210 mm

297 mm

frisco by chewy

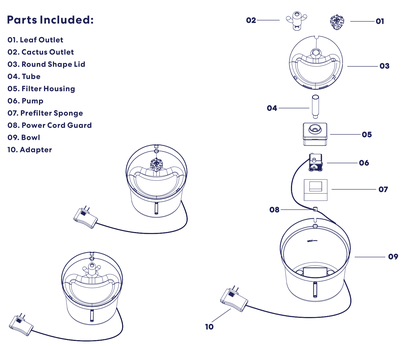
Stainless Steel Cactus & Leaf Dog & Cat Fountain, 100 oz Product Manual

SKU#355814

Please Read Through All Instructions Before Starting

Parts Included:

01. Leaf Outlet
02. Cactus Outlet
03. Round Shape Lid
04. Tube
05. Filter Housing
06. Pump
07. Prefilter Sponge
08. Power Cord Guard
09. Bowl
10. Adapter



Intended Use

- Intended to be used as a water source for your pets.
- For household use only.
- For pet use only.
- Use only in dry indoor areas.
- Not for outdoor use.
- Do not use with the power adapter close to a tub or sink.
- Improper use can result in damages or injuries.

Danger-Risk Of Suffocation!

Keep any packaging materials away from children and pets.

Before First Use

- Remove all packaging materials.
- Check product for any damages before assembling and using.
- Clean the product with warm soapy water. Do not clean the power adapter.
- Soak filter in water for 2 minutes and rinse for 30 seconds.

Putting It Together:

Save these instructions for future reference.
Use all parts included for assembly and follow all instructions carefully.

Call 1.800.672.4399 for questions

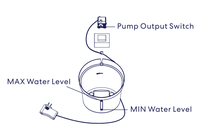
Assembly Instructions

Please Read Through All Instructions Before Starting

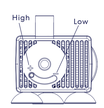
Step 1. Filter Installation:

Step 2. Set up Fountain for Use:

Place the fountain where your pet will use it. Fill the bowl with water, keep water level between the MIN and MAX. Make sure your hands and the power adaptor are dry, then plug the fountain into an outlet. Move pump slider up or down to adjust the water flow. The recommenced starting default pump slider position is the maximum selection.
Note: Pump is shipped in the highest output setting.



Use pump slider switch to adjust the water flow.



Hint: To prevent pump from making a gurgling noise when changing the output selection to MIN, plug and unplug adapter 10 times. Allow for 10 seconds between each plug/unplug cycle.

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Assembly Instructions

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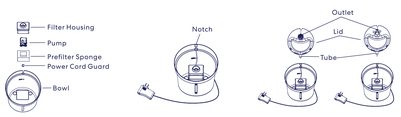
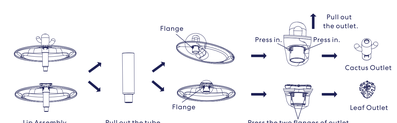
Step 3. Setup Instructions:



1. Insert the filter housing into the opening on top of the pump. Assemble prefilter sponge to pump, power cord should be positioned to the bottom.
2. Align filter housing with pump assembly into square area inside the bowl. Press down on pump assembly to secure it to the bowl. Route power cord through notch.
3. Assemble outlet to round shape lid hole. Connect lid to grommet as shown. Place lid assembly on edge of the bowl. More details please see next step.

Outlet Replacement Tips:

Disassemble the outlet: pull out the tube, press the two flanges of outlet and pull out the outlet.



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Front

Assembly Instructions

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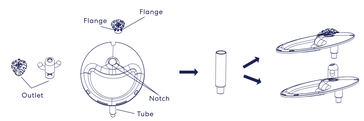
Connect the tube with outlet assembly.



Align the outlet's flange to the lip's notch, insert and lock the outlet.

Connect the tube with outlet assembly.

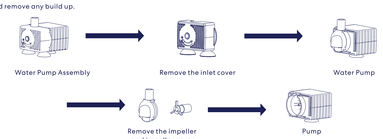
Lid Assembly

Cleaning & Maintenance:

Give the fountain parts a quick rinse and dry at least every 2 weeks to ensure optimal operation of your pet fountain and keeping your pet hydrated.
It is recommended to clean the pump parts at least every 2 weeks to optimize the pump's lifespan. If you are using hard water you may need to clean the pump more often.
To clean:
1. Remove pump from the fountain and soak in a 1:1 ratio of water to vinegar mixture for 30 minutes.
2. Thoroughly rinse pump with clean water an reassemble as set out in the Instruction Manual.
Dry all parts throughly after cleaning.

Clean the Water Pump :

Clean the inlet cover and pump with soap and warm water. Use a cotton swab or small brush to get inside the pump's cavity and remove any build up.



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Getting Your Pet To Use The Fountain

Some pets may need extra time to cozy up to their new watering spot. If your pal doesn't take to this hydrating oasis right away, place it next to their bowl to help encourage them.

Unique Identifier:

Trade Name: Class 2 Power Supply
Model No.: RKP-UL051000DP-2
Input Voltage: 100-240V, 50/60 Hz
Output Voltage: 5V 1A

FCC Applicable to Adapter:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
FCC responsible party and Distributor, Chewy Private Brands, LLC
Plantation, FL 33322
1-800-672-4399

Trouble Shooting:

1. No water flow -Check if the adapter plugged into electricity or not.
2. No water flow - Check if adapter and pump USB cord interface make good contact.
3. No or limited water flow - Verify that all pump assembly parts are properly connected.
4. No water flow - Verify water level is between MIN and MAX fill level.
5. No or limited water flow - Perform cleaning and maintenance procedure.
6. Pump makes a gurgling sound when changing water flow from MAX to MIN. - Plug and unplug adapter 10 times. Allow for 10 seconds between each plug/unplug cycle. Fountain to operate normal.

Storage:

- Keep in a cool, dry place away from children and pets.
- Avoid storing fountain near shocking or vibrating objects.

Caution:

RISK OF ELECTRIC SHOCK! When not in use, always leave unplugged.
Do not turn the Pet Fountain on without filling with water. Only use the Pet Fountain on a dry, flat, water-resistant surface.
Turn It On: Connect the pump cable to the power adapter, then plug into a main socket. Always make sure there is enough water in the container before turning on.
Turn It Off: Unplug the power adapter. Never pull on the cable to unplug.
Tip: To adjust the water flow, use the built-in slider on the pump.

Warnings:

Risk of injury, fire or electric shock!
- For pet use only.
- Use close supervision when using near children.
- Never wash the power adapter.
- Do not hold power adapter under running water.
- Only the pump is waterproof. Never immerse the power adapter in water or other liquids.
- Pet fountain should always be unplugged when not in use, before and during cleaning, and before putting on or taking off any parts.
- Never let your pet chew on the cable as there is a risk of an electric shock. If your pet is known to chew cables, a gravity water may be a better option. Discontinue use if the cable is chewed.
- Do not use any harsh detergents, wire brushes or any utensils to clean.
- Do not pull on the cable to unplug. Only grasp the power adapter to unplug.
- Do not use if cable is damaged or if the product is dropped.
- Regularly check water level and never let it drop below the MIN level. The submersible pump should never run without adequate water as it can overheat.
- Do not allow water to sit in the base without operating the pump. Water will evaporate which may lead to dried hard water minerals that could impact pump functionality.

Questions:

Questions? Call our friendly customer service anytime.
We're here 24/7 at 1.800.672.4399

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