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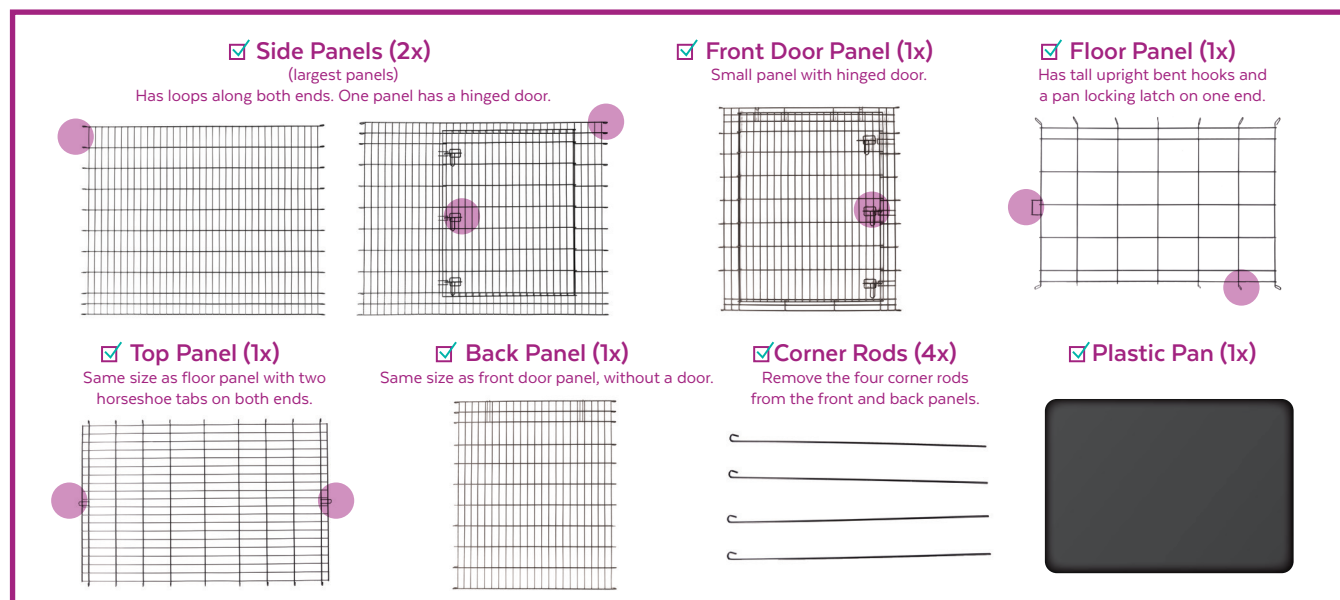
FOR SAFETY, REMOVE LEASH AND COLLAR
BEFORE YOUR PET ENTERS THE CRATE.

XXL DOG CRATE

INSTRUCTION MANUAL

Prior to assembling your pup's new "castle", we recommend watching a helpful instruction video. Visit [chewy.com](https://www.chewy.com), search sku #97489.

PARTS INCLUDED



DOG CRATE ASSEMBLY INSTRUCTIONS

This "castle" requires two people for assembly.

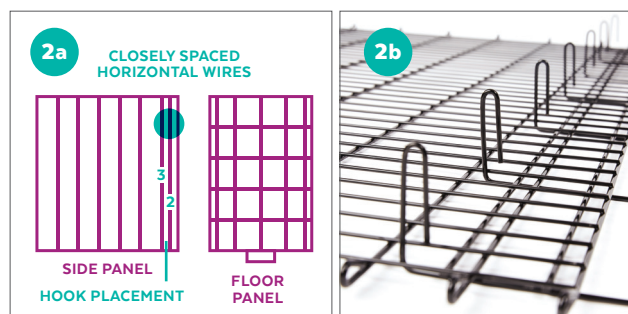


STEP 1 Identify and locate each of the components listed above. Remove the four corner rods from the front and back panels.

Place the floor panel flat on the floor with the hooks extending upward. Locate the pan locking latch on one end of the floor panel – this is the front of the crate. It'll be your point of reference.



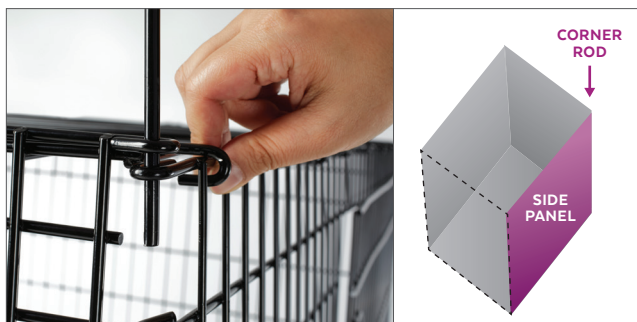
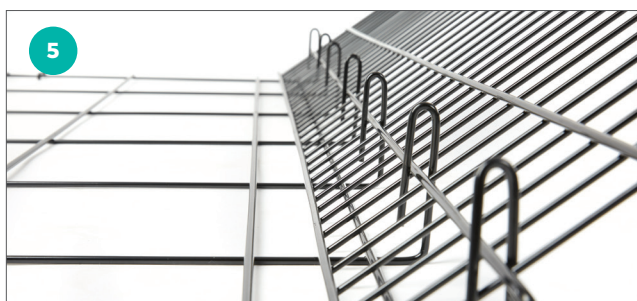
STEP 3 Slightly lift the side panel, making sure the floor panel hooks go over and wrap around the second horizontal wire. Continue lifting until the side panel is vertical.



STEP 2 (a) Locate the side panel without the door and lay it on the floor along the left side of the floor panel. The loops should be facing up. The closely spaced horizontal wires should be closest to the floor panel. (b) Place the floor panel hooks between the second and third horizontal wires and inside the first vertical wires of the side panel.



STEP 4 Locate the back panel and place it at the back of the floor panel and alongside the vertical side panel. The two u-shaped hooks should be on top and facing inward. Align the uppermost loop of the back panel to rest on the uppermost loop of the side panel. Insert the corner rod downward through all of the intersecting loops of this corner.



STEP 5 Locate the side panel with the door and lay it flat on the floor along the right side of the floor panel. The door lock should be facing out and down. The loops on the short ends should be facing up with the closely spaced horizontal wires closest to the floor panel.

Slightly lift the side panel, making sure the floor panel hooks go over and wrap around the second horizontal wire. Continue lifting until the side panel is vertical.

Align the uppermost loop of the back panel to rest on the uppermost loop of the side panel. Insert the corner rod downward through all of the intersecting loops of this corner.



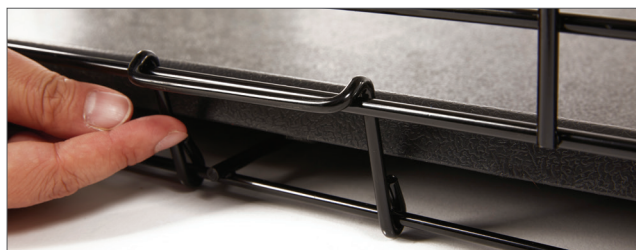
STEP 7 Position the front door panel at the front of the crate with the door lock facing out and down and the u-shaped hooks facing inward.

Place the u-shaped hooks over the first rung of the top panel while also making sure the center horseshoe tab of the top panel is resting on top of the door panel.

The uppermost side loop of the front panel should rest on top of the side panel loops. Insert a corner rod downward through all of the intersecting loops of both corners.



STEP 6 (a) Locate the top panel and place on top of all three upright panels with the hooks facing down. First, connect the hooks over the top rung of the side panels. (b) Second, connect the u-shaped hooks of the back panel over the top rung of the top panel, while making sure the center horseshoe tab of the top panel is resting on top of the back panel.



STEP 8 Insert the bottom plastic pan by sliding it underneath the front panel on the floor of the crate and secure it with the pan locking latch.

Recommended for dogs 90lbs and over.

MAINTENANCE

To provide your pet with the most comfortable “castle” possible, clean his crate routinely with a mild, non-toxic cleaner and water.



CRATE TRAINING TIPS



INTRODUCTION

Introduce your pet to his new home. Let him explore it first – on his own time. Don't force him or rush the process. Remember, you want your pet to think of his crate as a positive, safe space of his own, so let his natural curiosity lead. If he seems reluctant, entice him to explore by putting a few treats and his favorite toy inside.



TIME

Acclimate him to it slowly. Once your pet is comfortable, get him used to the idea of staying in his crate little by little. At first, keep him inside the crate by sitting or standing in front of the open door while talking soothingly. Do this for a short amount of time, then gradually increase it. Eventually, close the door, leaving it closed for a short duration, increasing it gradually. Praise him and reward him with treats each time. Remember, positive associations!



DENNING

Appeal to your pet's instinct as a denning animal. Help him associate his crate with a den (or a castle) of his own by creating the safe space where all his basic needs are met. And make it comfy for him by placing a towel, bed or blanket at the bottom.



BATHROOM

Take him out for regular potty breaks. Wild animals don't do their business in their dens. Reinforce this natural instinct in your pet by taking him outside, away from his "castle" to do his business. And do it regularly. Younger animals especially need to be let out more frequently.



POSITIVE ASSOCIATION

Never put your pet in his crate as punishment. That creates negative associations and will make him reluctant to use it.



PROFESSIONAL HELP

Always consult your veterinarian or trainer with specific questions for crate training your pet.

WARNINGS AND CAUTIONS

We care about the safety of your pet, so please READ AND FOLLOW ALL INSTRUCTIONS before using a new crate. Improper use may result in serious injury or even the death of your pet.

- To prevent choking and other serious injuries, always remove any collars, tags or leashes from your pet before placing him in his crate.
- Never transport your pet in his crate. Please use a carrier specifically designed for the purposes of pet transport.
- This crate is not designed to restrain aggressive breeds of dogs who may thrash and launch themselves inside the crate. Consult your veterinarian for recommendations on restraining aggressive pets.
- Before your pet enters his crate, make sure that it's secure. Double check that the crate is properly assembled and that all latches and hooks are secure before leaving your pet inside his crate.
- It's never a good idea to leave your pet inside his crate for too long. Remember, pets need time to socialize, exercise and go potty! Consult your veterinarian or trainer to determine the appropriate amount of time that your pet can safely and comfortably be left in his crate.
- Always be sure your pet has enough food and water before leaving him in his crate.
- Consult your veterinarian about whether it's safe to leave food, toys or other items in the crate with your particular pet. They all have unique personalities and habits, so what works for one might not work for another.
- Never place multiple pets into one crate.
- Never use the crate without its plastic pan properly fitted and secured, and be sure not to place your pet into a crate with a damaged pan.
- Please, never allow your children to play in, on, or around the crate. For pet use only.
- We know how excited pets can get, but do be sure to make sure his paws, snout, ears or tail aren't in the way of the door hinge or latch. Ouch!
- Never place your pet's crate in direct sunlight or leave your pet in a closed car on a hot day. Serious heat stroke, death or other injury could result from an overheated pet.
- Do not store your crate outside or in a car. Extreme heat may cause the crate pan to warp.
- While we are dedicated to providing the best for your pet, Chewy, Inc. is not responsible for any loss, damage, discomfort, injury, illness, death or costs of any kind as a result of or by use of this crate.

QUESTIONS?

**CALL OUR FRIENDLY CUSTOMER SERVICE TEAM ANYTIME.
WE'RE HERE 24/7! 1-800-67-CHEWY (672-4399)**