



protect. teach. love.®

ScoopFree®

ScoopFree® Original Self-Cleaning Litter Box

ScoopFree® Ultra Self-Cleaning Litter Box

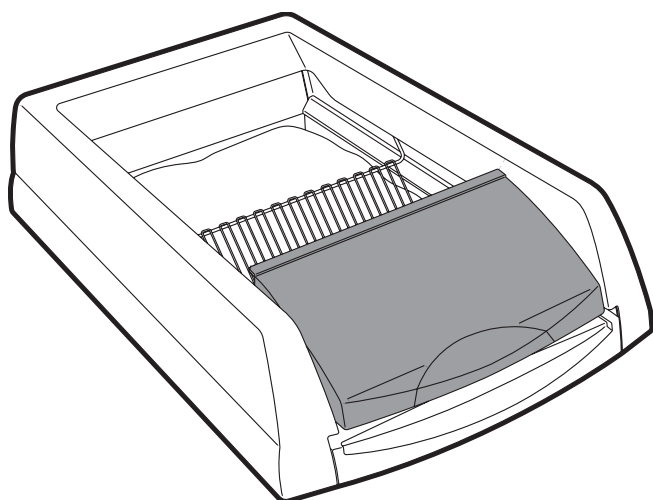
Operating Guide

Model Numbers

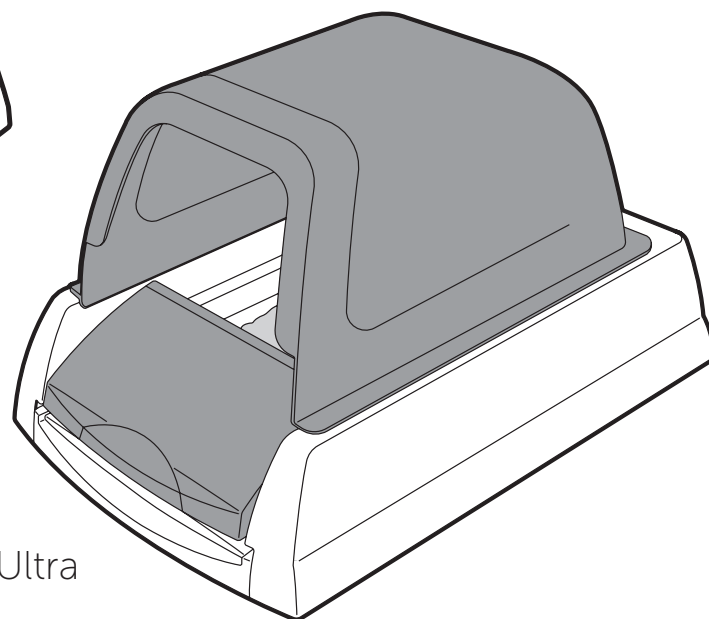
PAL00-14242

PAL00-14243

PAL00-15342



Original



Ultra

PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this Guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards.

Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided could result in harm to your pet.

NOTICE

NOTICE is used to address practices not related to personal injury.

⚠ WARNING

When using electric appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and/or injury including the following:

- Read all the instructions before using the appliance.
- Do not submerge or expose the electrical components to water or cleaning solutions.
- To protect against electric shock, do not place the unit, electrical power adapter, or plug in water or other liquids. If the plug of the device gets wet, turn off the electricity to that electrical outlet. Do not attempt to unplug.
- Do not place or store unit where it can fall or be pulled into a tub or sink.
- Do not use outdoors. FOR INDOOR HOUSEHOLD USE ONLY.
- Do not pull on the electrical power adapter to remove the plug from the electrical outlet. To unplug, grasp the plug, not the power cord.
- Do not use accessories or attachments that are not recommended by the manufacturer as they may cause fire, electric shock, or injury.
- Do not operate if the unit has a damaged electrical power adapter or plug, if it is malfunctioning or has been damaged. Call the Customer Care Center immediately for further instructions.
- Pregnant women, babies, small children and immune-deficient individuals should avoid contact with cat litter waste. Cats' waste may contain toxoplasmosis bacteria that can be harmful to these individuals.
- Packaging material is not a toy. Keep away from children and pets.
- Keep plastic bags away from babies and small children. Do not use in cribs, beds, carriages or play pens. The thin film may cling to nose and mouth and prevent breathing.
- DO NOT ATTEMPT TO USE THIS PRODUCT FOR ANY OTHER PURPOSE. This product is designed for use with cats only. The Litter Box is intended solely for the safe elimination of cat waste. This device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of federal, state or local laws.

⚠ CAUTION

- To reduce the risk of injury, close supervision is necessary when the unit is used by or near children. Do not allow small children to play with, in, or around this device. It is not a toy.
- Avoid contact with moving parts.
- Do not allow anything to rest on the power cord. Do not plug in power adapter in an area where people or animals may walk or trip on cord.
- Always unplug the unit when not in use, before putting on or taking off parts, and before cleaning.
- Do not disassemble the unit while plugged in.
- The rake may move automatically when you connect the power to the litter box. Make sure there is nothing inside the litter box when you plug in the power cord.

CAUTION

- Adult supervision is recommended during your cat's initial introduction.
- If your kitten is under 6 months of age, leave the unit UNPLUGGED and scoop waste until kitten is 6 months old.
- Not intended for use by handicapped, incapacitated or very old cats that might experience difficulty in entering or leaving the litter box.

NOTICE

- Remove all packaging material before connecting the power adapter.
- Do not place litter box on an unsteady surface.
- Do not use any other type of cat litter or tray. Only use PetSafe® ScoopFree® Disposable Crystal Litter Trays and products with this litter box. The crystal litter is specially designed and pre-measured for optimal performance. Using a different type, size, too much or not enough can cause the litter box to malfunction. Using a different tray or litter may void the product warranty.
- Using the tray longer than recommended may result in leakage. Placing the litter box in a high humidity area, such as a bathroom or near a shower, may result in shorter tray life.
- If solid waste is collecting outside the waste trap, it is time to change the litter tray.
- Increased elimination habits of cats who consume a diet high in crude fiber, ash and by-products, cats older than 10 years of age and cats with diabetes, kidney and thyroid problems may result in a shorter litter tray life. Kittens may have softer stool than mature cats, which increases the likelihood that it may stick to the litter box rake.
- Wash your hands after handling used cat litter.

PetSafe® ScoopFree® Self-Cleaning Litter Boxes should be used with healthy cats. We recommend that you take your cat to a veterinarian before using the litter box if he or she is not in good health.

SAVE THESE INSTRUCTIONS

Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at **www.petsafe.net** or contact our Customer Care Center at **1-800-732-2677**.

Product Warranty

To get the most protection out of your warranty, please register your product within 30 days at **www.petsafe.net**. By registering and keeping your receipt, you will enjoy the product’s full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® brand will never give or sell your valuable information to anyone. Complete warranty information is available online at **www.petsafe.net**.

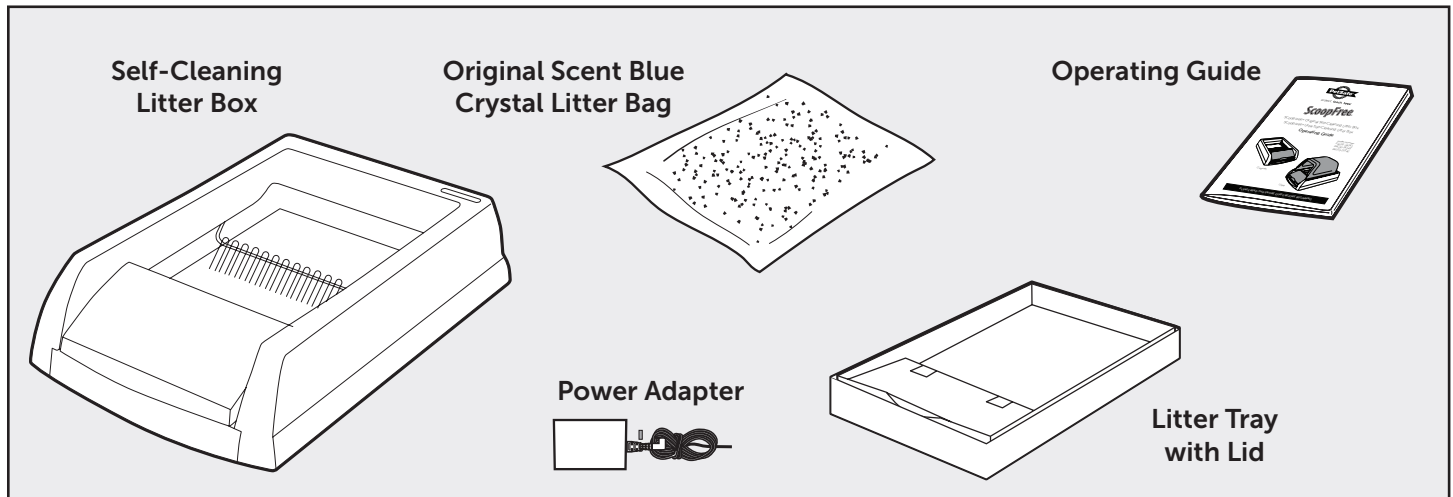
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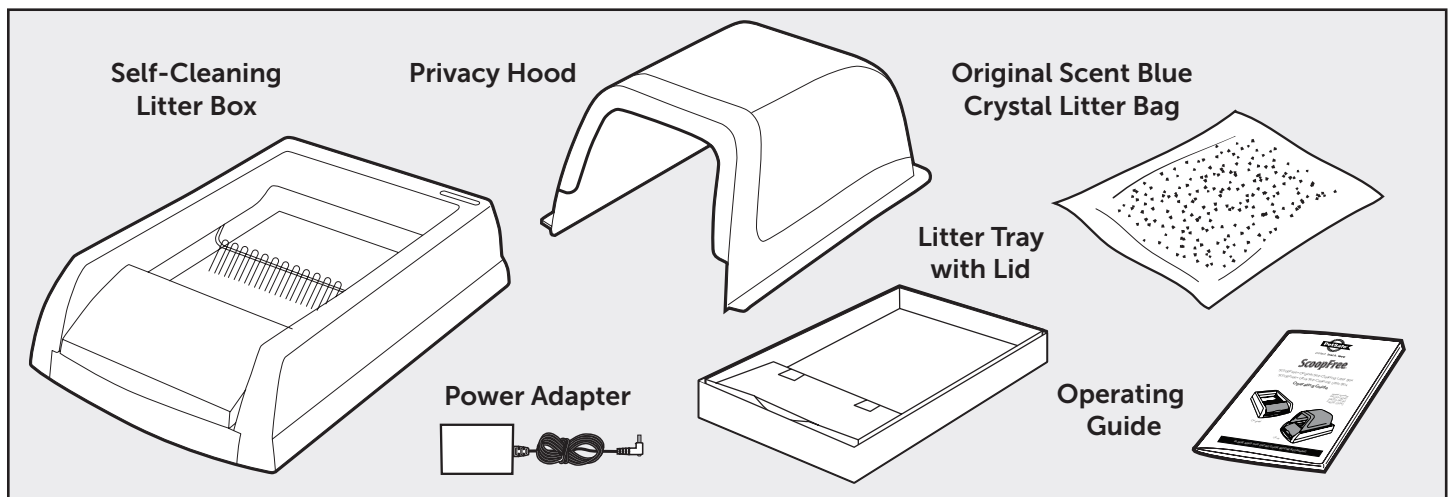
Components

NOTE Power adapter is shipped in a small box. Do not discard packaging until setup is complete.

ScoopFree® Original Self-Cleaning Litter Box



ScoopFree® Ultra Self-Cleaning Litter Box

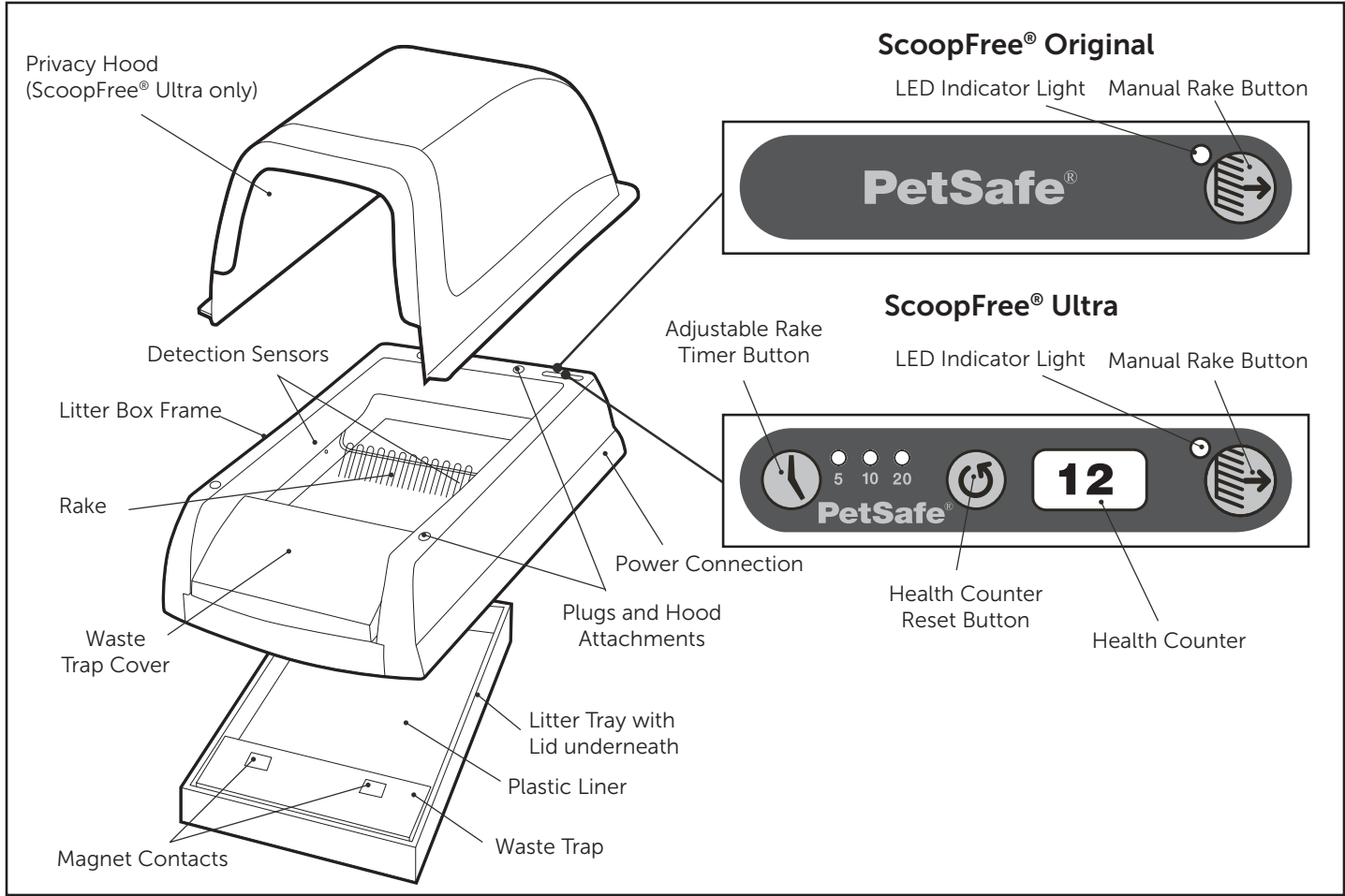


How the System Works:

ScoopFree Self-Cleaning Litter Box is the original automatic litter box that can be left alone for weeks at a time with no scooping, cleaning or refilling! It uses disposable trays pre-filled with crystal litter so it is easy to set up, easy to use and easy to maintain. The crystal litter absorbs urine and dries solid waste instantly to remove odors instead of masking them. An automatic rake sweeps solid waste into the covered trap 20 minutes after your cat uses the litter box, so you never have to see or touch messy waste again! If your cat re-enters the box before the cleaning cycle, detection sensors automatically reset the rake timer. The rake then grooms the litter giving your cat a fresh bed of litter every time. Every few weeks simply remove the litter tray, cover with the lid and dispose in the trash for quick, hygienic cleanup. ScoopFree gives you and your cat a consistently clean litter box you both with love.

ScoopFree Ultra Self-Cleaning Litter Box offers three additional features. With the adjustable rake timer, you choose if the rake cleans 5, 10 or 20 minutes after your cat uses the box. A health counter keeps track of how often your cat uses the box to help alert to possible health problems. The privacy hood helps block odors and keep litter in the box, while giving your cat a private bathroom.

Features, Controls and Indicators



LED Light Indicator Quick Guide

Light Color	Rake Function	Litter Box Function
Solid Green	Rake is in Home position	Power is connected and litter box is on
Flashes Green 4 times per second	Rake is in Home position	Detection sensors are triggered by cat in the litter box
Flashes Green 1 time per second	Rake Timer countdown is activated	Cat has left the litter box
	Automatic raking (cleaning cycle) is in process	Rake timer countdown complete
Flashes Green 8 times per second	Refer to Troubleshooting section for solutions	Obstruction or error

Key Definitions

Adjustable Rake Timer: Allows timer for rake to be changed to run cleaning cycle 5 minutes, 10 minutes or 20 minutes after cat leaves litter box. Only available on ScoopFree® Ultra models.

Crystal Litter: Non-clumping litter which absorbs urine and dries solid waste on contact to remove odors. Made from non-toxic silica gel which is a substance mined from the earth.

Cleaning Cycle: Occurs when the rake automatically removes solid waste from the litter and sweeps it into the covered waste trap, then grooms and levels litter when returning to home position. Automatically runs 20 minutes after your cat leaves the litter box. On the ScoopFree Ultra Self-Cleaning Litter Box only, the cleaning cycle is adjustable to run 5 minutes, 10 minutes or 20 minutes after use.

Health Counter Reset Button: Resets Health Counter back to 0.

Detection Sensors: Sense when cat is inside litter box and activate the cleaning cycle after your cat leaves the box.

Health Counter: Tracks how many times your cat uses the box or the number of cleaning cycles.

Home Position: Location of rake at back of litter box frame when stationary and not cleaning or leveling litter.

LED Light Indicator: Light on litter box frame next to Manual Rake Button which indicates litter box power status and rake status.

Litter Box Frame: Main part of litter box with automatic rake and control buttons that sits on disposable litter tray.

Litter Tray: Disposable cardboard base that sits under litter box frame to hold the crystal litter and includes a waste trap to hide solid waste and lid for disposal. Tray nests inside lid when in use.

Manual Rake Button: When pressed operates the rake to complete one cleaning cycle or returns the rake to the home position if stopped mid-cycle.

Plugs: Cover holes located on top of litter box frame where the Privacy Hood is attached.

Privacy Hood: Fits over litter box frame with closed back and sides to create private bathroom for cat, while keeping the crystal litter in the litter box.

Stainless Steel Rake: Located at back of litter box frame and automatically sweeps solid waste into waste trap after your cat uses the box. Also grooms and levels litter when returning to home position at back of litter box frame.

Waste Trap: Compartment on front of disposable litter tray that holds the solid waste after a cleaning cycle is completed where rake removes solid waste from the crystal litter.

Waste Trap Cover: Located on front of litter box frame and uses magnets to attach to magnet contacts to lift waste trap to hide and contain solid waste.

Specifications and Automatic Operation

Cleaning Cycle:

- Detection sensors recognize when your cat is inside the litter box. A timer starts a 20 minute countdown after your cat leaves the litter box to run the cleaning cycle. When the timer countdown begins, the green indicator light blinks 4 times per second.
- If your cat returns to the litter box during the timer countdown, the timer stops. The timer countdown will reset when your cat leaves the litter box again.
- Cleaning cycle automatically runs 20 minutes after your cat leaves the litter box and rakes solid waste into covered waste trap.
- On the ULTRA MODEL ONLY, the timer for cleaning cycle can be adjusted to 5 minutes, 10 minutes or 20 minutes.
- Use the Manual Rake Button to run the cleaning cycle at any time.

Cat Usage:

- For single or multiple cat homes.
- Best for cats under 15 pounds.
- It is recommended to have more than one litter box for more than 2 cats.

CAUTION

If your kitten is under 6 months of age, leave the unit UNPLUGGED and scoop waste until kitten is 6 months old.

Litter Type:

- Only use PetSafe® ScoopFree® Disposable Crystal Litter Trays. The crystal litter is specially designed and pre-measured to work with ScoopFree Self-Cleaning Litter Boxes. The crystal litter absorbs urine and dries solid waste to remove odors. The crystal litter DOES NOT CLUMP.
- DO NOT use any type of clay litter, natural litters, or any other crystal litter.
- DO NOT use any other tray. Only use PetSafe ScoopFree products.

Power:

- Low-Voltage AC Power Adapter Operated.

Litter Box Setup

Step 1

Prepare Litter Box

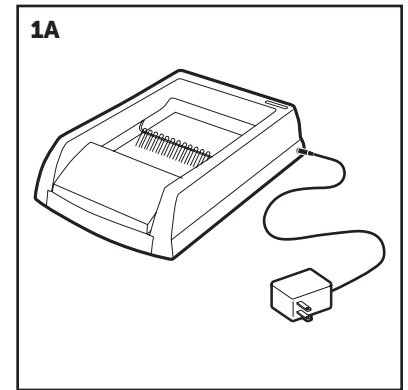
Your ScoopFree® Self-Cleaning Litter Box is packaged for protection during shipping. Please remove all packaging material carefully. The power adapter is shipped inside the packaging material. DO NOT discard packaging until you complete product setup.

⚠ WARNING Packaging material is not a toy. Keep away from children and pets. Keep plastic bags away from babies and small children. Do not use in cribs, beds, carriages or play pens. The thin film may cling to nose and mouth and prevent breathing.

⚠ CAUTION

- Do not allow anything to rest on the power cord. Do not plug in power adapter in an area where people or animals may walk or trip on cord.
- The rake may move automatically when you connect the power to the litter box. Make sure there is nothing inside the litter box when you plug in the power cord.

1A. Find a clean, dry and level location with a standard power outlet nearby for your ScoopFree Self-Cleaning Litter Box. Insert end of power adapter into connection on back of litter box frame. Plug power adapter into a standard wall outlet. If not at home position, the rake will automatically move to it when power is connected. After the rake stops, the indicator light will illuminate solid green.



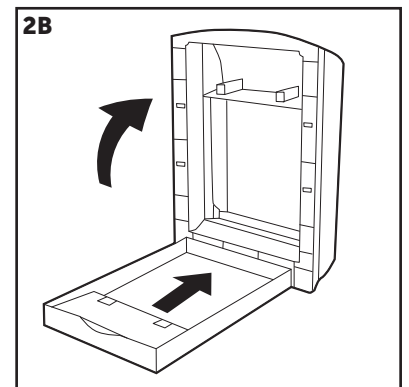
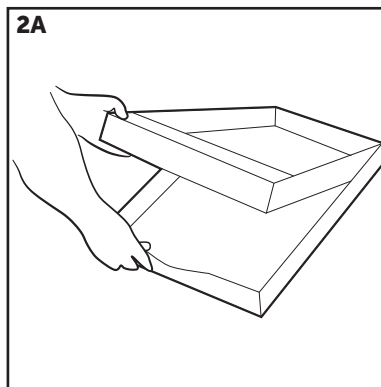
Step 2

Litter Tray Installation

NOTICE Do not use any other type of cat litter or tray. Only use PetSafe® ScoopFree® Disposable Crystal Litter Trays and products with this litter box. The crystal litter is specially designed and pre-measured for optimal performance. Using a different type, size, to much or not enough can cause the litter box to malfunction. Using a different tray or litter may void the warranty.

2A. Place lid under litter tray. The lid is extra protection against leaks and will be used later for disposal. Record litter tray installation and change dates on the waste trap (see "Changing the Litter Tray" page 12 for recommended litter tray replacement to help determine the change date).

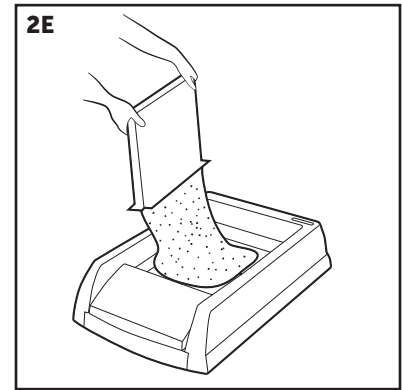
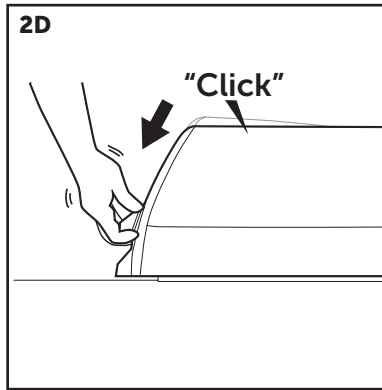
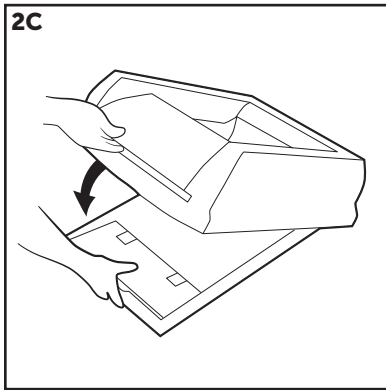
2B. Lift litter box frame from waste trap until it is standing on its back end. Place litter tray under litter box frame with waste trap on tray below waste cover on litter box. Slide back of litter tray against back of litter box.



2C. Lower litter box onto litter tray.

2D. You should hear a click, which confirms the magnets on waste trap cover have connected to magnet contacts on the litter tray. Make sure the litter box is level and sitting over the litter tray.

2E. Open crystal litter bag by tearing corner notch. Empty crystal litter into litter tray. Spread litter evenly only within the litter tray. For best results, sprinkle one handful of crystal litter under waste trap. Discard bag. Make sure indicator light is a solid green. If flashing, level out the litter so it is not blocking the detection sensors. Once indicator light is solid green, your litter box is now ready for use.



Step 3

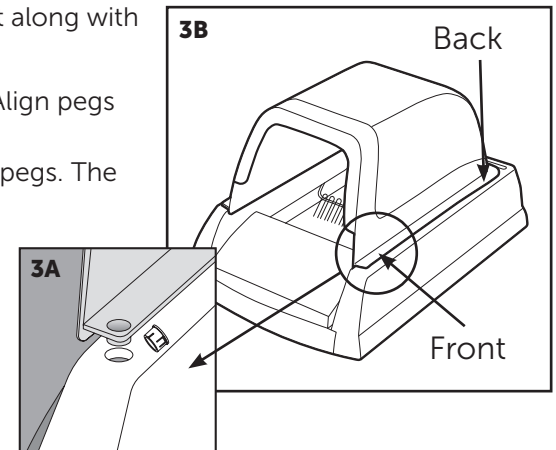
Privacy Hood Installation

NOTE The Privacy Hood is only included with ScoopFree® Ultra Self-Cleaning Litter Box, but may be purchased separately for use with ScoopFree Original (see "Replacement Parts and Accessories" page 16).

The removable Privacy Hood adds more comfort and privacy for your cat along with better litter containment and odor control for you.

3A. Remove plugs, if installed, to reveal holes on top of litter box frame. Align pegs on bottom of hood with the holes on top of the litter box frame.

3B. Insert the pegs at the back of the litter box first. Then insert the front pegs. The hood should fit snugly into all the holes.



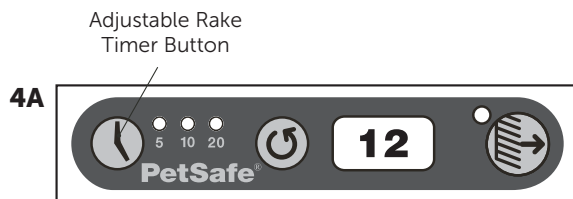
Step 4

Set Adjustable Rake Timer

NOTE This feature is only available on ScoopFree Ultra Self-Cleaning Litter Box and does not apply to the ScoopFree Original.

With the Adjustable Rake Timer, you get to choose how quickly you want the automatic cleaning cycle to rake solid waste into the covered waste trap. The default timer is 20 minutes, but the control is yours. If you are concerned about minimizing the odor of fresh waste, speed up the cycle to 5 minutes or 10 minutes. If you want the crystals to more fully dehydrate solid waste and reduce the risk of clumping or caking on the rake, use the 20 minute timer. It's your choice.

4A. Press the adjustable rake timer button to select which timer you want for the cleaning cycle - 5, 10 or 20 minutes. The light next to the number indicates the timer selected. We recommend you begin with the default 20 minute timer to ensure you and your cat readily adapt to ScoopFree® Self-Cleaning Litter Box before trying a shorter timer.



Manual Rake Button

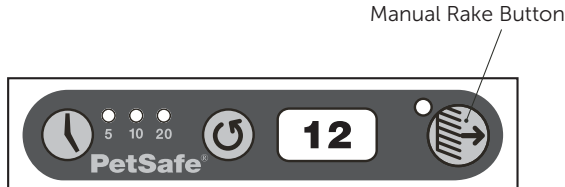
Although ScoopFree Self-Cleaning Litter Box is designed to automatically clean the litter box, you may manually run the cleaning cycle before the timer countdown by pushing the Manual Rake Button on top of litter box.

1. Push the Manual Rake Button once to start the rake to perform the cleaning cycle.
2. To stop the cleaning cycle and rake from moving, push the Manual Rake Button again.
3. If the rake stops somewhere other than the home position at the back of the litter box, push the Manual Rake Button to return rake to home position.

ScoopFree Original



ScoopFree Ultra



NOTE *If the rake is stopped somewhere other than the home position, pressing the manual rake button resets the box and returns the rake home.*

Step 5

Health Counter

NOTE *This feature is only available on ScoopFree Ultra Self-Cleaning Litter Box and does not apply to ScoopFree Original.*

The Health Counter keeps track of your cat's litter box activity to help better understand when to change the litter tray. It can also help monitor your cat's health. Irregularities in how frequently your cat uses the litter box might be a sign of a problem. Share your cat's litter box usage with your veterinarian.

The Health Counter automatically increases by one each time the rake completes a cycle. This includes any time the Manual Rake Button is used.

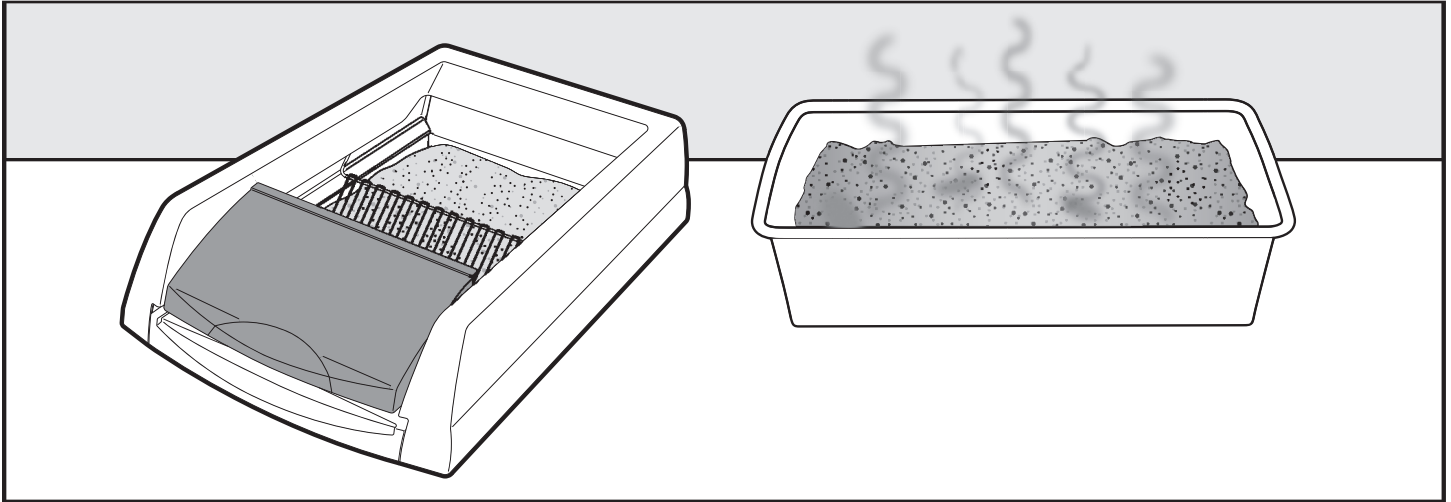
5A. To reset the counter, PRESS AND HOLD the Health Counter Reset button next to the counter display for 2 seconds or until the display resets to 0. We suggest you reset the counter each time you replace the litter tray.



Introducing Your Cat to the Litter Box

Most cats easily adapt to the ScoopFree® Self-Cleaning Litter Box. Some cats may need an adjustment period to help acclimate to their new litter box. Here are a few tips to help with the transition:

1. Place the new ScoopFree Self-Cleaning Litter Box next to your cat's current litter box. Allow your cat to have access to the old and new litter boxes for at least a week. This time may vary depending on the temperament of your cat.



2. Add a few handfuls of your cat's old litter to the crystal litter tray. You can also add a few handfuls of the crystal litter to your cat's old litter box.
3. Stop cleaning your cat's old litter box, allowing it to remain dirty. Cats prefer a clean litter box so as the litter in the old litter box gets shallow and its odor increases, this should make the ScoopFree Self-Cleaning Litter Box more appealing.
4. Once your cat has transitioned to the ScoopFree Self-Cleaning Litter Box, remove the old litter box from the area.

For Kittens Under 6 Months Old:

CAUTION If your kitten is under 6 months of age, leave the unit UNPLUGGED and scoop waste until kitten is 6 months old.

Place the tray with the crystal litter under the litter box frame and remove the waste trap cover on the front of the litter box to make it easier for the kitten to enter and exit. Once your kitten is 6 months old, plug in the ScoopFree Self-Cleaning Litter Box and replace the waste trap cover for a box that is hassle-free and consistently clean.

Litter Box Tips for Kittens:

- Kittens have a natural reflex to use the bathroom after eating, playing, or napping. It is a good idea to place your kitten in the litter box after these activities to help them associate the litter tray with the reflex.
- Place the litter box away from kitten's food and water bowl. In the wild, cats use the bathroom away from where they eat and drink as a defense from predators. Placing the litter box near kitten's food or water could lead to "going outside the litter box" issues.
- For a kitten, the litter box needs to be in a location that is really easy to find since they do not have great bladder control. Getting all the way across the house or down a flight of stairs to find the litter box could result in accidents.
- The litter box should be placed in an open area where your kitten can easily see it. The location should also be safe and quiet so your kitten is not distracted or worried about being startled, such as by loud noises or the family dog.
- Just like you, your kitten likes it clean. Scoop out waste often and change the litter tray every few weeks.
- A kitten's litter box usage is more frequent than that of an adult cat. Stir litter crystals once a week to distribute saturated crystals to better accommodate high urine output.

NOTE Although the ScoopFree Self-Cleaning Litter Box is quiet when running and only runs after use, you may want to leave it unplugged for a few days so your cat can get used to it without any distractions. If you leave it unplugged, you need to manually scoop solid waste from the ScoopFree Self-Cleaning Litter Box until your cat is fully transitioned. Also if you are using a hood on the ScoopFree and have not used one in the past, you may want to remove it until your cat is using the ScoopFree for its litter box.

Changing the Litter Tray

NOTICE Do not use any other type of cat litter or tray. Only use PetSafe® ScoopFree® Disposable Crystal Litter Trays and products with this litter box. The crystal litter is specially designed and pre-measured for optimal performance. Using a different type, size, too much or not enough can cause the litter box to malfunction. Using a different tray or litter may void the product warranty.

Do not add litter or remove waste during normal operation. The crystal litter will remain clean for weeks at a time. See the chart below for the recommended litter tray replacement schedule:

Recommended Litter Tray Replacement Chart*	
	20-30 Days
	10-15 Days
	7-10 Days

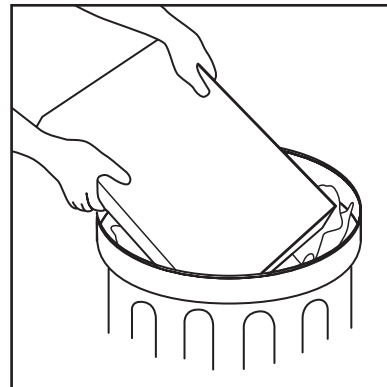
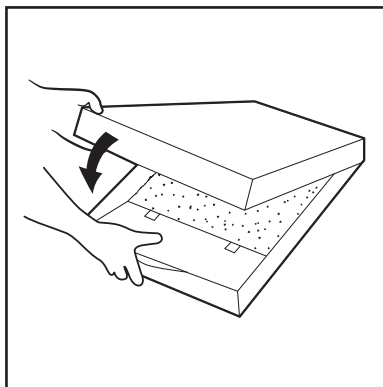
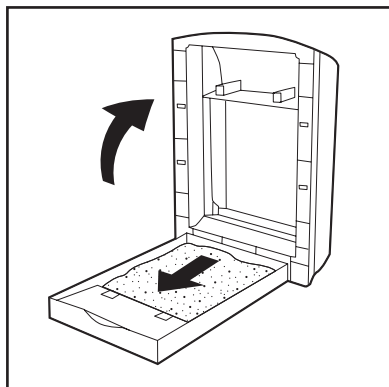
*Depending on cat age, weight, health and diet

⚠ WARNING Pregnant women, babies, small children, and immune deficient individuals should avoid contact with cat litter waste. Cats' waste may contain toxoplasmosis bacteria that can be harmful to these individuals.

NOTICE

- If solid waste is collecting outside the waste trap, it is time to change the litter tray.
- Increased elimination habits of cats who consume a high diet high in crude fiber, ash and byproducts, cats older than 10 years of age and cats with diabetes, kidney and thyroid problems may result in shorter tray life. Kittens may have softer stool that mature cats, which increases the likelihood that it may stick to the rake.
- Using tray longer than recommended may result in leakage. Placing the litter box in a high humidity area, such as a bathroom or near a shower, may result in shorter tray life.
- Wash your hands after handling used cat litter.

1. Jiggle the litter box to reduce litter that may have accumulated behind the rake. This will help reduce or prevent litter spillage that may occur when lifting the litter box. Lift litter box until it is standing on its end and remove the litter tray.
2. Remove lid from under litter tray and cover top of the tray. Secure with tape if desired or place within a drawstring garbage bag.
3. Throw used litter tray into trash.
4. Install a new litter tray (see "Litter Tray Installation" page 8).



Maximizing Litter Tray Life

Here are some tips to help get the most life from the Disposable Crystal Litter Tray.

- ScoopFree® Disposable Litter Trays work best if placed AWAY from areas of high humidity such as bathrooms, showers, and basements. Moisture in the air can shorten the life of the crystal litter and disposable tray. Place in a room with moving air to pull away moisture, such as a room with a fan.
- Cats with diets high in crude fiber and ash content will produce more solid waste. This may prematurely fill the waste trap. Consider changing the cat's diet to a food with no byproducts or fillers.
- Increased elimination habits of older cats and cats with diabetes, kidney and thyroid problems may result in a shorter tray life.
- Stirring litter crystals once a week may help the tray life for cats that are ill or have a high urine output. Stirring will also distribute saturated crystals, which will also help with cats consistently urinate in the same spot or do not dig. Be sure to mix in the crystal litter from behind the rake and along the sides of the litter box. DO NOT mix in litter from under the waste trap.
- Kittens are not as developed so their solid waste can be runny. Kittens will go through litter trays faster than adult cats. It is recommended to use ScoopFree with cats that are older than 6 months.

CAUTION If your kitten is under 6 months of age, leave the unit UNPLUGGED and scoop waste until kitten is 6 months old.

Care and Cleaning

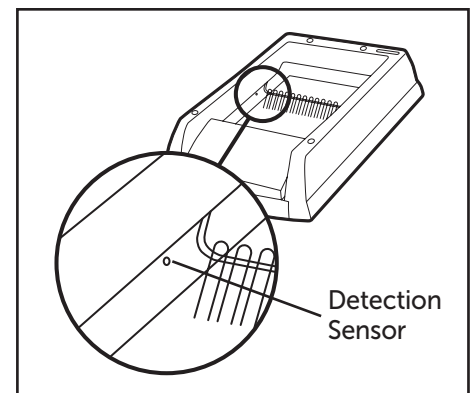
The ScoopFree Self-Cleaning Litter Box seldom needs cleaned because of its revolutionary design. Surfaces that would normally become soiled are discarded with each Disposable Crystal Litter Tray. However, you may occasionally choose to clean the litter box.

WARNING Do not submerge or expose the electrical components to water or cleaning solutions.

CAUTION Always unplug the unit when not in use, before putting on or taking off parts, and before cleaning.

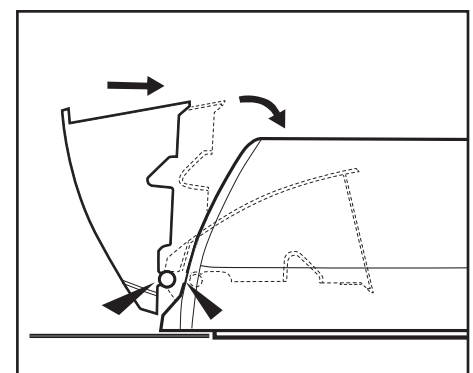
To Clean:

1. Unplug power adapter from wall outlet and disconnect from the litter box.
2. Lift and remove the litter box frame from the crystal litter tray.
3. Remove waste trap cover by tilting it outwards until the side posts fall out of the slots on the front of the litter box frame.
4. Wipe all surfaces on the litter box frame with a cloth or sponge using mild soap and water. Wipe rake with sponge or soft brush. DO NOT use bleach or chemicals to clean as they can act as a repellent to your cat.
5. Clean the Detection Sensors on the interior sides of the litter box frame to make sure they are not blocked.
6. Thoroughly dry all parts before reassembling the litter box.



To Reassemble:

1. Install the waste trap cover by sliding the posts on the side of the cover into the slots on the front of the litter box frame.
2. Install the litter tray (see "Litter Tray Installation" page 8).



Frequently Asked Questions

QUESTIONS	ANSWERS
Can ScoopFree® Self-Cleaning Litter Box be used with multiple cats?	ScoopFree was designed for use with one or two cats. If you have more than two cats, it is recommended to have at least one litter box for every two cats.
How big are the litter trays?	Litter trays are 22" x 14-1/2" x 2-1/2". ScoopFree® Sensitive White Crystal Litter Trays do not include lids and can be nested, allowing them to be stored in a smaller space.
How big is ScoopFree Self-Cleaning Litter Box?	The ScoopFree litter bed measures 14" W x 15-1/2" L, and the exterior litter box dimensions are 19-1/8" W x 27-5/8" L x 6-3/8" H. The height is 16" with the optional hood installed (the Ultra comes with the privacy hood).
How will I know when to change the litter tray?	You should change the litter tray when either of the following occurs: • The crystal litter is saturated. As the crystals absorb urine, the litter will start to turn yellow. Once the majority of the litter turns yellow, the crystals are nearing their saturation point. When the crystals can no longer absorb any more moisture, you may start to notice an odor from the urine. • The waste trap is full. When the waste trap is full, the waste trap cover will not close completely. You may see small pieces of solid waste sticking out from underneath the lid. You may also start to notice an odor from the solid waste. See "Maximizing Litter Tray Life" page 13 to help get the most life from the Disposable Crystal Litter Trays.
What if my cat goes back into the box soon after it's been used?	The rake will not clean if a cat is in the litter box because it will be obstructing the detection sensors. The countdown timer will reset itself and the rake will begin to clean 20 minutes (or 5, 10, or 20 if you have ScoopFree Ultra) after your cat leaves the litter box again.
What is the difference between ScoopFree Original and Ultra?	ScoopFree Ultra functions like the ScoopFree Original with three added features: • Privacy hood gives your cat a private bathroom while helping keep the crystal litter properly contained. (The privacy hood can be purchased separately for use with the ScoopFree Original. See "Replacement Parts and Accessories" page 16.) • Adjustable rake timer allows you to choose if the automatic rake sweeps waste 5, 10, or 20 minutes after your cat uses the litter box. (The ScoopFree Original waits 20 minutes.) • Health counter tracks the frequency of your cat's litter box usage to help alert to possible health issues.
What are the differences among the Original Scent Blue Crystal Litter Tray, Lavender Scent Crystal Litter Tray, and the Sensitive White Crystal Litter Tray?	• The Original Scent Blue Crystal Litter Tray comes pre-filled with crystal litter with a light Fresh Clean scent. The Lavender Scent Crystal Litter Tray is pre-filled with crystal litter with a light, soothing lavender scent. Both litter trays include a lid. When the tray is ready to be replaced, simply cover it and toss it in the trash. • The Sensitive White Crystal Litter Tray is made from recycled materials (paper with no bleach added) and comes pre-filled with crystal litter free of perfumes and dyes which is perfect for sensitive cats or owners. Sensitive White Crystal Litter Trays do not come with a lid so the trays nest, making them easier to stack and store in small spaces. A drawstring bag is included for easy disposal. • The crystal litter for all litter trays have been tested independently and performs the same. The crystal litter absorbs urine and dries solid waste quickly to remove odors.
Where do I get replacement litter trays?	You can purchase replacement Disposable Crystal Litter Trays at leading pet retailers, by visiting our website www.petsafe.net , or by contacting our Customer Care Center at 1-800-732-2677 . You can also sign up for a Crystal Litter Tray home delivery subscription service on our website or by contacting our Customer Care Center.

Troubleshooting

The answers to these questions should help you solve any problems you have with your ScoopFree® Self Cleaning Litter Box. If they do not, please contact our Customer Care Center at **1-800-732-2677** or visit our website at **www.petsafe.net**.

Troubleshooting	
PROBLEM	SOLUTION
Indicator light is flashing rapidly, and rake is at home position	• Check if waste trap is full. If so, replace litter tray. • Check for obstructions and remove if necessary. • Make sure magnets on waste cover are properly attached to litter tray. If not, lift waste cover and lower it back down; you should hear a "click" when correctly attached to the tray. • Make sure waste trap cover is properly installed. • Ensure litter box is level and seated properly on litter tray. • Ensure litter is evenly distributed. Never add extra litter. • Unplug the litter box and wait a few seconds. Plug the litter box in again. When the rake returns to the home position, the indicator light will glow solid green.
Indicator light is flashing rapidly (8 times per second), and rake is stopped several inches away from the home position	• Check for any obstructions behind the rake. If so, unplug the litter box and remove obstruction. Wait a few seconds. • Plug the litter box in again. The rake should return to the home position and the indicator light will turn on solid green.
Indicator light is flashing medium (4 times per second), and system will not rake after the countdown time elapses	• Check to see if the detection sensors are obstructed. • Unplug box and clear any litter or waste that may have collected on the sensors. After cleaning, plug it back in. • When the rake returns to the home position, the indicator light should turn on solid green.
Magnets on waste trap cover do not attach to litter tray	• Waste trap cover may not be properly installed. See <i>"Care and Cleaning"</i> page 13 to remove and reinstall waste trap Cover. • Then press down on waste trap cover or lift waste trap on litter tray until you hear a click, indicating magnets have attached to the tray.
Litter box frame is not level on litter tray	• The litter box should rest on the litter tray when installed, not on the floor. Make sure the litter box is completely level on the litter tray (see <i>"Litter Tray Installation"</i> page 8).

Replacement Parts and Accessories

Disposable Crystal Litter Trays or other replacement parts and accessories for your ScoopFree® Self-Cleaning Litter Box can be purchased at your pet retailer, by visiting **www.petsafe.net** or by contacting our Customer Care Center at **1-800-732-2677**. You can sign up for a Crystal Litter Tray home delivery subscription service on our website or by contacting our Customer Care Center. With a subscription service, Crystal Litter Trays will automatically be delivered to your door as frequently as you choose. Visit **www.petsafe.net** for more information.

Part Number	Description
PAC00-14235	Anti-Tracking Carpet
PAC00-14228	Privacy Hood, Purple
PAC00-15412	Waste Cover, Purple
PAC00-14807	Waste Cover, Taupe
PAC00-14806	Privacy Hood, Taupe
PAC00-14229	ScoopFree Original Scent Blue Crystal Litter Tray- 1-Pack
PAC00-14231	ScoopFree Original Scent Blue Crystal Litter Trays- 3-Pack
PAC00-14377	ScoopFree Original Scent Blue Crystal Litter Trays- 6-Pack
PAC00-15431	ScoopFree Lavender Scent Crystal Litter Tray- 1-Pack
PAC00-14232	ScoopFree Sensitive White Crystal Litter Trays- 1-Pack
PAC00-14234	ScoopFree Sensitive White Crystal Litter Trays- 3-Pack
PAC00-14378	ScoopFree Sensitive White Crystal Litter Trays- 6-Pack
PAC00-14239	Power Adapter

Customer Care International

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM – 5 PM

Australia - Tel: 1800 786 608

Monday - Friday 8:30 AM - 5 PM

New Zealand - Tel: 0800 543 054

Monday - Friday 10:30 AM - 7 PM

Terms of Use and Limitation of Liability

1. Terms of Use

This product is offered to you conditioned upon your acceptance without modification of the terms, conditions, and notices contained herein. Usage of this product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This product is designed as a system for the automatic removal of cat waste. If you are unsure whether this is appropriate for your pet, please consult your veterinarian or certified trainer, contact our Customer Care Center, or visit our Web Site at www.petsafe.net. Proper use includes reviewing the entire Operating Guide provided with your product and any specific caution statements.

3. No Unlawful or Prohibited Use

This product is designed for use with cats only. This device is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of federal, state or local laws.

4. Limitation of Liability

In no event shall Radio Systems Corporation be liable for any direct, indirect, punitive, incidental, special, or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this product. Buyer assumes all risks and liability from the use of this product.

5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions, and notices under which this product is offered.

Compliance

FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION: Modification or changes to this equipment not expressly approved by Radio Systems® Corporation may void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experienced radio/TV technician for help.

Warranty

One Year Non-Transferable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.petsafe.net and/or are available by contacting your local Customer Care Center.

- Radio Systems PetSafe Europe Ltd, 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth. Ireland
- Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA\

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows:

One Year Non-Transferable Limited Warranty

What is covered: Radio Systems Australia Pty Ltd (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase products outside of Australia, New Zealand, or from an unauthorized dealer will need to return the Product to the original place of purchase for any warranty issues. Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or any other reason outside of these Warranty terms.

Claims Procedure

Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd Customer Care Centre at:
Radio Systems Australia Pty Ltd
PO Box 765, Mudgeeraba QLD 4213
Australia Residents: 1800 786 608
New Zealand Residents: 0800 543 054
Email: info@petsafeaustralia.com.au

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return Number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product.

If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organize for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Centre on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).