always start at the lowest level and work your way up.

The appropriate level can be found when the dog responds to the Vibration/Shock with a mild reaction, such as a tensing of the neck muscles. The Vibration/Shock Level may vary depending on the training situation. When highly distracted, dogs will require a higher level of Vibration/Shock.

## Step 7

### How to switch between vibration level and shock level

1. Press and hold (1/2) until the Vibration digit  flashes. Press " + - " to adjust Vibration Level from 1-8.

2. Press and hold (1/2) until the Shock digit  flashes. Press " + - " to adjust Shock Level from 1-16.

## Step 8 To maximize the distance

# 8

The unit has a 300 - meter range. The range may vary depending on the way of the Transmitter being held. Hold the Transmitter away from your body to receive the greatest range. For maximum signal strength, keep the device properly charged.



Maximum range



Typical range







Minimum range




\* Avoid touching the antenna ,as the range may decrease substantially.

## Step The LCD & LED indicator

# 9

	Indicates Vibration levels ranging from 1-8, Appears in the right upper part.
	Indicates Shock levels ranging from 1-16, Appears in the right lower part.
	Indicates the active dog receiver. Appears in the left part.
	Indicates battery's power level. Note: The battery icon will flash when battery is low.

### Transmitter LED Indicator Light – Function and Response

Button	Button Function	Transmitter Indicator Light Responses
	Delivers audible tone to collar (volume cannot be adjusted)	Red LED
	Delivers vibration to collar based on current level. (vibration will pause if keep pressing for more than 10 seconds)	Red LED
	Delivers shock to collar based on current level (shock will pause if keep pressing for more than 10 seconds )	Red LED

## Receiver Indicator Light – Function and Response

Receiver Collar Function	Green LED Response
Power on	Flashes once
Normal operation - Good battery	Flashes once every 5 seconds.
Tone	While pressed, light flashes green.
In pairing mode	Flashes once every second for 15 seconds.
Complete Pairing	Flashes rapidly for five times.
Complete Charging	Light stays green.

Receiver Collar Function	Red LED Response
Power off	Flashes red for 3 seconds
Normal operation - Low battery	Flashes red rapidly till auto power-off
Vibration/Shock	While button is pressed, the light flashes red
Charging	The light stays red

## Step Charging the unit

10

The unit uses Lithium-Polymer batteries.

1. Charge the unit before using the unit for the first time.
2. Do not charge the unit near any flammable substance.
3. Charge the unit full firstly, if it sat idle for more than 3 months.

### Recharge the unit if:

The indicator light on the collar flashes red rapidly.

The battery icon on the Transmitter LCD shows just 1 bar.



The indicator light on the Transmitter or Receiver will not come on. The indicator light on the Transmitter or Receiver doesn't come on momentarily when any button is pushed.

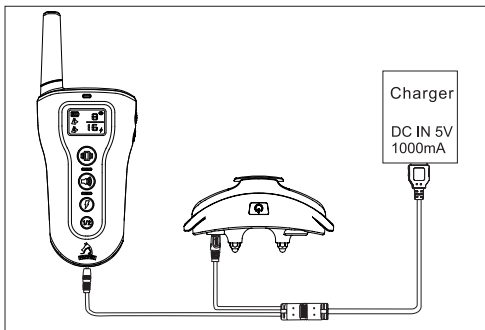
### Battery Charging Procedure

NOTE: The unit had a partial charge when it left our facility. Upon receiving the collar, be sure to give it a 4-hour initial charge before the first use.

1. Plug the adapter into a standard wall outlet.
2. Lift the rubber cover of the charging hole, which is designed to keep the water out of the receiver.
3. Plug the chargers into the Transmitter and Receiver, as shown below.
4. Connect the USB port to the Charging Adapter.
5. Charge the unit for 4 hours for the first charge. Recharges take only 2-3 hours.

Note:

- a. While Transmitter is charging, the battery icon on the screen will scroll and the indicator light will be red. When fully charged, the light will flash red.
  - b. While Receiver is charging, the indicator will also be red, but when finished, it will become green.
6. When charging is completed, remove the connector.

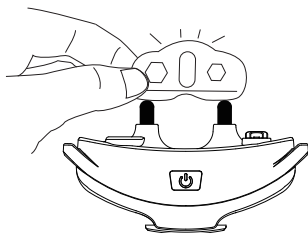


## How to use the test light

1. Turn the Receiver Collar on.
2. Hold the Test Light Contacts to the Contact Points, guide as shown below.
3. Press the SHOCK Button on the Remote Transmitter.
4. The Test Light will flash.  
Note: The higher shock level is, the brighter of the Test Light will flash.
5. Turn the Receiver Collar off.

Note:

- a. Save the Test Light for future testing.
- b. When testing, please make sure the collar has been paired and fully charged.
- c. If Test Light doesn't flash at any level, contact us for Customer Service. Contact information is on the last page.



# Training Guide





## General Tips

- Pets should be at least 6 months old before using the Training Collar.
- Be sure to let your pet associate the collar with happy things.
- Using a treat and a praise AS SOON AS the dog obeys the command, as positive training is better than negative training. Adding the treat helps reinforce the good behavior. The object of the collar is to NOT need to use it.
- It's NOT A TOY ! Only responsible family members should use the Training Collar.
- Correct one misbehavior or teach one obedience command at a time so that your pet is not confused.
- If your pet reacts to the collar by hiding or acting fearfully, check the settings as they may be too high for your pet's needs.
- It is recommended to train one dog at a time in a distraction-free environment, both to increase efficiency and to avoid temptation or distraction from other dogs.

### **⚠ WARNING**

Never use the Remote Training Collar to correct or eliminate any form of aggressive behavior. We recommend you to consult your local veterinarian or professional trainer to determine if your pet might be aggressive. See page 3 for more information.

# Frequently Asked Questions

<p><b>How to switch Between Vibration level and Shock level ?</b></p>	<ul style="list-style-type: none"> <li>• Long press the button  until the Vibration digit  flashes. Press " + - " to adjust Vibration Level from 1-8.</li> <li>• Long press the button  until the Shock digit  flashes. Press " + - " to adjust Shock Level from 1-16.</li> </ul>
<p><b>Is the Vibration/ Shock safe for my pet?</b></p>	<p>While the Vibration/Shock is unpleasant, it is harmless to your pet. Electronic training devices require interaction and training from the owner to achieve desired results.</p>
<p><b>How old does my pet have to be before using the Remote Training Collar?</b></p>	<p>Your pet should be able to recognize basic obedience commands such as "Sit" or "Stay". Pets should be at least 6 months old before using the Training Collar.</p>
<p><b>Once my pet has obeyed my commands, will he still continue to wear the Receiver Collar?</b></p>	<p>Probably not .But we suggest you to reinforce dog's good behaviours regularly.</p>
<p><b>Is the Receiver Collar waterproof?</b></p>	<p>Yes.</p>
<p><b>Will I get exact 300 meters of range with the Remote Training Collar?</b></p>	<p>The range of the Remote Training Collar will be affected by terrain, weather, vegetation, as well as other electronic devices such as radio.</p>

<p><b>How long can I continuously deliver Vibration/Shock to my pet?</b></p>	<p>The maximum amount of time you can press the Vibration/Shock Button and deliver Vibration/Shock to your pet continuously is 10 seconds. After this, Vibration/Shock cannot be delivered until You release and press the button again.</p>
--	--

## Troubleshooting

<p><b>My pet does not respond when I press a button.</b></p>	<ul style="list-style-type: none"> <li>• Make sure the Receiver Collar has been turned on.</li> <li>• If the range reduces compared to the first time you used , the battery of the Transmitter or Receiver may be low.</li> <li>• Terrain, weather, vegetation, transmission from other radio devices and many other factors can impact the amount of range.</li> <li>• Test the Receiver with the Test Light to confirm if shock functions normally.</li> <li>• Increase the Vibration/Shock Level. Refer to "How to find the best Vibration/Shock Level" for more information.</li> <li>• Make sure the Receiver Collar's Contact Points are placed snugly against your pet's skin. Refer to "Collar fitting" for more information.</li> </ul>
<p><b>The Receiver Collar will not turn on.</b></p>	<ul style="list-style-type: none"> <li>• Make sure the Receiver Collar has fully charged. For the initial charge, be sure to charge it for 4 hours. Subsequent charges only take 2-3 hours.</li> </ul>

<b>The Receiver Collar is not responsive to the Remote Transmitter.</b>	<ul style="list-style-type: none"> <li>• Verify if the Receiver Collar is on.</li> <li>• Verify if the battery of the Transmitter is fully charged</li> <li>• Verify if the training collar has been paired.</li> </ul>
---	---

## Warranty and repair information

### 1-Year Warranty

The original purchaser for this unit is provided with 1-YEAR WARRANTY.

The warranty begins from the date of purchase. For the first year, coverage is for both Parts and Labor on warranty repair services, but the return postage is for the buyer's account.

Accessories such as chargers, splitter cables, antennas, straps, and batteries are covered for the first year only. When the warranty expires, customers will need parts and repairs at their own expense.

### To activate the warranty

If there is problem with your product ,please send the below info to **support@patpet.com** for after-sale service .

- 1.Your original order page
- 2.The S/N code of the defective part, you may find it on the back of the part .
- 3.Your current shipping address

After confirm the info ,we will send you the replacement within 5 business days .

## **Won't Qualify for 1-Year Warranty**

We DO NOT offer warranty for products that have been bought secondhand or as a resold product.

Issues of replacement and refunds, if units are kept less than 30 days from an authorized dealer must be addressed to the dealer directly. If more than 30 days, please send the units to us for after-sale.

Manual damage or loss is not covered by the warranty .

Any water damage on the Water Resistant Transmitters and the Water Resistant Receivers of our product series will not be covered. All replacement costs for either the transmitter or receiver will be the owner's responsibility.

The warranty is void if the unit has been altered or an unauthorized person who attempts to repair work has damaged the unit.

Replacement of batteries is not recommended during the warranty period. If the customer chooses to replace the batteries, any damage to the unit during the change-out by the owner will make the warranty void. We reserve the right to retain and discard any parts or accessories that have been damaged upon repairing.

## **Procedure for Repair Work**

If the unit is malfunctioning, please refer to the "Troubleshooting Guide" in the Operating and Training Guide before sending it back for Service.

The cost of shipping products under warranty is the customer's responsibility. We are not responsible for units damaged or lost in transition. We are not responsible for the loss during training while the unit is under repairing. We do not provide renting units or any form of compensation during repairing.

A copy of the sales receipt showing the purchase date may be required before warranty work is initiated. Please include a brief outline of the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address.

## **Compliance**

### **FCC - USA**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference,
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**CAUTION: Modification or changes to this equipment not expressly approved by Patpet Technology Co., Ltd may void the user's authority to operate the equipment.**



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates,uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

# Reference Size for Different Dogs

Size	Neck (in)	Chest Measurement (in)	Back Length (in)	Type
Mini	7.8-8.6	9.8-11.8	7.5	Chihuahua, Yorkshire Terrier
Small	7.8-9.5	11.4-14.2	9	Chihuahua, Yorkshire Terrier Poodle, Pomeranian
Medium	9-11	13.7-16.5	11	Maltese Dog, Shih Tzu
Large	10.6-12.2	16.2-18.5	12.2	Miniature Schnauzer Pekingese
Large	11.8-13.4	18.1-20.8	13.8	Schnauzer, English Cocker Spaniel
Large	13-14.5	20.5-23.2	15.7	Beagle
Huge	17-18.9	30-33	23.6	Husky
	18.5-20.5	34.6-38.2	25.6	Labrador Retriever
	21.6-24.4	36.2-39.3	27.5	Golden Retriever, Old English Sheepdog

## Reference Weight for Dogs

Large Dog (Body height above 24 inches, Weight above 88 lbs)

Medium Dog (Height 16-24 inches, Weight 24.2-66 lbs)


Small Dog (Height 10-16 inches, Weight 8.8-22 lbs)

Mini Dog (Height under 10 inches, Weight under 8.8 lbs)





The R&D of Dog Remote Training Collar

 <https://patpet.com/>

 [support@patpet.com](mailto:support@patpet.com)

 @PatpetTech

Shenzhen Patpet Technology Co.,Ltd

Add: No.1 Qinhui Road, Gushu Community,

Xixiang Street, Baoan District, Shenzhen, China



MADE IN CHINA