# Gen/Pets



Thank you for purchasing this Gen7Pets product.

We appreciate every customer and welcome your feedback concerning your purchase.

We invite you to register your purchase online at www.Gen7Pets.com/ProductRegistration or fill out the registration card provided and mail it in. Please remember to keep a copy of your receipt for warranty verification purposes.

#### FOR CUSTOMER SERVICE

Call: 610-913-1906

Email: customerservice@gen7pets.com

For additional information on benefits and features, please go to www.Gen7Pets.com and see our product instructional videos.

## Product Assembly Instructions

The assembly and product use instructions were written to help you get the most enjoyment out of your purchase. If you should have any additional comments or questions, please e-mail or call our customer service team.

# Product Warranty & Registration

All Gen7Pets products come with a warranty against manufacturer's defects for 6 months from the date of purchase. Please read full details on warranty and registration page.

#### Product Warnings

This product is for pet use only. Please do not leave your pet unattended. Gen7Pets is not responsible or liable for any damage caused by aggressive, destructive, immature, or untrained animals. Please use this product responsibly.

## **GEN7PETS PET RAMPS**

Model Numbers G7572NS (Natural-Step) & G7072FL (Feather-Lite)

#### How to use your new ramp



• To open, simply push the button on the side of the ramp and pull the two halves apart.



 To ensure that the ramp is properly closed, make sure that you hear the latch click and that the halves won't seperate.



 Attach the ramp tether to the rear latch hook of the vehicle when possible. This provides an extra measure of safety. Note, it may not be possible to attach to all makes and models of vehicles.



 Always be sure that the tether side of the ramp is resting on vehicle to ensure that the ramp is not upside down.

#### Training your pet to use your new ramp

- 1. Open your ramp and lay it flat on the floor.
- 2. Leash your pet and walk it back and forth on the ramp while still on the floor. This will help your pet to become comfortable and familiar with the ramp.
- 3. Use treats if needed.
- 4. Raise the ramp into position on the back of a vehicle.
- 5. Leash your pet and walk next to the ramp while your pet walks up into the vehicle. It would be a good idea to do this repeatedly until your pet is completely comfortable using the ramp.

#### Proper care of your ramp

- · Make sure that your ramp is properly locked during transport.
- To wash, simply spray down entire ramp with water. Allow to airdry.
- This is intended to be used by pets only and for those weighing under 250lbs.

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### PRODUCT WARRANTY & REGISTRATION

www.Gen7Pets.com/productregistration

#### **Product Warranty**

All Gen7Pets products come with a warranty against manufacturer's defects for 6 months from the date of purchase. The exclusive remedy under this warranty is the repair or replacement of the defective product; this warranty does not provide reimbursement for, and Gen7, Inc. is not responsible for, any other damages, including special, incidental, consequential or other types of direct or indirect damages. ALL OTHER EXPRESS OR IMPLIED WARRANTIES ARE HEREBY DISCLAIMED. The warranty does not cover damage to Gen7Pets products caused by ordinary wear and tear, accidents, misuse, abuse or any causes other than defects in materials or workmanship.

Register your purchase online at the following address: www.gen7pets.com/productregistration

-OR-

Fill out the Registration Card below and cut on dotted line and mail in to Gen7Pets. 4020 Main Street, Elverson PA 19520

First Name	Last Name
Street Address	
City	StateZip
Email	Phone
Where Purchased	Date Purchased
	Model number begins with G)
Periodically we conduct surveys and h so that we may add you to our consun	nave need for product testers. Please provide the information below about your pet ner survey listing.
Pets Name	Dog Cat Other
	Age Weight